

Abandoned shopping trolleys

Having streets, footpaths, waterways and parks free of illegally dumped or abandoned trolleys makes Darebin a safe and pleasant place to live. Abandoned trolleys are ugly, they create safety issues when left on the road or footpath and they cause major environmental damage when left in local parks or dumped in rivers.

Our approach to abandoned trolleys

Our priority is to work with the community and retailers to address this issue and take a proactive approach to keeping shopping trolleys off local streets and out of other public areas. We are working closely with local businesses to ensure they collect shopping trolleys that have been abandoned.

Reporting an abandoned trolley

If you find an abandoned trolley please report it to the relevant abandoned trolley hotline.

For abandoned trolleys from Woolworths, Target, Big W or Dan Murphy's report it to Trolley Tracker by:

- ✓ visiting trolleytracker.com.au
- ✓ calling **1800 641 497**
- ✓ downloading the **Trolley Tracker** app on your iPhone or Android

For abandoned trolleys from Coles, Kmart, Target, Bunnings or Officeworks report it to 1800 Trolley by:

- ✓ visiting coles.com.au/customer-service/abandoned-trolley
- ✓ calling **1800 876 553**
- ✓ Downloading the **Coles Trolley Collect** app on your iPhone or Android

Abandoned trolleys can also be reported to Council by calling **8470 8888**.



Local law

The local law requires people to return shopping trolleys to their owners and prohibits them from leaving or abandoning them on any road, land or in a public place.

The local law also requires retailers who provide shopping trolleys for customers to ensure they are returned and not removed from their shop or property.

Council officers regularly patrol and inspect the local area to look out for abandoned trolleys and people taking trolleys long distances from the shopping precinct.



Possible penalties

Although our first priority is to work with the community and retailers, the local law enables Council to take further action if required. If Council officers see someone abandoning a shopping trolley, an on-the-spot fine may be issued.

\$ Abandoned trolley fine - \$200

Council officers also impound left or abandoned trolleys and charge the owner or retailer a release fee.

Illegal dumping

Abandoning a shopping trolley is considered a form of illegal dumping. There are many forms of illegal dumping including littering, dumping rubbish in a public area, leaving leaflets on vehicles, bill posters and even leaving rubbish out the front of a property without organising a pick up. Illegal dumping is a serious issue and can attract fines and in some cases court action.

For more information contact our Local Laws team:

 **8470 8888**

 **www.darebin.vic.gov.au**

CITY OF DAREBIN

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National Relay Service

TTY dial 133 677 or
Speak & Listen
1300 555 727
or **iprelay.com.au**
then enter
03 8470 8888



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