

FAMILY SUPPORT SERVICES



CITY OF DAREBIN

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National Relay Service
TTY dial 133 677 or
Speak & Listen 1300 555 727
or relayservice.gov.au, then
enter 03 8470 8888



Speak Your Language
8470 8470



the place
to live



FAMILY SUPPORT SERVICES

A free support service for families with children and individuals that live in the City of Darebin

FAMILIES, DIVERSITY AND COMMUNITY
2017

FAMILY SUPPORT SERVICES

Family Support Services

This service aims to:

- enhance individual and family functioning;
- support, empower and resource parents to provide a safe and nurturing environment for their children under the age of 18 years; and
- work in a flexible, culturally sensitive and respectful way to provide a high quality service. Home Support

In Home Support

Can be provided for families in crises who need emotional support and resources to:

- build on family strengths and helps to manage the challenges of every day life,
- enhances personal and family communication,
- works together to identify and achieve family goals,
- explores issues that may be affecting relationships,
- supports families to address issue such as family violence, mental illness and substance abuse,
- provides practical support and strategies to assist families to manage challenging behaviours; and
- helps establish routines in the home that work for the family.

Group Work

We offer a range of parenting groups that provide support, education and the opportunity to meet others including Rhythm and Rhyme, Circle of Security, Parenting after Violence and Tuning into Kids. Please visit our website for up to date information on our parenting groups.

Referrals

To make a referral to Family Support Services, please call 8470 8920.

Contact Details

Reservoir Community and Learning Centre
23 Edwardes Street
Reservoir, Victoria 3073
Phone: 8470 8920
Email: familyservices@darebin.vic.gov.au
Website: www.darebin.vic.gov.au
Train: South Morang Line to Reservoir Station

Family Workers are also available to meet at various locations across the City of Darebin.

Other Support Services

Child FIRST also provides support services in Darebin. Please contact the centralised intake and referral service on 9450 0955.

Feedback

If you have feedback, concerns or a grievance with any aspect of the service, in the first instance please contact the Coordinator on 8470 8920.
Other alternative contacts include:

Child Safety Commissioner Consumer Affairs Victoria
Phone: 8601 5884 Phone: 1300 558 181

Privacy Statement

The collection and handling of personal information is in accordance with Council's Privacy Policy which is displayed on Council's website and available for inspection at, or collection from, Council's Customer Service Centre/s.

