

## **Appendix A: Demand for emergency relief in Darebin – agency specific statistics**

Below is a list of stats provided by agencies and services in Darebin detailing the numbers of people who visited them seeking emergency relief:

### **Darebin Information Volunteer and Resource Service (DIVRS)**

Total number of Emergency Relief Enquiries:

The approximate number of meals

2007-2008            5730

2008-2009            5613

2009-2010            6291

Number of Adults and Children

2007-2008            1626

2008-2009            1565

2009-2010            1435

We do not count the number of people who come in to collect bread on a Friday. We are also short on the last year's stats for meals and numbers of food cupboard recipients. However we know that the numbers have increased greatly.

We also provide scripts, nappies, baby formula and travel tickets. We have also seen an increased demand for these items.

Our numbers of clients accords to the number of appointments we can make during our opening hours.

We estimate that we have an unmet need of at least 1750 people in this financial year.

### **City of Darebin – Financial Counselling Service**

The service has seen an increase in the number of people seeking emergency relief and financial counselling. From 1/1/2012 to 15/4/2013 the service has received 1068 requests for support, but due to lack of capacity was not able to support 230 (22%) of the requests.

### **Salvation Army – Preston Community Support Services**

Financial Year: 10/11    3344 clients;

Financial Year: 11/12    3523 clients and;

01/07/12 to current    3074 clients, as you can see we are on track to most likely surpass last financial years figures as well.

## **Darebin Community Health**

### Reporting Period 1 July 2010 to 30 June 2011

Total number of clients assisted: 229

Of the total number of clients assisted in the reporting period how many were:

New 129 Existing 100

How many times was Emergency Relief assistance provided in the reporting period?  
528

How many clients were referred to another ER service because you could not assist them? 15

### Reporting Period 1 July 2011 to 31 December 2011

Total number of clients assisted in the reporting period? 131

Of the total number of clients assisted in the reporting period how many were:

New clients 79 Existing clients 52

How many times was Emergency Relief assistance provided in the reporting period?  
273

How many clients were referred to another ER service because you could not assist them? 0

### Reporting Period January 2012 to 30 June 2012

Total number of clients assisted in the reporting period? 135

Of the total number of clients assisted in the reporting period how many were:

New 64 Existing 71

How many times was Emergency Relief assistance provided in the reporting period?  
167

How many clients were referred to another ER service because you could not assist them? 23

## St. Vincent de Paul

	2008/09	2009/10	2010/11	2011/12	1/7/12-28/2/13
Visits	127	213	173	187	141
Adults	200	299	245	281	211
Children	127	265	212	261	143
Prev. callers	44.88%	55.40%	64.74%	61.50%	77.30%
New clients	55.12%	44.60%	35.26%	38.50%	22.70%
Essential cards	4630.00	6900.00	9230.00	7520.00	5670.00
Food	2165.00	4545.00	3273.00	4608.00	3810.00
Utilities	530.00	630.00	900.00	525.00	575.00
Education	300.00	60.00			
Transport	109.70	27.50		151.50	
Pharmacy				234.00	
Rent	4630.00				
Other	173.90	560.00	170.00	80.00	155.00
	\$ 12,538.60	\$ 12,722.50	\$ 13,573.00	\$ 13,118.50	\$ 10,210.00 (2/3 of yr)
					\$ 15,315.00 (1 yr estimate)