

**Aged and Disability
SERVICE FEES AND CHARGES
July 2021 (1 August 2021)**

Domestic Assistance and Shopping (per hour)	Single		Couple		Family	
	Income < \$39,089 pa	Income between \$39,089 pa <\$86,208 pa	Income < \$59,802 pa	Income between \$59,802 pa <\$115,245 pa	Income < \$66,009 pa	Income between \$66,009 pa <\$118,546 pa
	\$7	\$12.70	\$7.50	\$18.20	\$7.50	\$18.50
Personal Care (per hour)	Single		Couple		Family	
	Income < \$39,089 pa	Income between \$39,089 pa <\$86,208 pa	Income < \$59,802 pa	Income between \$59,802 pa <\$115,245 pa	Income < \$66,009 pa	Income between \$66,009 pa <\$118,546 pa
	\$5.20	\$11.30	\$5.20	\$11.30	\$5.20	\$11.30
Flexible Respite (per hour)	Single		Couple		Family	
	Income < \$39,089 pa	Income between \$39,089 pa <\$86,208 pa	Income < \$59,802 pa	Income between \$59,802 pa <\$115,245 pa	Income < \$66,009 pa	Income between \$66,009 pa <\$118,546 pa
	\$4.10	\$6.40	\$4.10	\$6.40	\$4.10	\$6.40
Social Support Individual (per hour)	Single		Couple		Family	
	Income < \$39,089 pa	Income between \$39,089 pa <\$86,208 pa	Income < \$59,802 pa	Income between \$59,802 pa <\$115,245 pa	Income < \$66,009 pa	Income between \$66,009 pa <\$118,546 pa
	\$7.00	\$12.70	\$7.50	\$18.20	\$7.50	\$18.50
Home Maintenance (per hour)	Single		Couple		Family	
	Income < \$39,089 pa	Income between \$39,089 pa <\$86,208 pa	Income < \$59,802 pa	Income between \$59,802 pa <\$115,245 pa	Income < \$66,009 pa	Income between \$66,009 pa <\$118,546 pa
	\$14.00+ materials	\$21.20 + materials	\$15.00+ materials	\$22.20 + materials	\$15.00+ materials	\$22.20 + materials
Community Transport	\$5 return trip	Social Support Group	\$14.00 per visit	Meals	\$10.00 per meal	

Note: Family income is based on one child. Add an extra \$6,206 to income for each additional child. If you earn over these income levels, you will be charged the full cost of the service.

Cancellations: A minimum of 24 hours' notice is required for cancellation of a scheduled service. Failure to do so may result in being charged for the full service. The normal hourly rate will apply for 'no service' if sufficient notice has not been given (exceptional circumstances excluded).

Meals cancellations are required by no later than 9.00 am on the morning of delivery otherwise you will be charged for the meal.