

## APPENDIX A

### ***STREET CLEANSING SERVICE CHARTER - May 1, 2001***

#### **WE SHARE RESPONSIBILITY FOR KEEPING THE CITY OF DAREBIN AND OUR WATERWAYS CLEAN AND FREE OF POLLUTION & LITTER.**

#### **DAREBIN COUNCIL WILL:**

- Clean all major shopping strip centres once daily – includes council owned car parks & residential roads in the immediate vicinity;
- Clean isolated shop fronts 3 times per week;
- Clean main roads once a week;
- Clean roads in industrial areas once a fortnight;
- Clean other made roads once per month;
- Collect leaves from gutters in areas with deciduous street trees in Autumn, during leaf fall, every fortnight.
- Clean paved lanes once every 8 weeks, including weed control; (unpaved lanes are not maintained by Council)
- Treat and remove weeds in gutters and road pavement twice yearly (during growing seasons)
- Remove accumulations of rubbish from council owned land;
- Empty street litter bins once daily;
- Help with local clean ups;
- Provide you with a calendar of when your street will be cleaned;
- Implement a litter strategy (including appropriate education & enforcement)
- Respond to all emergency requests within 2 hours & all regular requests within 5 working days

If resources provided as detailed in this report the following could be added to the charter:

- Provide up to two hard waste collection services for residents per annum.
- Remove dumped rubbish within 3 working days.