



SCHOOL HOLIDAY PROGRAM AT BUNDOORA PARK FARM Terms and Conditions

Payment:

- Payment is required at the time of booking. Please use our online system which may be accessed through our website at www.darebin.vic.gov.au/bundooraparkfarm
- In the case of cancellation, a credit note will be issued for the following school holiday program. Please see our cancellation policy below for further details.
- If your child has any conditions requiring treatment, an individual action plan must be provided **prior** to the day of your booking. Please send all action plans to: bpholidayprogram@darebin.vic.gov.au Failure to provide an action plan will mean that you child cannot participate in the program.

COVID 19 Health and Safety:

We understand that many families may be feeling anxious at this time and we want to assure you that at Bundoora Park Farm, the health and wellbeing of the children in our care is our priority. The most relevant advice remains that practicing good personal hygiene and cleaning is the best defence against infections.

At Bundoora Park Farm, we are reinforcing the importance of:

- Washing your hands regularly with soap and water (especially before eating and after using the bathroom)
- Covering your mouth and nose with a tissue when sneezing or coughing into your elbow.
- Disposing of tissues and washing hands immediately afterwards
- Using hand sanitiser when necessary
- Upholding stringent cleaning processes around the facility
- Staying home if you are feeling unwell

Please note: If your child is showing signs of a cough, runny nose or shortness of breath, you will be contacted and we may ask that your child be collected.

Arrival and Departure Time:

- It is important that you are on time so that you do not delay the start of the program for other participants. Starting time is at **10.00am**.
- The program concludes at **3.00pm**.

Location:

- Enter Bundoora Park from Plenty Road and take the first right following the signs to Bundoora Park Farm and the Visitors Centre. (Please note if you are heading past the golf course you have missed the turn so please go back).

Weather:

- Hot and sunny – please remember to bring hats and sunscreen; we have water fountains opposite the pony rides and in the adventure playground.
- **Hats are compulsory. If you have forgotten to bring a hat a spare hat will be provided for the day and must be worn.**
- Inclement or drizzling – please bring wet weather gear and closed shoes. **The program will be cancelled if the weather is forecast to be 38 degrees or over.** Please check the forecast prior to your child's visit and call on the day if you are not sure if the program will go ahead.

Lunch:

- Children can either bring their own snack and lunch, arrange a lunch order (forms available on the day) or purchase food from the Visitors Centre Café.

Cancellation Policy:

- A credit note only will be issued for the cancellation of your child's attendance for the following (or next suitable) school holiday program (no cash or credit card refund).
- In the unlikely event that the holiday program is cancelled by Bundoora Park Farm, due to insufficient numbers or hot weather, 48 hours notice will be given and a refund or credit note may be issued. If insufficient numbers occur on the day of the program parents will be contacted and a mutual decision will be made.
- In the event of cancellation of our program due to COVID 19, we will notify all families via email and text and families will not incur any out of pocket costs.