

EMERGENCY FOOD RELIEF & SUPPORT SERVICES DURING COVID-19

Organisation	Services provided	Contact information	Operating hours
Darebin Information, Volunteer and Resource Service (DIVRS)	Grocery vouchers, Utility Grants, Telstra vouchers, Phone cards, No interest loans and Community support	Phone: 9480 8200	9.30am - 2.30pm Monday to Thursday Food relief phone service 9.30am – 12.30pm.
Encompass Care	Food parcels	Phone: 0422 461 847	9am - 3pm Monday to Friday
Jika Jika Community Centre	Information for accessing groceries and prepared meals	Phone: 9482 5100 Email: jenny@jikajika.org.au	9am – 5pm Monday to Friday

Northern Community CareWorks Ltd - Northern Community Church of Christ	\$5 fresh and frozen meals available for take away, fresh food and pantry items.	Phone: 9484 4788	9.30am – 4pm Monday to Saturday
			Hot take away meals - from 12-12.30pm Monday to Thursday. Frozen meals available - during office hours. Fresh food and pantry items - from 11.30am, Tuesday to Thursday.
Reservoir Neighbourhood House	Grocery bags, including cooked, frozen meals (meat, vegetarian, vegan), hygiene packs, non-perishable pantry items, bread fresh fruit and vegetables (when available)	Phone: 9462 4611	Deliveries on weekdays
Salvation Army	Food relief parcels and grocery vouchers	Phone: 9471 9111	Call to make an appointment on the day you need to access the service
Span Community House	Food relief parcels, fruit, vegetables, and frozen meals delivered.	Phone: 9480 1364 (leave a message) Email: admin@spanhouse.org	Closed to the public but emails and voicemail is checked regularly
St Vincent de Paul Preston	Food or Coles/Woolworths vouchers. No home visits just dropping off.	Phone:1800 305 330	10am – 5 pm Monday to Friday

St Vincent de Paul Preston East	Food or Coles/Woolworths Vouchers. No home visits just dropping off.	Phone:1800 305 330	10am – 5 pm Monday to Friday
St Vincent de Paul Reservoir	Food or Coles/Woolworths Vouchers. No home visits just dropping off.	Phone:1800 305 330	10am – 5 pm Monday to Friday
St Vincent de Paul Thornbury	Food or Coles/Woolworths Vouchers. No home visits just dropping off.	Phone:1800 305 330	10am – 5 pm Monday to Friday
Work for the Soul	Food parcels	Phone: 9478 0888	9am – 4pm Monday, Tuesday and Wednesday

Community Navigation Service

If you'd prefer to speak to someone, you can find the help you need with Darebin Council's new Community Navigation Service. Call 8470 8888 and ask to be connected to the Community Navigation Service, weekdays from 9am to 4pm. Alternatively email covidsupport@darebin.vic.gov.au




CITY OF DAREBIN

274 Gower Street, Preston
PO Box 91, Preston, Vic 3072
T 8470 8888 F 8470 8877
E mailbox@darebin.vic.gov.au
darebin.vic.gov.au

 **National Relay Service**
relayservice.gov.au

If you are deaf, or have a hearing or speech impairment, contact us through the National Relay Service.

 **Speak your language**
T 8470 8470

العربية	Italiano	Soomalii
繁體中文	Македонски	Español
Ελληνικά	नेपाली	اردو
हिंदी	ਪੰਜਾਬੀ	Tiếng Việt