

16 November 2023 Project

Northcote Public Golf Course Building Improvements

#### **Concept Design Overview**

Prepared by Brazel & Haley Architecture Pty Ltd For City of Darebin Parks & Open Space Team

In September 2023 Brazel & Haley Architecture were engaged by the Parks & Open Space Team at City of Darebin to prepare a concept design for the Northcote Public Golf Course that would consider practical improvements of existing buildings and surrounding open spaces to better support community, participant and member uses.

#### Background

These improvements were to consider the following:

- Upgrades to building layouts to the 3 main buildings on site, Golf Pro-Shop, Residence (unoccupied), and Main Hall/Clubroom, to a contemporary standard to support current and future user growth and needs;
- Improved entrances and engagement from Normanby Avenue into the site, Pro-shop, and Clubroom;
- Consideration of existing surrounding landscape and its connectivity with layout of the facilities;
- Upgrades to open space and visibility of the surrounding environment to support broader daytime uses, and encourage Merri Creek Trail visitors to deviate from the trail;
- Upgrades to Change Amenities & Toilets including accessible and gender non-specific facilities;
- Upgrades to Kitchen & Cafeteria spaces;
- Improvements to Club function room (multipurpose room) to meet diverse club and community needs;
- Improved safety, accessibility and comfort of spaces generally;
- Improved built environment and environmentally sustainability design outcomes;

As part of our initial review of opportunities consultation was undertaken with Darebin's Parks & Open Space and Recreation & Leisure Teams, key stakeholders of Northcote and Normanby Golf Clubs, and representatives of the course operators (Clublinks), along with site visits.

Consideration was also given to Council supplied report "Northcote Public Golf Course – Business Case for Activation" by PWC, Feb 2023, with a focus on Quadrant 1 recommendations (smaller scale, community based opportunities).

#### Concept Summary

The attached concept drawings 2315-EX01, 2315-CD01, 2315-CD02 illustrate our recommended design response and project scope incorporating outcomes responding to the project brief. Key elements to this design response include:

- Create signposted pedestrian entry link into the site from Normanby Avenue with expansive lawn areas, landscaping, bike parking and outdoor seating supporting public use and activations, with strong connections to Pro Shop/Café;
- Reconfigured/upgraded Pro Shop/Café with improved café/retail amenity and orientation, and upgraded toilet facilities. Upgrade external façade to refresh visual interface and signpost the facility;
- Reconfigure and upgrade (unoccupied) residence to provide safe and accessible golf participant amenities including toilet and change rooms, lockers, and space to support course operator function;
- Reconfigure and upgrade Main Hall/Clubroom improving connections and aspect between Clubroom and external
  areas, as well as new catering, administration and toilet facilities to support Club Member and commercial functions;
- Upgrade hard and soft landscaping surrounding the 3 main buildings providing additional external terrace areas to support the building functions, improving connectedness and pedestrian flows, accessibility and general amenity between these spaces and to the course beyond;

Concept drawings describe potential staging and overlaps of user zones within these building and spaces demonstrating various opportunities for public uses, course operations, and other shared facilities to coexist.

The attached High-level Cost Plans (5 pages) further demonstrate opportunities to stage proposed upgrades where appropriate.

Kind regards Anthony Brazel

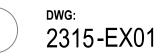
Director Brazel & Haley Architecture Pty Ltd

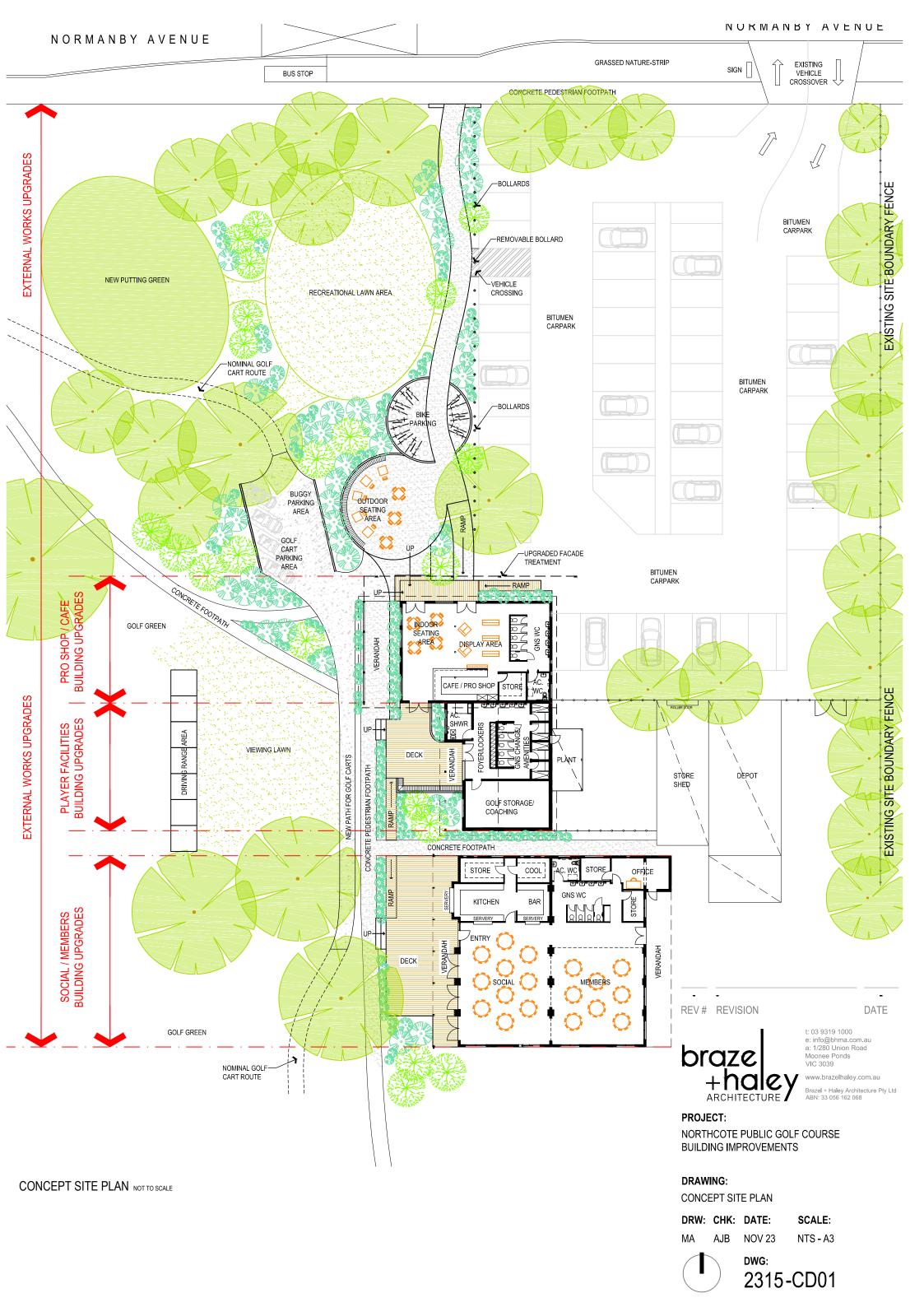


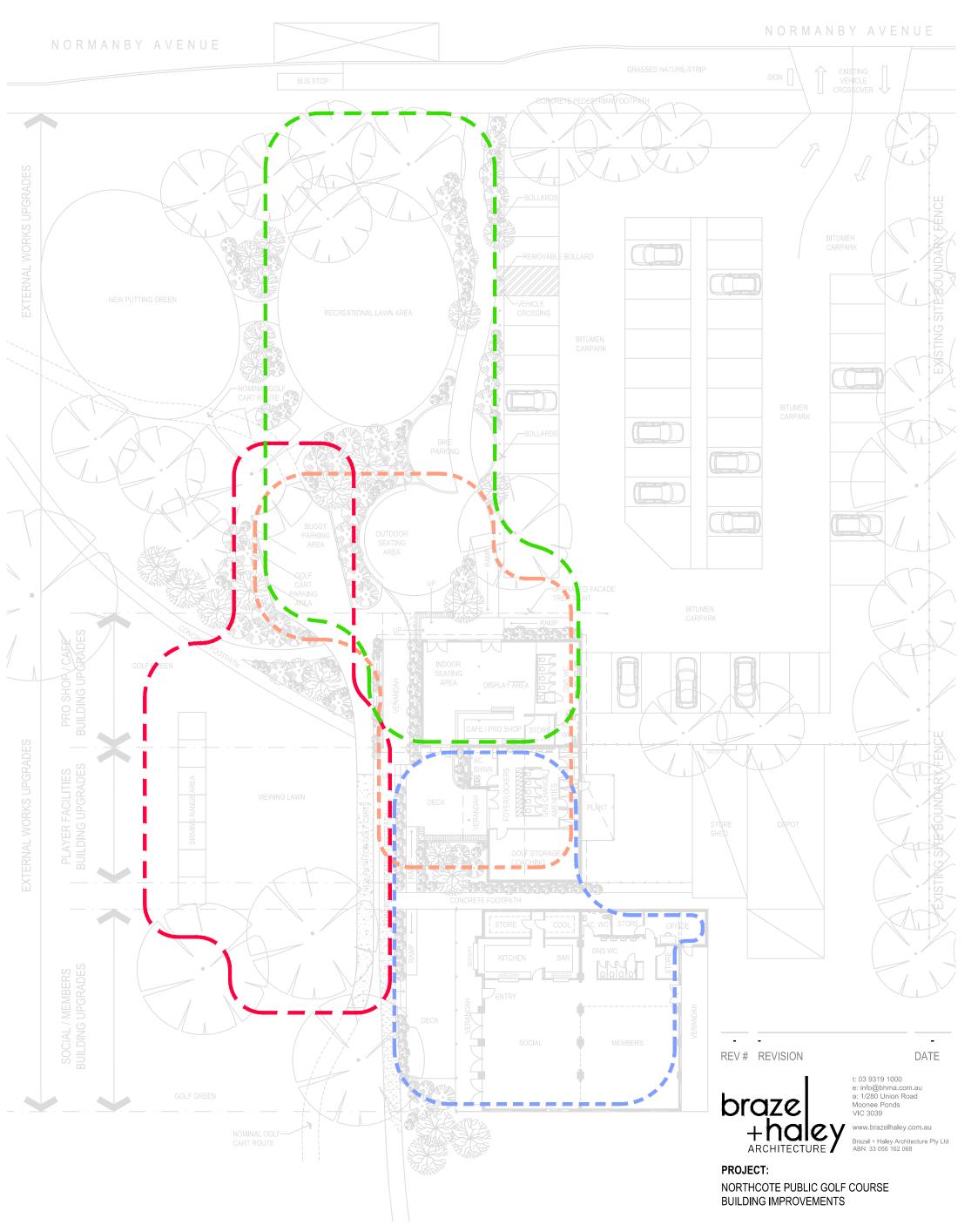
DRAWING:

**EXISTING CONDITIONS & SITE PLAN** 

- DRW: CHK: DATE: SCALE:
- MA AJB NOV 23 NTS A3







ZONING PLAN NOT TO SCALE

LEGEND:	
EXTERNAL PUBLIC USE	
GOLF CLUB, RETAIL & AMENITIES	
EXTERNAL GOLF CLUB USE	
MEMBERS AND SHARED USE FACILITIES	

#### DRAWING:

ZONING PLAN

 DRW:
 CHK:
 DATE:
 SCALE:

 MA
 AJB
 NOV 23
 NTS - A3

 DWG:
 2315-CD02



braze +haley ARCHITECTURE	Brazel Haley Architecture Proprietary Limited 1/280 Union Road Moonee Ponds 3039 Telephone: 9319 1000 Web: www.brazelhaley.com.au E-mail: anthony@brazelhaley.com.au ABN: 33 056 162 068
Project: Northcote Public Golf Course - Building Improvements Feasibility Study Job No: 2315	
Report Cost Plan 01 - Summary	
Ref: Estimate based on drawing No.s 2315-EX01, 2315-CD012, 2315-CD02	\$ Total
Pro Shop/Café Upgrades	
Pro Shop/Café Upgrades	\$746,000
Refer Cost Plan repor. Pro Shop/Café Upgrades	
Player Facilities Upgrades	\$610,000
Refer Cost Plan report Player Facilities Upgrades	
Social/Member Facilities Upgrades	\$1,702,000
Refer Cost Plan repor. Social/Member Facilities Upgrades	
External Works Upgrades	\$612,000
Refer Cost Plan repor. External Works Upgrades	
Estimated Construction Cost - Northcote Public Golf Course - Building Improvements	\$3,670,000
This estimate excludes allowances for the following:	
- Carpark Upgrades	
- Removal of hazardous materials and contaminated soil	
- Abnormal ground conditions	
- Decanting and temporary facilities	
- Security system	
- Internal/external window furnishings	
- Professional fees	
- Authority contribution & headworks charges	



Project:	Northcote Public Golf Course - Building Improvements Feasibilty Study
Job No:	2315
Report	Cost Plan 01 - Pro Shop/Café Upgrades

Ref: Estimate based on drawing No.s 2315-EX01, 2315-CD012, 2315-CI	D02   Init	Qty	\$/sqm	\$ Item	\$ Total
Pro Shop/Café Upgrades	Doz Onit	Czty	ψισφιτ	ψιτοπ	ψισται
Site Preparation					50,000
- Demolition	Item			50,000	00,000
Building Works					466,800
- Building Envelope Upgrades (New windows, doors, walls adjustments, et	tc) Item			80,000	
- Feature Façade Treatment (Signposting treatment to North & West Faça	,			80,000	
- Indoor Areas (New finishes, lighting etc)	sqm	100	1,800	180,000	
- Amenities	sqm	31	2,800	86,800	
- External Entry Walkway and Steps	Item			40,000	
- Localised soft landscaping	item			20,000	
Provisional Sum Items					155,000
- Heating/Cooling System	Item			10,000.00	
- Joinery & Café Fitout	Item			60,000.00	
- Café equipment	Item			30,000.00	
- Loose furniture, display furniture & equipment	Item			20,000.00	
- Electric Storage HWU and Heat pump hot water unit with 315ltr tank.	Item			10,000.00	
- Solar array	Item			25,000.00	
				Subtotal	671,800
Design Contingency 5%		5%			33,590
BPI Increase (Sept 2024 Tender)		6%			40,308
Estimated Construction Cost - Pro Shop/Cafe Upgrades					746,000



Project:	Northcote Public Golf Course - Building Improvements Feasibilty Study
Job No:	2315
Report	Cost Plan 01 - Player Facilities Upgrades

Ref:	Estimate based on drawing No.s 2315-EX01, 2315-CD012, 2315-CD0	2 Unit	Qty	\$/sqm	\$ Item	\$ Total
Play	yer Facilities Upgrades					
Site	Preparation					70,000.00
- [	Demolition	Item			70,000	
Bui	lding Works					415,800.00
- E	Building Envelope Upgrades (Structural, new windows, doors, etc)	Item			60,000	
- 1	ndoor Areas (New finishes, lighting etc)	sqm	38	1,800	68,400	
- A	Amenities	sqm	66	2,800	184,800	
- E	External Decks, Walkway, Steps and seat	sqm	57	1,800	102,600	
- L	ocalised soft landscaping	item			40,000	
Pro	visional Sum Items					63,000.00
- F	Heating/Cooling/Ventilation System	Item			8,000.00	
- L	ockers, bench seats etc	Item			40,000.00	
- 2	2x Electric Storage HWU and Heat pump hot water unit with 315ltr tank.	Item			15,000.00	
					Subtotal	\$548,800
Des	sign Contingency 5%		5%			\$27,440
BPI	Increase (Sept 2024 Tender)		6%			\$32,928
Est	imated Construction Cost - Player Facilities Upgrades					\$610,000



Project:	Northcote Public Golf Course - Building Improvements Feasibilty Study
Job No:	2315
Report	Cost Plan 01 - Social/Member Facilities Upgrades
R≙f∙	Estimate based on drawing No.s 2315-EX01 2315-CD012 2315-CD02 Unit

Ref: Estimate based on drawing No.s 2315-EX01, 2315-CD012, 2315-CD02	Unit	Qty	\$/sqm	\$ Item	\$ Total
Social/Member Facilities Upgrades					
Site Preparation					200,000
- Demolition	Item			200,000	
Building Works					1,040,200
- Building Envelope Upgrades (New windows, doors, walls adjustments, etc)	Item			140,000	
<ul> <li>Indoor Areas (New finishes, lighting etc)</li> </ul>	sqm	244	1,800	439,200	
- Kitchen/Bar	sqm	57	3,000	171,000	
- Amenities	sqm	29	2,800	81,200	
- External Decks, Walkway, Steps and seat	sqm	116	1,800	208,800	
- Localised soft landscaping	item			20,000	
Provisional Sum Items					293,000
- Heating/Cooling System	Item			40,000.00	
- Kitchen & Bar Fitout	Item			60,000.00	
- Cool Room Fitout	Item			30,000.00	
- New grease trap and sewer connections	Item			50,000.00	
- Kitchen/Bar equipment equipment	Item			40,000.00	
- Loose furniture, display furniture & equipment	Item			63,000.00	
- Electric Storage HWU and Heat pump hot water unit with 315ltr tank.	Item			10,000.00	
				Subtotal	1,533,200
Design Contingency 5%		5%			76,660
BPI Increase (Sept 2024 Tender)		6%			91,992
Estimated Construction Cost - Social/Member Upgrades					1,702,000



612,000

Project:	Northcote Public Golf Course - Building Improvements Feasibilty Study
Job No:	2315

#### Report Cost Plan 01 - External Works Upgrades

	1.7					
Ref: Estimate based on drawi	ing No.s 2315-EX01, 2315-CD012, 2	2315-CD02 Unit	Qty	\$/sqm	\$ Item	\$ Total
External Works Upgrades						
Site Preparation						81,000
- Demolition including fences, t	bbq, shade sail, retaining walls, redu	ndant pavin Item			75,000	
- Tree Removal		item	2	3,000	6,000	
Building Works - External Pub	lic Engagement Areas					279,175
- New feature entry at footpath	and signage	item			20,000	
- New entry path, bike parking,	and outdoor seating area	sqm	230	200	46,000	
- New Putting Green and adjac	ent chipping surface	sqm	480	250	120,000	
- Bench seats		Item			10,000	
- Stainless Steel Bike Racks		Item	10	450	4,500	
- Bollards, rollover kerb to carp	ark, edges and sundries	Item			30,000	
<ul> <li>Localised soft landscaping ind</li> </ul>	cluding irrigration	sqm	300	130	39,000	
- New recreational lawn		sqm	215	45	9,675	
Building Works - Player & Men	nber External Areas					140,500
- New connecting footpaths and	d cart parking area	sqm	300	200	60,000	
- Localised soft landscaping inc	cluding irrigration	sqm	260	130	33,800	
- New open lawn adjacent drivi	ng range	sqm	260	45	11,700	
- New open air driving range		Item			35,000	
Provisional Sum Items						50,000
- Public Lighting		Item			40,000.00	
- General signage and wayfind	ing	Item			10,000.00	
					Subtotal	550,675
Design Contingency 5%			5%			27,534
BPI Increase (Sept 2024 Tender	)		6%			33,041
	- · · · · · · ·					(40.000

Estimated Construction Cost - External Works Upgrades

# Northcote Public Golf Course

Business Case for Activation February 2023





# Project Focus





### Scope of Services

The focus of this project was directed towards supporting Darebin City Council with future decision making regarding potential activation opportunities for Northcote Golf Course.

The project addressed a range of community generated ideas and activation opportunities considering existing building condition, 'peer' sites of a similar nature, and overall user experience. Specifically, PwC were scoped to:

- Understand the condition of the buildings at the front of the site.
- Understand how golf course buildings (generally) can be used to further activate and energise golf courses beyond traditional golf including hospitality and events.
- Understand how buildings and associated infrastructure are used elsewhere in Australia to encourage shared use of golf courses.
- Consider options and innovative proposals for golf and non-golf activation that would increase the open space usage at the Northcote Public Golf Course, and enhance the user experience of those looking to use the golf course and broader open space.

#### Selected opportunities were then 'bundled' and their feasibility assessed, to:

- Understand prospects for private investment (and for what purpose) and any commercial conditions that might apply.
- Understand the various models for public / private partnerships and commercial conditions that might attach to each of these models.
- Understand the financial modelling and financial consequences for Council on any private investment or partnership investment.
- Consider the types of social enterprise and the type of offer that might be a suitable partner for Council at this site
- Undertake financial analysis of a social enterprise option that Council might consider
- Provide a comparison of the various strengths and weaknesses of various operators:
  - a golf course operator
  - social enterprise; and
  - Commercial / private investor



## A range of stakeholders were consulted with

A range of community, sport, social, environmental and commercial stakeholders were engaged through this process. Ideas and insights were identified and applied to subsequent analysis.

Our approach was centered on developing an understanding of the broad universe of potential opportunities which were provided to us through stakeholder consultation. We recognize that any further progression of the more narrow range of options will be subject to additional community consultation and potentially planning permission.

Detail of the outcomes of the investigation into potential funding sources such as partnerships, private investment, or philanthropy can be found in the Appendix 3 (Partnership Landscape & Funding Availability).

The applicability to Northcote Golf Course as well as effectiveness of these different funding options has been detailed within the Appendix 1 (Benchmarking & Market Assessment).

Finally an understanding of the new types of customers who could potentially be attracted to the course both for golf and use of any expanded facilities / offering have been detailed in the Appendix 2 (Demographics & New Customer Profiles).

Stakeholder Engagement	Stakeholder Engagement					
Name	Organisation					
Sam Hewett						
Tim Curtis	City of Darebin					
Lee McKenzie						
Carly Goodrich	Golf Australia					
David Gallichio	Gon Australia					
Nick Ciccarelli	Leisure Management Services					
Philip Goad	Northcote Golf Club					
Jim Chahoud						
Andrew Gardiner	Wurundjeri Corporation					
Luisa Macmillan	Merri Creek Management Committee					
David Gifford	Friends of Merri Creek					
Melanie Del Monaco	Friends of Bracken Creek					
Bill Jennings	Northcote Golf and Community Hub					
Ruth Liston	Unlock Northcote Golf Course					
Linda Green						
Sandra Koehne	Normanby Park Golf Club					
Helen Guyatt						
Briony Collins	Co-Ground					
Private Sector Investors	3 different potential private sector investor / operators with experience and operations were interviewed. Given the publicity regarding this site, they participated on the basis of confidentiality					

# Executive Summary





## Executive Summary

A broad range of potential community activation opportunities exist for Northcote Golf Course, however due to the unique nature of the site and the facility, smaller scale opportunities are considered most likely to achieve objectives on a sustainable basis.

After an extensive consultation period with the local community, the City of Darebin decided to enhance the community shared use of the Northcote Golf Course through:

- decommissioning of the southern-most hole while retaining a 9-hole golf course, and
- development of a new northern park and eastern boundary pathway through unlocking of 5.7 hectares of land.

Following this decision, Council sought to understand the activation opportunities and investment feasibility of the site in order to maximise delivery of community outcomes in a financially sustainable manner. Subsequently, PwC was engaged to support this activity.

The PwC approach first sought to understand both the community (demand) and potential vendor needs (supply) through consultation with key stakeholders including Golf Clubs, community groups, environmental groups, indigenous corporation, course operators, hospitality vendors & social enterprises. This investigation was used to uncover a broad range of potential activation opportunities leveraging either the buildings, the golf course or peripheral space to attract more visitors to the site.

Simultaneously, a benchmarking and market assessment was undertaken to examine comparable peer sites in order to understand how they have responded to meet the changing demands of communities. Each peer site was selected based on the extent to which they have created an appealing and functional activation beyond just golf. Insights gathered then formed part of the foundation for evaluating the range of activation opportunities identified.

A formal condition assessment and facility review was also conducted to establish an understanding of the current building conditions, their suitability for expanded use and short and medium term maintenance needs. This provided a clearer picture of possible use. A capital cost estimate for the construction, modification or upgrade of space for a series of different opportunities was also developed.

Subsequently, analysis was undertaken to determine a range of options available to Council to achieve the stated objectives. This included:

- opportunity assessment across a range of community and commercial considerations,
- consolidation of opportunities into designated 'activation packages',
- review of the potential partnership landscape and availability of funding across private, government & philanthropic organisations,
- engagement with 'private' market to understand investment appetite
- identification of demographics & profiles of potential customers

A range of potential 'activation packages' were developed to demonstrate the broad range of potential configuration options to increase shared use and improve the offering for current and prospective golfers.

The three activation packages considered are:

• **Daytime Community** | Food and Drink Cart, Amenities Upgrade, Trail Link, Golf Variants and Indigenous & environmental connection

Balances social, environmental & commercial priorities in risk minimising manner by avoiding significant upfront capital expenditure. Demonstrates a moderate expansion of visitor numbers supporting progression to financial self sufficiency on a small scale basis.

Cafe & Culture | Cafe & Outdoor Eating, Learning Centre, Amenities Upgrade with some broader non golf
 use

Overviewing a broader user and commercial activation, the analysis determines this option would be unlikely to appeal to private investors/operators. Analysis further indicates it would be challenging for council to recoup capital investment however it could support the achievement of non commercial objectives and bring greater numbers of visitors to course. Success would be predicated on the extent to which Council was willing to subsidise commercial operations.

 Entertainment Hub | Larger Restaurant & Bar, Amenities upgrade, Mini Golf, Moonlight Cinema & Improved General Club Facilities

Commercial sustainability is likely to be challenging due to the co-location and co-use of any development and the tension between access and timing of commercial, community and golf club use. ROI considerations determine private investment would be unlikely to invest. Mini golf & Moonlight Cinema could support higher visitor volumes however kiosk and amenities would require upgrade.

Combined, the stakeholder consultations and the commercial analysis indicate there are significant challenges which would need to be overcome in order for any sustainable larger scale operation. These relate to the nature of the colocation of any activities, access times for use, and requirements of different user groups.

Consequently, we encourage the City of Darebin Council to considers activation of the site primarily aligned to the 'Daytime Community' option outlined above; and

- Upgrade toilets to create safe, accessible & appealing external facilities to create reason to draw visitation off
  the Merri Creek trail
- Implement cost effective activations such as community planter boxes, indigenous nomenclature and story telling on course and provide access to environmental groups to self fund replacement of flora with native species
- In 3 years (2026), following completion of the new management contract, seek to include a portable Social Enterprise cafe cart as part of next commercial arrangement, located closer to the Merri Creek Trail to better attract trail users to course creating an overall complementary shared use. (Potential to fast track rollout through collaboration with Club Links to create mutually beneficial arrangement).

# Summary of potential financial outcomes for the identified activation packages

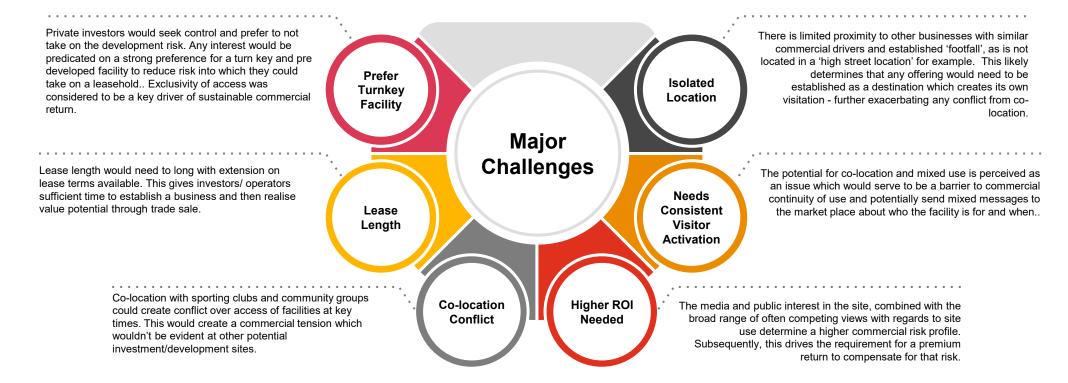
Larger investments which encourage greater activation and participation are not financially viable under the modelled scenarios, with only smaller scale activations projecting a positive financial return.

Package	New Capital Investment	Financial Considerations	Annual Patronage
<b>[A]</b> Activating broader daytime community uses <i>Social Enterprise Alliance</i>	Council \$139,000 Assumes Social Enterprise Investment in Coffee Cart	Annual Minimum Earnings to avoid subsidisation \$181,500 Requires expansion of at least \$140,948 on current hospitality earnings	Total 48,459 (Addition to current Golf & Kiosk Customers 22,688)
<b>[B]</b> Establishing a modern cafe & cultural and community education <i>Management Contract</i>	Council, with Government Financial Support \$1,823,000	Council NPV* -\$3,390,122	Total 122,346 (Addition to current Golf & Kiosk Customers 96,575)
<b>[C.1]</b> Larger hospitality and entertainment hub with club upgrades <i>Management Contract</i>	Council, with Government Financial Support \$11,403,250 Vendor \$642,00	Council NPV* - <mark>\$9,605,700</mark> Vendor Payback Period 7.88 Years	Total 87,556 (Addition to current Golf & Kiosk Customers 61,785)
<b>[C.2]</b> Larger hospitality and entertainment hub with club upgrades <i>Lease</i>	Council, with Government Financial Support \$1,749,000 Vendor \$10,296,250	Vendor NPV* - <mark>\$10,113,673</mark>	Total 87,556 (Addition to current Golf & Kiosk Customers 61,785)

\*NPV, or net present value, is how much an investment is worth throughout its lifetime, discounted to today's value. It is used to determine if an investment will be profitable in the long run. A positive NPV shows how much will be earnt above the capital invested (or the return on investment) over a set period of time, while a negative NPV indicates earnings will not be sufficient to cover the capital costs spent to establish. Critically it equalizes the scale to allow like for like comparison between different investment options.

### Commercial insights

Through the consultation process, private investors / operators were consulted to understand their view on potential investment / involvement in the site. This process revealed a subdued level of interest.



Overall, it was communicated that there would be a number of significant challenges to private investment and commercial activation for the site. Subsequently, it is likely that investment would need to be funded by Council for larger commercial activation.

#	Vendor Critical Assets Rating
1	Commercial Kitchen
2	Access to Course
3	Attractive Floor Space
4	Appropriate amenities and access
5	Car Parking
6	External lighting

8



## Potential Path Forward

Based on the analysis undertaken for this report, we believe the most viable approach to achieving **Council's objectives for this site is aligned to Activation Package A and broader daytime community uses** 

We recommend the City of Darebin Council considers the following;

- Upgrade the toilets to create safe, accessible and appealing facilities for visitors and which encourage Merri Creek Trail visitors to deviate from the trail. This would also support a broader activation of spaces adjacent to the Course and its buildings and improve the amenity and offering to all golf users
- Implement simple cost effective activations;
  - Create and allocate space for a community planter boxes and encourage the community to participate
  - Connect to the Merri Creek Trail path with bike/walking pathways and introduce more picnic tables across non golf course areas
  - Shift to Indigenous nomenclature across the Golf Course and Buildings, including educational signs and potentially names for each golf hole
  - Overtime replace flora along the course and creek with natives variants and support native fauna & biodiversity through re-introduction, rehabilitation & general support
  - Repurpose outdoor environment to create a more appealing dining/coffee space contributing to activity to draw visitors from the Trail
  - Open Clubhouse to wider community at selected times through the establishment of a learning site for both Environmental & Indigenous education aligned to nomenclature and native flora

In 3 years, following completion of the newly established management contract, we recommend City of Darebin Council;

- Seek to include a Social Enterprise 'coffee cart' as part of next commercial arrangement, located closer to trail to better attract trail users to course.
- Consideration of 'coffee cart' to the completion of the current management contract, It could also be considered as part of an earlier negotiation with the existing holder of the management contract.
- Based on the analysis conducted for this report a smaller scale activation could more than double the current level of visitation and usage without placing undue strain on the existing uses, enabling a broader demographic of community use and achieve social and environmental objectives.

PwC - Commercial in Confidence

# Benchmarking & Market Assessment





# To support identification and analysis of potential future **opportunities and activations, a range of 'peer' locations were** benchmarked.

The benchmarking focussed on identifying and understanding (to the extent possible and plausible):

- 1. The mix of various uses for similar sites
- 2. Operating models
- 3. Physical and commercial assets within the activation
- 4. Where possible, the funding mix
- 5. Visitation levels
- Regulatory considerations such as liquor licencing

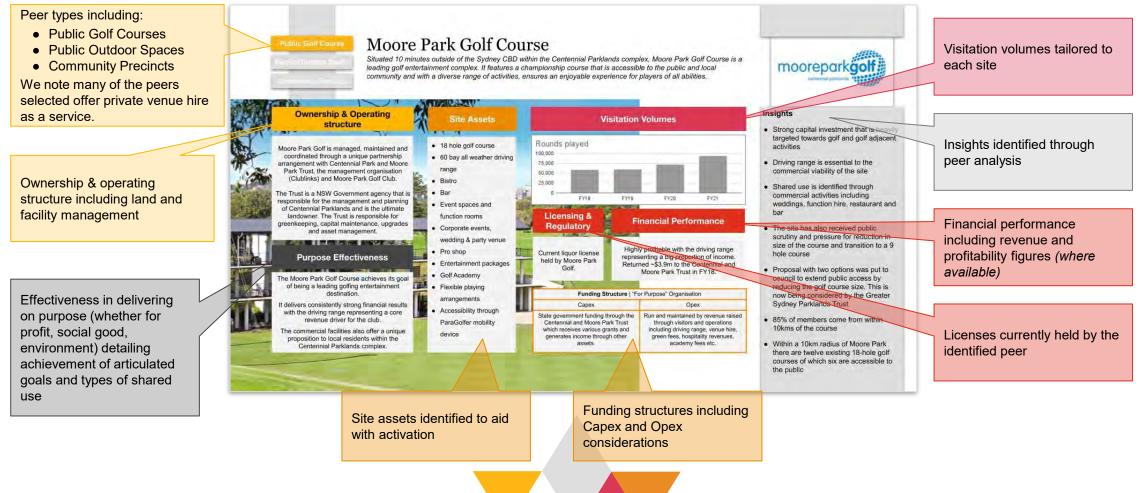
Information and insights drawn from the benchmarking were then applied to support analysis regarding:

- The broad range of potential uses
- How they could work together as activation opportunities
- Conditions precedent for sustainability and success
- Perceived applicability for the Northcote site



## Benchmarking Analysis

Appendix 1 details the seven benchmarking peer sites which were analysed. Analysis was performed across the categories across nominated below.

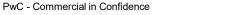




# Specific and relevant insights have been drawn from benchmarking and applied in subsequent analysis

Benchmarking demonstrated that while the range of potential activations for Northcote Golf Course is vast, there are a number of unique site specific considerations in assessing the potential future use of the site. These have subsequently been applied through the analysis contained in this report.

- 1. Future activations will be required to balance the community and commercial requirements of those activations, with the heritage and tenancy of the two existing golf clubs at the site. This can create a co-location challenge when different user groups have different (conflicting) requirements and timings for site use.
- 2. The location of the site is not in an existing high visitation area. Any activation, particularly in a commercial sense, would need to provide a 'destination' focus and at the same time be mindful of its impact on other community uses in the area such as local sporting groups and the CERES operations.
- 3. Broader activation of 'successful' peer sites seems aligned to the core golf purpose of that site and attracts 'more golfers' rather than a diversity of community use(s).
  - The existing facilities require significant upgrade and investment and the cost of this, combined with 1) and 2) above is a barrier to private sector investment and development.



# Opportunity Identification





# Through both the benchmarking process and stakeholder consultations, a broad range of opportunities were identified as potential activations for the site.

These opportunities have been assessed against the stated council objectives for the site and desired targeted demographics for broader use and activation

Council **key objectives** for adapting/activating site use through expanded use of facilities and shared use of space;

- 1. Improve access and inclusion
- 2. Provide health and wellbeing support
- 3. Increase diversity of participation in the space
- 4. Improve community connection and social outcomes
- 5. Support sustainability and environmental initiatives
- 6. Minimise or eliminate cost to Council.

The target demographics for greater activation of site;

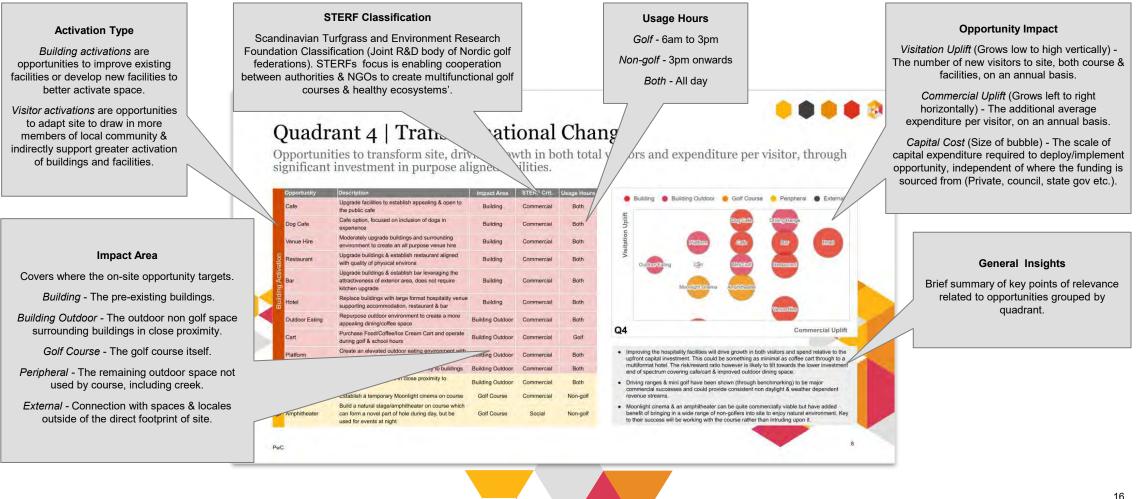
- Golfers
- Older adults
- People with a disability
- Women and girls
- Children and youth
- LGBTQI+
- People from a CALD or Aboriginal and/or Torres Strait Islander background
- People experiencing financial hardship



# Opportunity Qualification Framing



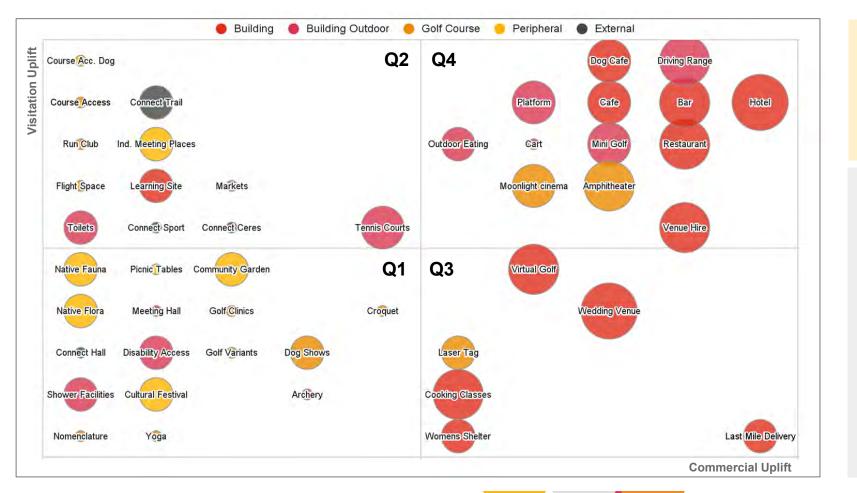
The list of opportunities generated was assessed against a range of criteria in order to understand alignment with potential objectives, and potential costs and benefits of future application.





# Perceived Impact of Opportunities

Potential opportunities were assessed and plotted to visually demonstrate visitation and commercial uplift as well as size of indicative requisite investment.



#### Opportunity Impact

- Visitation Uplift (Grows low to high vertically) The number of new visitors to site, both course & facilities, on an annual basis.
- Commercial Uplift (Grows left to right horizontally) The additional average expenditure per visitor, on an annual basis.

*Capital Cost* (Size of bubble) - The scale of capital expenditure required to deploy/implement opportunity, independent of where the funding is sourced from (Private, council, state gov etc.).

- 47 opportunities were identified comprising a combination of Building Activations (22) & Visitor activations (25) dispersed across the buildings, facilities & overall parkland.
- Opportunities were rated against their ability to drive visitation and commercial uplift
- The estimated upfront capital cost of each opportunity was identified to allow further comparison
- Opportunities were then sorted into four quadrants defined by their characteristics.
- Different opportunities have different priorities and have been classified based on focus on either commerciality, providing a social good, or supporting the local environment & biodiversity.

# Quadrant 1 demonstrates smaller scale and more community based opportunities as possibilities for activation

These are generally lower cost (and lower risk) mechanisms which could create a smaller scale broader use for the site. They are less commercial in nature and could provide an environmental or local community dividend. Many of them would likely require subsidy and/or funding. Opportunities cover a range of improved Golf and Non-golf experiences able to support use of current golf facilities.

	Opportunity	Description	Impact Area	STERF Class	Usage Hours
Act.	Meeting Hall	Open current buildings to provide meeting hall services	Building	Social	Both
Building	Shower Facilities	In addition to new toilets, include shower facilities to support local homeless	Building Outdoor	Social	Both
ā	Disability Access	Enhance disabled access to different parts of the course environment	Building Outdoor	Social	Both
	Archery	Establish an a light touch archery range for use outside of golf hours	Building Outdoor	Commercial	Non-golf
	Nomenclature	Shift to Indigenous nomenclature for course & buildings, including educational signs & hole names	Golf Course	Social	Both
	Yoga	Partner with Yoga / Pilates / Tai Chi operators to provide regular classes in tranquil environment	Golf Course	Social	Both
	Golf Variants	Expand range of Golf Variants (Frisbee/Soccer/Foot) offered on course	Golf Course	Commercial	Non-golf
Б	Golf Clinics	Offer Introductory Golf Clinics to a wide range underserved communities	Golf Course	Commercial	Golf
ctivati	Dog Shows	Partner with Dog stunt training & show operators to leverage novel space	Golf Course	Commercial	Non-golf
Visitor Activation	Croquet	Build a croquet course in close proximity to buildings	Golf Course	Commercial	Non-golf
Vis	Native Flora	Replace Flora along course and creek with Natives variants	Peripheral	Environmental	Both
	Native Fauna	Support native fauna & biodiversity to re- introduction, rehabilitation & general support	Peripheral	Environmental	Both
	Cultural Festival	Deliver an annual Cultural Festival celebrating local heritage	Peripheral	Social	Non-golf
	Picnic Tables	Deploy picnic tables across non course space	Peripheral	Social	Non-golf
	Community planter boxes	Create and allocate space for community planter boxes	Peripheral	Social	Both
	Connect Hall	Open space & fences to provide better connection to Bridge Darebin Hall & Cafe	External	Social	Both



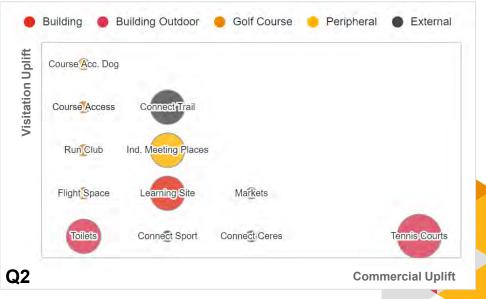
- Low cost opportunities such as nomenclature, yoga, & picnic tables are likely to provide incremental growth in visitors with minimal downside risk due to minimal financial outlay.
- Moderately more expensive opportunities like native flora, fauna & community planter boxes will likely not directly increase expenditure on site but will provide strong social benefits to local community through expanded connection to native and indigenous heritage.
- The poor risk/reward ratio of the more expensive but low commerciality opportunities like the cultural festival and homeless shower facilities reduce their viability at this site.



# Quadrant 2 demonstrates opportunities which could enhance connectivity with existing and adjacent spaces to create additional visitation and use

Opportunities primarily boost visitors to site by improving appeal to non-golf community through better connectivity and access as well as improvements in amenities and facilities. Opportunities cover a range of improved Golf and Non-golf experiences able to support use of current golf facilities.

c	Opportunity	Description	Impact Area	STERF Class.	Usage Hours
Activation	Learning Site	Establishing a Learning Site for both Environmental & Indigenous education	Building	Environmental	Golf
		Upgrade toilets to create safe, accessible & appealing facilities access outside of golf club	Building Outdoor	Social	Both
Building	Markets	Use car park space for regular market of different varieties (Food Trucks/Weekend/Night Markets)	Building Outdoor	Social	Both
ш	Tennis Courts	Build tennis courts in close proximity to buildings	Building Outdoor	Social	Non-golf
	Flight Space	Establish free flight space at certain times on course for Drones or Kites	Golf Course	Social	Non-golf
	Run Club	Support creation of Running/Walking Group to start within golf facilities to encourage use of extended trail	Golf Course	Social	Both
Activation	Course Access	Provide Passive Course Access to community outside of golf hours, but exclude off leash dog walking	Golf Course	Social	Non-golf
		Provide Passive Course Access to community outside of golf hours including off leash dog walking	Peripheral	Social	Non-golf
Visitor	Ind. Meeting Places	Build Indigenous themed meeting places for small group gatherings (upgrade on picnic tables)	Peripheral	Social	Both
	Connect Sport	Open space & fences to provide better connection to Mayer park	External	Social	Both
	Connect Trail	Connect to Merri trail path with with bike/walking pathways	External	Social	Both
	Connect Ceres	Formally partner with Ceres to open up and connect either side of creek	External	Environmental	Both



- Course access opportunities ( eg: dog walking, drone flights, run club) are low cost to implement and could drive higher volumes of visitors into space, however they do not generate revenue and may clash with golf club use
- Toilet improvements, learning site, and meeting places although requiring some upfront expenditure are likely to increase appeal of space to non golf participants and drive greater visitation.
- Opening up the site to public and creating better connections with local spaces will also improve visitations with minimal upfront expenditure.



# Quadrant 3 demonstrates some potential activations many of which have a more commercial application.

Some opportunities to improve commercial outcomes through investment in alternative uses for site were identified and also some which provide greater social connection/purpose to local community. Opportunities cover a range of improved Golf and Non-golf experiences able to support use of current golf facilities.

	Opportunity	Description	Impact Area	STERF Class.	Usage Hours
	Women's Shelter	Shifting current accommodation from home for course pro to a Women's Shelter for those in need	Building	Social	Both
	Cooking Classes	Run Cooking Training & Classes for local community, targeting specific niches	Building	Social	Both
Activation	Virtual Golf	Establish Virtual Golf environments within buildings to provide weather independent activity	Building	Commercial	Both
		Upgrade & enhance buildings to create a quality wedding destination, which includes access to grounds during weddings	Building	Commercial	Both
Building	Last Mile Delivery	Convert underutilised building space to act as last mile delivery hub, using surplus funding to improve & maintain course & peripheral space. Last mile delivery hubs are small storage spaces, usually located in central urban locations, that allow short team storage of goods by truck for rapid distribution in local area via courier.	Building	Commercial	Both
Visit	Laser Tag	Establish a Laser Tag field using inflatable structures to minimise impact on course	Golf Course	Commercial	Non-golf



- Virtual golf and wedding venue require high upfront capital investment but are likely to bring
  more visitors to the space, they could increase the average expenditure per visitor.
  Enabling these uses could clash with existing golf club use of the facilities especially the
  buildings. They would require upfront investment.
- Converting the accommodation to a women's shelter and providing cooking classes could bring in regular grant funding whilst also providing a strong social good to local community. It would likely require significant improvements to facilities and security and would also likely face some colocation challenges with a public use facility.
- Converting facilities into a last mile delivery centre can be implemented relatively cheaply and drive strong revenue growth. Any revenue could then be reinvested into outdoor space of site to benefit of community. Commercial arrangements would need to be entered into with logistics providers with investment required for storage, racking, access and notification



# Quadrant 4 demonstrates larger scale transformational opportunities which could drive higher visitation and a broad profile of visitation, use and patronage

Opportunities to the transform site, driving growth in both total visitors and expenditure per visitor, through significant investment in purpose aligned facilities. Opportunities cover a range of improved Golf and Non-golf experiences able to support use of current golf facilities.

	Opportunity	Description	Impact Area	STERF Class.	Usage Hours
	Cafe	Upgrade facilities to establish appealing & open to the public cafe	Building	Commercial	Both
	Dog Cafe	Cafe option, focused on inclusion of dogs in experience	Building	Commercial	Both
	Venue Hire	Moderately upgrade buildings and surrounding environment to create an all purpose venue hire	Building	Commercial	Both
Activistico	Restaurant	Upgrade buildings & establish restaurant aligned with quality of physical environs	Building	Commercial	Both
		Upgrade buildings & establish bar leveraging the attractiveness of exterior area, does not require kitchen upgrade	Building	Commercial	Both
Building	Hotel	Replace buildings with large format hospitality venue supporting accommodation, restaurant & bar	Building	Commercial	Both
	Outdoor Eating	Repurpose outdoor environment to create a more appealing dining/coffee space	Building Outdoor	Commercial	Both
	Cart	Purchase Food/Coffee/Ice Cream Cart and operate during golf & school hours	Building Outdoor	Commercial	Golf
	Platform	Create an elevated outdoor eating environment with a viewing balcony/platform	Building Outdoor	Commercial	Both
	Driving Range	Build a driving range in close proximity to buildings	Building Outdoor	Commercial	Both
104	Mini Golf	Build a mini golf course in close proximity to buildings	Building Outdoor	Commercial	Both
		Establish a portable moonlight cinema on course	Golf Course	Commercial	Non-golf
Visitor	Amphitheater	Build a natural stage/amphitheater on course which can form a novel part of hole during day, but be used for events at night	Golf Course	Social	Non-golf



- Improving the hospitality facilities could drive growth in both visitors and commercial return. It would require significant upfront capital investment. Colocation with the Golf Course could create tension over access and use especially during the peak commercial periods.
- Driving ranges and mini golf have been demonstrated (through benchmarking) to be major drivers of visitation uplift and could provide consistent non daylight & weather dependent revenue streams. Driving ranges don't appear to contribute to a diversification of demography while mini golf can attract families and children to the site.
- Moonlight cinema & an amphitheater could enjoy commercial viability with the added benefit
  of bringing in a wide range of non-golfers into site to enjoy natural environment. Success
  would likely require non impingement on the golf course.



# Opportunity Evaluation





# Opportunity Evaluation Methodology

# Although the full range of potential opportunities for activating the space are too numerous to list, we have identified, attributed and evaluated 47 opportunities.

This evaluation builds on the initial assessment and identification and provides a comparative score of each opportunity and the extent to which they achieve Social, Environmental and Commercial outcomes aligned with Council's objectives for the site.

Opportunity assessment applied an agreed weighting to enable more granular outcomes. Subsequently, the evaluation process supported development of 3 alternate 'Activation Packages' for consideration. It is important to note that these 'Activation Packages' are not exhaustive as there are many possible configuration options across the broad range of ideas.

Opportunity Evalu	uation Criteria							
STERF Classification		So	cial	Environmental	Commercial			
Council Key Objective	<b>SO1</b> Improve access and inclusion	<b>SO2</b> Provide health and wellbeing support	<b>SO3</b> Increase diversity of participation in space	SO4 Improve community connection and social outcomes	EO1 Support sustainability and environmental initiatives		CO2 Achieve financial self sufficiency in medium term	
Weighting   Individual	10%	10%	20%	10%	20%	15%	15%	
Weighting   Aggregate		50	)%		20%	30	)%	

Scoring Methodology;

- Each opportunities ability to deliver against individual objectives was determined on a 'yes or no' basis. For example, "will this opportunity deliver on a social objective."
- The opportunities were then weighted based on the perceived contribution to each objective.
- Scores were then rolled up at the STERF classification level across Social, Environmental & Commercial to provide a broader view
- Finally an overall rating was given (Maximum score possible being 1, minimum being 0) for each opportunity and they were then sorted by ranking.

The results from both the opportunity evaluation and the opportunity attribution were then consolidated and used to determine three packages of opportunities (A, B & C) that could be undertaken differentiated by investment required and activation achieved.



Γ	SO1	SO2	SO3	SO4	EO1	CO1	CO2
	Improve access and	Provide health and	Increase diversity of	Improve community	Support sustainability	Minimise or eliminate	Achieve financial self
	inclusion	wellbeing support	participation in space	connection and social	and environmental	upfront capital cost to	sufficiency in medium
	morusion	wenbeing support	participation in space	outcomes	initiatives	Council	term

# Opportunity Evaluation | 1-15

These opportunities broadly focused on bringing additional visitors to the site. Those with a comparative lower need for investment and ongoing financial enabled by leverage of existing facilities scored higher. Synergy with existing uses was also considered.

Rank	Opportunity	Description	Activation	Impact Area	Quadrant	S01	S02	S03	S04	EO1	CO1	CO2	Social Rating	Enviro. Rating	Commercial Rating	Overall Rating	Funding Source*	Package
1	Community planter boxes	Create and allocate space for community planter boxes.	Visitor Activation	Peripheral	Q1								0.50	0.20	0.30	1.00	Philanthropic	A
2	Connect Ceres	Formally partner with Ceres to open up and connect either side of creek	Visitor Activation	External	Q3								0.40	0.20	0.30	0.90	Local	В
3	Learning Site	Establish a Learning Site for both Environmental & Indigenous education	Building Activation	Building	Q3								0.40	0.20	0.15	0.75	Philanthropic	В
4	Nomenclature	Shift to Indigenous nomenclature for course & buildings, including educational signs & hole names	Visitor Activation	Golf Course	Q1								0.40	0.20	0.15	0.75	Local	А
5	Run Club	Support creation of Running/Walking Group to start within golf facilities to encourage use of extended trail	Visitor Activation	Golf Course	Q3								0.40	0.00	0.30	0.70	Not Required	В
6	Yoga	Partner with Yoga / Pilates / Tai Chi operators to provide regular classes in tranquil environment	Visitor Activation	Golf Course	Q1								0.40	0.00	0.30	0.70	Not Required	В
7	Connection to Hall	Open space & fences to provide better connection to Bridge Darebin Hall & Cafe	Visitor Activation	External	Q1								0.40	0.00	0.30	0.70	Local	в
8	Connect to Sport	Open space & fences to provide better connection to Mayer park	Visitor Activation	External	Q3								0.40	0.00	0.30	0.70	Local	в
9	Markets	Use car park space for regular market of different varieties (Food Trucks/Weekend/Night Markets)	Building Activation	Building Outdoor	Q3								0.40	0.00	0.30	0.70	Vendor	А
10	Laser Tag	Establish a Laser Tag field using inflatable structures to minimise impact on course	Visitor Activation	Golf Course	Q2								0.40	0.00	0.30	0.70	Vendor	-
11	Indigenous Meeting Places	Build Indigenous themed meeting places for small group gatherings (upgrade on picnic tables)	Visitor Activation	Peripheral	Q3								0.40	0.00	0.30	0.70	Philanthropic	В
12	Flight Space	Establish free flight space at certain times on course for Drones or Kites	Visitor Activation	Golf Course	Q3								0.30	0.00	0.30	0.60	Local	В
13	Outdoor Eating	Repurpose outdoor environment to create a more appealing dining/coffee space	Building Activation	Building Outdoor	Q4								0.30	0.00	0.30	0.60	Local	А
14	Cart	Partner with Food/Coffee/Ice Cream Cart and operate during golf & school hours	Building Activation	Building Outdoor	Q4								0.30	0.00	0.30	0.60	Vendor	A
15	Croquet	Establish a croquet course in close proximity to buildings	Visitor Activation	Golf Course	Q1								0.30	0.00	0.30	0.60	Vendor	А

\*The funding source identified is the most commonly expected source of capital funding. There are several opportunities with the potential for funding by State & Federal governments however these would be dependent on aligning with wider programs. Vendor covers course operator and any new potential entrepreneurs, NFPs or commercial organisations involved in space.

SO1	SO2	SO3	SO4	EO1	CO1	CO2	
Improve access and	Provide health and	Increase diversity of	Improve community	Support sustainability	Minimise or eliminate	Achieve financial self	
inclusion	wellbeing support	participation in space	connection and social	and environmental	upfront capital cost to	sufficiency in medium	
inclusion	wendering support	parucipauon in space	outcomes	initiatives	Council	term	

# Opportunity Evaluation | 16-30

These opportunities delivered more strongly on either social or environmental outcomes but mostly required upfront investment or continued financial support to ensure viability. Synergy with existing use and risk of golf course damage were also considered.

Rank	Opportunity	Description	Activation	Impact Area	Quadrant	S01	S02	S03	S04	EO1	CO1	CO2	Social Rating	Enviro. Rating	Commercial Rating	Overall Rating	Funding Source*	Package
16	Meeting Hall	Open current buildings to provide meeting hall services	Building Activation	Building	Q1								0.40	0.20	0.00	0.60	Not Required	-
17	Dog Shows	Partner with Dog stunt training & show operators to leverage novel space of course	Visitor Activation	Golf Course	Q1								0.30	0.00	0.30	0.60	Vendor	-
18	Mini Golf	Build a mini golf course in close proximity to buildings	Visitor Activation	Building Outdoor	Q4								0.30	0.00	0.30	0.60	Vendor	С
19	Native Flora	Replace Flora along course and creek with Natives variants	Visitor Activation	Peripheral	Q1								0.20	0.20	0.15	0.55	State	А
20	Native Fauna	Support native fauna & biodiversity to re-introduction, rehabilitation & general support	Visitor Activation	Peripheral	Q1								0.20	0.20	0.15	0.55	Philanthropic/ local	А
21	Course Access	Provide Passive Course Access to community outside of golf hours, but exclude off leash dog walking due to damage to course.	Visitor Activation	Golf Course	Q3								0.40	0.00	0.15	0.55	Not Required	-
22	Course Acc. Dog	Provide Passive Course Access to community outside of golf hours including off leash dog walking, and increase maintenance expenditure to cover damage.	Visitor Activation	Peripheral	Q3								0.40	0.00	0.15	0.55	Local	-
23	Connect Trail	Connect to Merri trail path with with bike/walking pathways	Visitor Activation	External	Q3								0.50	0.00	0.00	0.50	Local	A
24	Women's Shelter	Shift current home purpose from home for course pro to a Women's Shelter for those in need	Building Activation	Building	Q2								0.50	0.00	0.00	0.50	State	-
25	Cooking Classes	Run Cooking Training & Classes for local community, targeting socio disadvantaged demographics	Building Activation	Building	Q2								0.40	0.00	0.15	0.55	Vendor	-
26	Restaurant	Upgrade buildings & establish restaurant aligned with quality of physical environs	Building Activation	Building	Q4								0.30	0.00	0.15	0.45	Vendor	с
27	Bar	Upgrade buildings & establish bar leveraging the attractiveness of exterior area, does not require kitchen upgrade	Building Activation	Building	Q4								0.30	0.00	0.15	0.45	Vendor	с
28	Moonlit cinema	Establish a seasonal moonlit cinema on course	Visitor Activation	Golf Course	Q4								0.30	0.00	0.15	0.45	Vendor	с
29	Cafe	Upgrade facilities to establish appealing & open to the public cafe	Building Activation	Building	Q4								0.30	0.00	0.15	0.45	State	В
30	Platform	Create an elevated outdoor eating environment on a viewing balcony/platform	Building Activation	Building Outdoor	Q4								0.30	0.00	0.15	0.45	Vendor	В

\*The funding source identified is the most commonly expected source of capital funding. There are several opportunities with the potential for funding by State & Federal governments however these would be dependent on aligning with wider programs. Vendor covers course operator and any new potential entrepreneurs, NFPs or commercial organisations involved in space.

SO1	SO2	SO3	SO4	EO1	CO1	CO2	
Improve access and	Provide health and	Increase diversity of	Improve community	Support sustainability	Minimise or eliminate	Achieve financial self	
inclusion	wellbeing support	participation in space	connection and social	and environmental	upfront capital cost to	sufficiency in medium	
Inclusion	wendering support	participation in space	outcomes	initiatives	Council	term	

# Opportunity Evaluation | 31-47

These opportunities were considered likely to be successful at delivering against a smaller range of objectives. Some were misaligned with the existing uses and/or perceived as unlikely to support attraction of broader target demographics to the location.

Rank	Opportunity	Description	Activation	Impact Area	Quadrant	S01	S02	S03	S04	EO1	CO1	CO2	Social Rating	Enviro. Rating	Commercial Rating	Overall Rating	Funding Source*	Package
31	Picnic Tables	Deploy picnic tables across non course space	Visitor Activation	Peripheral	Q1								0.30	0.00	0.15	0.45	Local	А
32	Dog Cafe	Cafe option, focused on inclusion of dogs in experience	Building Activation	Building	Q4								0.30	0.00	0.15	0.45	Local	-
33	Tennis Courts	Build tennis courts in close proximity to buildings	Visitor Activation	Building Outdoor	Q3								0.30	0.00	0.15	0.45	State	-
34	Archery	Establish an a light touch archery range for use outside of golf hours	Visitor Activation	Building Outdoor	Q1								0.30	0.00	0.15	0.45	Vendor	-
35	Shower Facilities	In addition to new toilets, include shower facilities to support local homeless	Building Activation	Building Outdoor	Q1								0.40	0.00	0.00	0.40	State	С
36	Toilets	Upgrade toilets to create safe, accessible & appealing facilities access outside of golf club	Building Activation	Building Outdoor	Q3								0.40	0.00	0.00	0.40	Local	А
37	Golf Variants	Expand range of Golf Variants (Frisbee/Soccer/Foot) offered on course	Visitor Activation	Golf Course	Q1		1				1	1	0.10	0.00	0.30	0.40	Vendor	А
38	Golf Clinics	Offer Introductory Golf Clinics to a wide range of underserved communities	Visitor Activation	Golf Course	Q1		1				1	1	0.10	0.00	0.30	0.40	Vendor	А
39	Cultural Festival	Deliver an annual Cultural Festival celebrating local heritage	Visitor Activation	Peripheral	Q1	1		1	1				0.40	0.00	0.00	0.40	Local	-
40	Wedding Venue	Upgrade & enhance buildings to create a quality wedding destination, which includes access to grounds during weddings	Building Activation	Building	Q2			1				1	0.20	0.00	0.15	0.35	State	-
41	Venue Hire	Moderately upgrade buildings and surrounding environment to create an all purpose venue hire	Building Activation	Building	Q4			1				1	0.20	0.00	0.15	0.35	Vendor	-
42	Amphitheater	Build a natural stage/amphitheater on course which can form a novel part of course during day, but can be used for events at night	Visitor Activation	Golf Course	Q4	1		1					0.30	0.00	0.00	0.30	State	-
43	Disability Access	Enhance disabled access to different parts of the course environment	Building Activation	Building Outdoor	Q1	1		1					0.30	0.00	0.00	0.30	Local	в
44	Last Mile Delivery	Convert underutilised building space to act as last mile delivery hub, using surplus funding to improve & maintain course & peripheral space	Building Activation	Building	Q2						1	1	0.00	0.00	0.30	0.30	Vendor	-
45	Driving Range	Build a driving range in close proximity to buildings	Visitor Activation	Building Outdoor	Q4		1					1	0.10	0.00	0.15	0.25	State	-
46	Virtual Golf	Establish Virtual Golf environments within buildings to provide weather independent activity	Building Activation	Building	Q2		1					1	0.10	0.00	0.15	0.25	Vendor	-
47	Hotel	Replace buildings with large format hospitality venue supporting accommodation, restaurant & bar	Building Activation	Building	Q4							1	0.00	0.00	0.15	0.15	Vendor	-

\*The funding source identified is the most commonly expected source of capital funding. There are several opportunities with the potential for funding by State & Federal governments however, these would be dependent on aligning with wider programs. Vendor covers course operator and any new potential entrepreneurs, NFPs or commercial organisations involved in space.

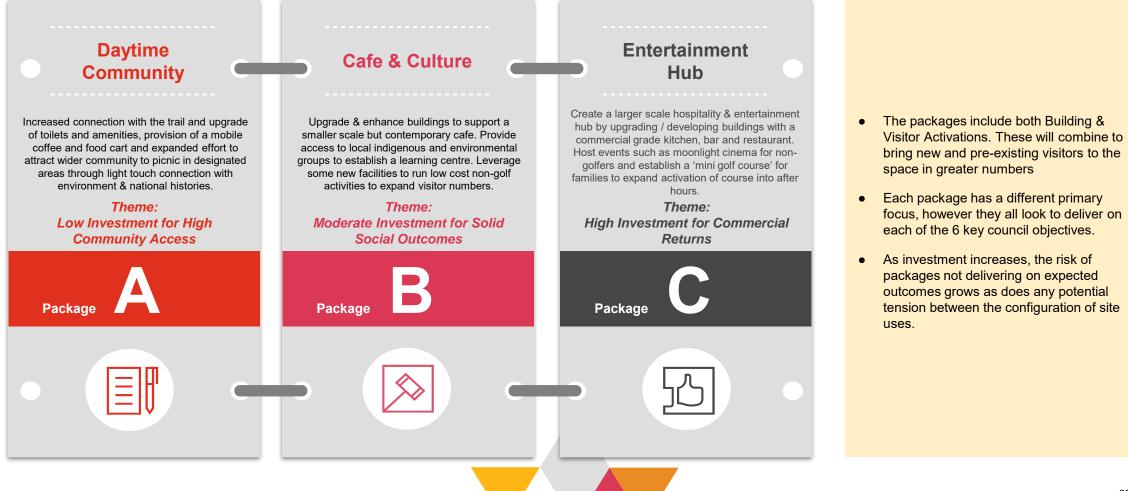
# Activation Packages





## Activation Package Overview

Three different packages of opportunities have been aggregated. This has been undertaken to support demonstration of the potential range of option configuration, the benefits, and the investment required. These are not exhaustive.





# Package A | Activating broader daytime community uses

Extended hospitality through a portable cart offering while leveraging incremental and low cost improvements to drive expansion of daytime visitation

Overview	Increased connection with the trail and upgrade of toilets and mobile coffee and food cart and expanded effort to attract wid designated areas through light touch connection with environ	der community to picnic in Council Vendor	Deployment Risks Connection to trail does not create the level of expected visitation.	Est. Cost \$739,000 (Upgrade existing male & female toilet & construct new unisex wheelchair accessible toilet)
	Opportunity	Impact	Reliance on philanthropic support from community to support creek	Ability to meet Objectives
Building Activation	Upgrade toilets and amenities to create safe, accessible & appealing facilities access outside of golf club Partner with Food/Coffee Cart and operate during broader daylight hours Repurpose outdoor environment to create a more appealing hospitality space Use car park space for regular market of different varieties (Food Trucks/Weekend/Night Markets)	Improving toilet quality and accessibility for women, children and the elderly and disabled will create an increased attractiveness of environment, which combined with an opening of outdoor settings around buildings will create a pleasant space to enjoy natural beauty of the site. A Coffee Cart is comparatively cheap and portable and could move to different parts of course at different times (eg. to catch parents on the way to and from school) however it is unlikely to be a unique destination drawing visitors in its own right. Car park space can be leveraged for concepts such as markets and food trucks easily but may face competition from lease markets (the second s	environment. Strong creek community support group membership & proximity to aged care home are likely to mitigate these risks.	focused on expanding the diversity of participation through broadened appeal. <b>Environmental</b> - Enables key community groups to clean and meintein Morri Crock, support local
Visitor Activation	Connect to Merri trail path with bike/walking pathways & introduce picnic tables across non course space Shift to Indigenous nomenclature for course and buildings, including educational and interpretational signs and hole names Replace Flora along course and creek with Natives variants & support native fauna & biodiversity through re- introduction, rehabilitation & general support Expand range of Golf Variants (Frisbee/Soccer/Foot) offered on course, including Croquet & offer introductory Golf Clinics to a wider range of underserved communities	from local markets (Coburg Primary School Farmers Market). Connecting trail, when supported by new toilets, could enable walkers and riders to enjoy aesthetically pleasing space. Learning about local environment & indigenous heritage could be an additional bonus and enhance overall appeal.	+ Golfers + Older adults + People with a disability + Women and girls + Children and youth + LGBTQI+ + Golfers + People from a CALD or Aboriginal and/or Torres Strait Islander background financial hardship	require upfront expenditure by council with no direct commercial return, however it is a critical enabler to support community participation and encourage other activity.



## Package B | Establishing a modern cafe & cultural and community education

Establishing a more contemporary cafe and better connections of existing space with neighbouring infrastructure building a more attractive space without requiring major investment.

	Upgrade & enhance buildings to support a smaller scale but of		Deployment Risks	\$1,823,000 \$1,084,000 + \$739,000 (Dartic lumerado of	
Overview	access to local indigenous and environmental groups to establish a learning centre. Leverage some new facilities to run low cost non-golf activities to expand visitor numbers.           Council         Vendor           State / Federal         Philanthropic		Opening space and encouraging access may not create additional visitation rather disperse existing visitors across a larger area.	Cost (Partial upgrade of existing building to 15 pax Cafe, disabled access & toilet upgrades	
	Opportunity	Impact	Learning site will require heavy reliance on local community groups support to ensure sustainability	Ability to meet Objectives	
	Upgrade toilet amenities and broader facilities to support a more contemporary cafe	Increased visitation through greater connectivity and flow between local spaces could encourage greater use due to cafe providing appealing environment to sit, eat and enjoy	External platform could requires vendor investment to build, may be challenging to find vendor willing to	<ul> <li>Social - Actively encourages access to site, moving away from restrictions, while encouraging diversity of participation and delivering on social outcomes such as indigenous heritage.</li> <li>Environmental - Creates central hub for local Merri Creek community groups to meet to better work on supporting local biodiversity and teach others about local environment.</li> </ul>	
Building	Create an elevated outdoor eating environment on a viewing balcony/platform	what site has to offer. Provides potential hub for motivated and highly active	invest. Can substitute upgraded courtyard space, costing council ~\$100k.		
Activation	Establish a Learning Site for both Environmental & Indigenous education	indigenous and environmental community organisations to connect with each other and the wider community.	\$100K		
	Enhance disabled access to different parts of the course environment	Greater access to facilities, easier mobility and safety around buildings and trail will enable people with disabilities to better utilise space, particularly during the day.	Targeted Demographics		
	Support creation of Running/Walking Group meeting at golf course to encourage use of extended trail and partner with Yoga / Pilates / Tai Chi operators to provide regular classes in tranquil environment	New cafe creates natural meeting point for alternative course activities, bringing in new demographics and potentially increase commercial returns for site.	- Golfers - Older adults + People from a CALD or Aboriginal and/or Torres	<b>Commercial</b> - Requires moderate investment in space to develop cafe, toilets and increase access but overall could create a more commercially viable space which provides a better offering	
Visitor Activation	Open space and fences to provide better connection to Mayer park, Bridge Darebin Arts Hub & Community Hall & CERES	Encouraging accessibility of site through removal of fences could bring others on a more regular basis potentially creating appeal to try golf and golf adjacent activities.	+ Women and girls - People	for golfers interested in space.	
	Build Indigenous themed meeting places for small group gatherings (upgrade on picnic tables)	Indigenous meeting places can provide a significant point of differentiation between other parks while connecting	+ Children and experiencing youth financial hardship	Moderate Investment for	
	Establish 'free flight' space at certain times on course for Drones or Kites	visitors to our national heritage.	- LGBTQI+ narosnip	Good Social Outcomes	



## Package C | Larger hospitality and entertainment hub with club upgrades

Creating a compelling hospitality venue with food, drinks and seasonal entertainment to improve commercial return on the site and also increase amenity facilities for club members.

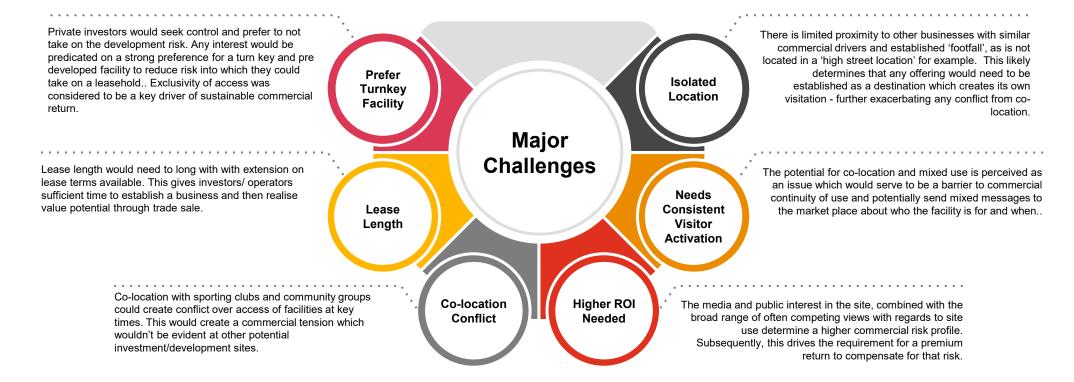
Overview	Create a larger scale hospitality & entertainment hub by upgr with a commercial grade kitchen, bar and restaurant and 'cl such as moonlight cinema for non-golfers and establish a 'mi expand activation of course into after h	ub' upgrades. Host events ni golf course' for families to	Council State / Federal	Vendor hilanthropic	Deployme Current and future escalation and su	construction cost pply challenges	Est. Cost	\$11,403,250 \$10,664,250 + \$739,000 (Upgrade of existing buildings, commercial kitchen, restaurant & bar, shower facilities & toilet upgrades)
	Opportunity	Im	pact		drives increased o Conflicting ac requirements coul	cess timing d create tension	Ability to	meet Objectives
Building Activation	Upgrade buildings and club facilities and establish bar and restaurant commensurate to the quality of the location and natural surrounds. In addition to new toilets, include shower facilities for golf participants which could also potentially support access by local homeless to shower facilities.	Open up access to course of functional and desirable hos overall visitors significantly. revenue per visitor as well a volumes of visitors through s Improve overall golf experient that are recognised as 'club courses	spitality space, increa This will increase ave is potentially bringing site. nce through expande	sing the erage larger ed facilities	between the various different user groups. Development and access risk is likely to deter any private sector or partnership style investment.		opening of ver while night tim greater diversi Commercia	cess to space through nue to public will increase e activation could drive a ty of commercial users in space.
Visitor Activation	Establish a seasonal moonlight cinema on course. Build a mini golf course in close proximity to buildings. The current space is considered insufficient to deploy a driving range, however if possible could drive greater commercial returns and cross sell for greater course use.	Amphitheatre could create a different demographics throu music/theatre/comedy/lectur course could reduce impact Added golf adjacent activitie potential for cross selling of family groups.	ugh the hosting of re nights. Making it pa of day time use. as will bring visitors wi	art of ith a higher	<ul> <li>Golfers</li> <li>Older adults</li> <li>People with a disability</li> <li>Women and girls</li> <li>Children and youth</li> <li>LGBTQI+</li> </ul>	<ul> <li>People from a CALD or Aboriginal and/or Torres Strait Islander background</li> <li>+ People experiencing financial hardship</li> </ul>	of space, sustainability offering for go High Ir driving	tial for commercialisation supporting increased y and providing a better lfers interested in space. <b>Investment for</b> <b>Commercial</b> <b>Returns</b>

# Aggregated Insight



## Commercial insights

Through the consultation process, private investors / operators were consulted to understand their view on potential investment / involvement in the site. This process revealed a subdued level of interest.



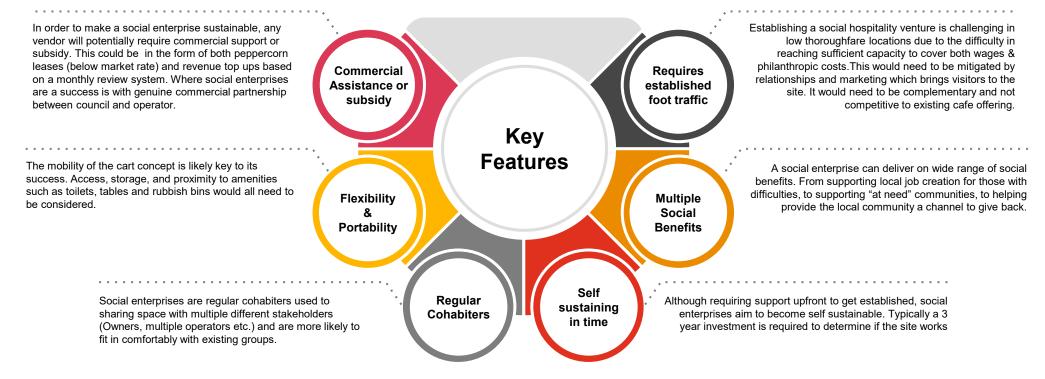
Overall, it was communicated that there would be a number of significant challenges to private investment and commercial activation for the site. Subsequently, it is likely that investment would need to be funded by Council for larger commercial activation.

#Vendor Critical Assets Rating1Commercial Kitchen2Access to Course3Attractive Floor Space4Appropriate amenities and access5Car Parking6External lighting

## Social Enterprise Insights

Vendor Critical Assets Rating					
Safe Storage					
Cover for Employees					
Wet weather backup spot					
Walk by Access					
Appropriate amenities					
Car Parking					

There is some opportunity for a small social enterprise to operate at the site, however potential overlap with nearby social enterprises such as at Darebin Hall would need to be resolved. The social enterprise could operate after the existing golf operations contract has expired or as a contract variation with the golf operator but this would be in conflict with its operations and may not be accepted.

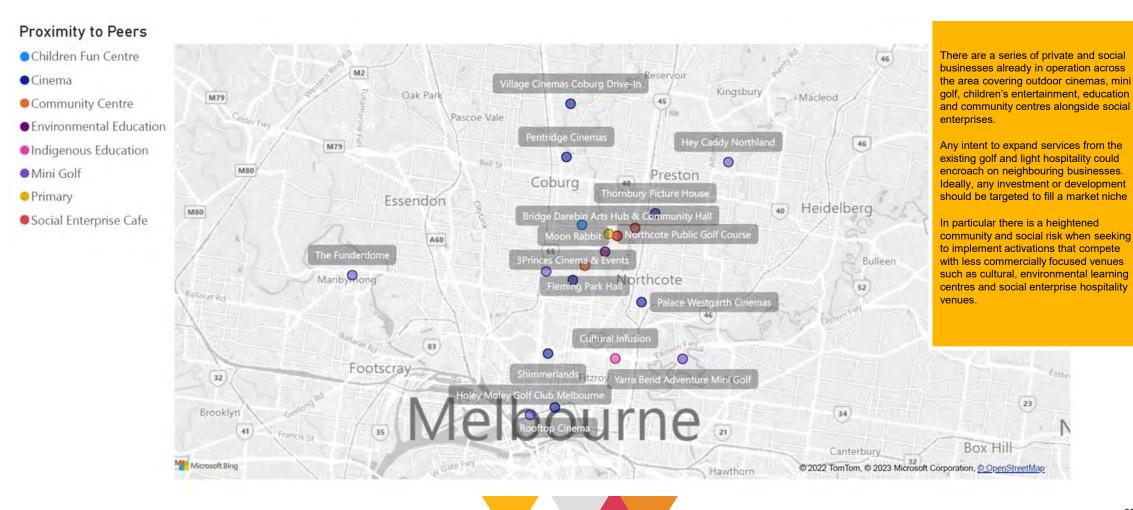


A social enterprise could be activated at the site and deliver a range of benefits. It would need to be work together with existing uses and be small scale in nature, as it is unlikely any social venture would deliver a commercial return to satisfy investment requirements. Consideration would need to be given to the extent to which it would support or cannibalise any existing operations. Alternatively social enterprise could operate after the existing golf operations contract has expired or as a contract variation based on agreement.



## Non Financial Considerations

Any investment in the site needs to be made mindful of existing operations in both the immediate local area and the broader catchment so as not to compete with or cannibalise established ventures.



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# Commercial Considerations





## Commercial Considerations

Three Activation Packages (1 with 2 options) were modelled to demonstrate a range of outcomes based on different activation configurations.

### **Models Developed**

To support more detailed understanding of the financial implications of the Activation opportunities, 3 different package variants were investigated.

The investigation for each package is described below;

- Package A investigates the provision of a 'Coffee Cart' operated by a 'Social Enterprise'. The primary driver of financial outcomes was the required expansion in visitors to meet the minimum earning requirements to sustain social enterprise without Council subsidies. This enables Council to understand the required effectiveness of 'trail connection' in driving visitors to space.
  - Package B investigates a moderate state or federal government investment in an upgraded Cafe and additional space for 'learning' with no external funding provided. It models a range of visitor activation volumes and outcomes across 4 activation categories and demonstrates financial viability
  - Package C.1 investigates a larger commercial activation which state or federal government investment would fund while council ran through a management contract with an external provider. Visitation levels across golf, hospitality and events are primary drivers of financial outcomes.
- 4. Package C.2 investigates a larger commercial activation funded by the 'private sector' or third party and operated under a long term lease. Visitation levels across golf, hospitality and events are the primary drivers of financial outcomes.

### **General Themes**

Modelling has been conducted on a conservative basis however all scenarios require a significant expansion in visitation to the site. Activation to the higher end of this modelling would likely exacerbate the commercial and colocation challenges highlighted in this report, and drive some tension between the various uses and users of the site.

NPVs\* have been measured based on a risk adjusted return based on the government standard 8%, however private sector operators have indicated that would more likely need a minimum expected return of 25% (higher than 18% ATO Benchmark) to consider investing to compensate for the additional risk of a 'greenfield' and mixed use site.

Where larger scale third party investment is required, significantly longer lease terms (up to 20 years) would be required. This is significantly longer than the current 3 years arrangement of the management contracts.

\*NPV, or net present value, is how much an investment is worth throughout its lifetime, discounted to today's value. It is used to determine if an investment will be profitable in the long run. A positive NPV shows how much will be earnt above the capital invested (or the return on investment) over a set period of time, while a negative NPV indicates earnings will not be sufficient to cover the capital costs spent to establish. Critically it equalizes the scale to allow like for like comparison between different investment options.



## Net Present Value | Overview

Net Present Value has been used a basis of comparison for each activation. It is a commonly used approach when considering investment opportunities as it enables a consistent point of comparison for different options.

### What Is NPV?

Net present value is used to determine whether or not an investment, project, or business will be profitable in the future. Essentially, the NPV of an investment is the sum of all future cash flows over the investment's lifetime, discounted to the present value.

Calculating net present value is often used in budgeting to help companies decide how and where to allocate capital. By bringing each investment option or potential project down to the same level (how much it will be worth in the end) finance professionals are better equipped to make strategic decisions.

#### **NPV Formula**

Calculating net present value involves calculating the cash flows for each period of the investment or project, discounting them to present value, and subtracting the initial investment from the sum of the project's discounted cash flows.

The formula for NPV is:

$$NPV = \frac{Cash Flow_1}{(1+r)^1} + \frac{Cash Flow_2}{(1+r)^2} + \frac{Cash Flow_n}{(1+r)^n} - Initial Investment$$

#### **Components of NPV**

*Cash Flow* | Cash flows are any money spent or earned for the sake of the investment, including things like capital expenditures, interest, and loan payments. Each period's cash flow includes both outflows for expenses and inflows for profits, revenue, or dividends.

Number of Periods (n) | The number of periods equals how many months or years the project or investment will last. Sometimes, the number of periods will default to 10, or 10 years, since that is the average lifespan of a business. However, different projects, companies, and investments may have more explicit timeframes.

*Discount Rate (r)* | In most situations, the discount rate is the company's weighted average cost of capital (WACC). A company's WACC is how much money it needs to make to justify the cost of operating and includes things like the company's interest rate, loan payments, and dividend payments. Cash flows need to be discounted because of a concept called the time value of money. This concept is the belief that money today is worth more than money received at a later date. For example, \$10 today is worth more than \$10 a year from now because you can invest the money received now to earn interest over that year. Additionally, interest rates and inflation affect how much \$1 is worth, so discounting future cash flows to the present value allows us to analyze and compare investment options more accurately.

*Initial Investment* | The initial investment is how much the project or investment costs upfront. For example, if a project costs \$5 million at the start, that should be subtracted from the total discounted cash flows.

#### **Interpreting Net Present Value**

Net present value has three potential outcomes:

- Positive NPV: A positive result from an NPV calculation means the project or investment may be profitable and worth pursuing.
- Negative NPV: A negative result from an NPV calculation means the project or investment is unlikely to be profitable and should probably not be pursued.
- Zero NPV: An NPV of zero means the project or investment is neither profitable nor costly. A company may still consider projects and investments with an NPV of zero if the project has significant intangible benefits, such as strategic positioning, brand equity, or increased consumer satisfaction.



# Package A Activating broader daytime community uses





## Package A |Activating broader daytime community uses

Significantly increased levels of patronage would be required for even a small scale activation to be financially viable. Connectivity with the Merri Creek Trail would be key prerequisite to achieve the required visitation.

#### Package A : Activating broader daytime community uses with a Social Enterprise Coffee Cart

- Immediate introduction of this option could create risk for the existing management contract and the revenue generated from the current small scale hospitality on offer. If implemented it may require some extension of financial subsidy.
- Social Enterprise has indicated minimum revenue required for viability is approximately \$180,000
- Option 1 includes the current hospitality revenue as a component of the financials and would require approximately an additional 18,000 customers per annum for viability. If a social enterprise was included, this would require re-negotiation with existing operator.
- Option 2 excludes the current revenue and would require approximately 23,000 customers per annum for viability.
- To achieve either option, would require significant increases to the current level of patronage and would likely require strong connection with the Merri Creek trail. The modelled level of visitation is considered achievable as it equates to less 70 additional patrons per day.

Social Cart Impact				
Option 1 - Including current revenue				
Total Current Hospitality Revenue	\$	40,552		
Social Enterprise Weekly Minimum Revenue requirement	\$	\$ 3,630		
Social Enterprise Annual Minimum Revenue Requirement	\$	\$ 181,500		
Total Additional Annual Revenue Required	\$	\$ 140,948		
Additional Customers to Meet Minimum	#	17,619		
Current Total Course Customers	#	25,771		
Required Total Customers (Future)	#	43,390		
Proportional Increase to meet minimum	%	168%		

Social Cart Impact				
Option 2* - Not including current revenue				
Total Hospitality Expenditure	\$	0		
Social Enterprise Weekly Minimum Revenue requirement	\$	\$ 3,630		
Social Enterprise Annual Minimum Revenue Requirement	\$	\$ 181,500		
Total Annual Revenue Required	\$	\$ 181,500		
Additional Customers to Meet Minimum	#	22,688		
Current Total Course Customers	#	25,771		
Required Total Customers (Future)	#	48,459		
Proportional Increase to meet minimum	%	188%		

\*Option 2 differs from option ! in that the cart will need to generate its ~\$180k per year in revenue on top of the ~\$40k the kiosk is already generating in somewhat similar hospitality sales.

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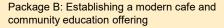
# Package B Establishing a modern cafe & cultural and community education offering





### Package B Establishing a modern cafe & cultural and community education offering

A range of additional visitation and patronage mixes project a negative net present value over a 20 year horizon indicating that the drivers of any investment decision making need to be other than commercial. Additional patronage of ~97,000 is forecast to deliver additional revenue of ~\$685,000 p.a based on a small scale hospitality offering and some uplift in golf usage. Larger scale offerings driving increased revenue are considered risks to successful mixed use and colocation.



- Investigates a mix of additional patronage activations including cafe, learning centre, connectivity related, and general increase
- Net present value over 20 years is projected as negative
- It is forecast that the investment required to develop new facilities would not be recouped through additional visitation and spend
- Visitation in addition to assumed levels could create conflict regarding use and user of the site and facilities
- Cafe could be viable on an operational basis only (management contract or lease) but would not deliver return on up-front capital investment



20 Year NPV | -\$3,390,122

Upgrade Summary	
Item	Total Cost
Toilets	\$ 739,000
Disability Access	\$ 418,000
Café	\$ 666,000
Total Upgrade Costs	\$ 1,823,000

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### Package B Establishing a modern cafe & cultural and community education offering

### Financial assumptions and detail

Timeline		
Period	# Years	20
Capex Funding		
Capital Cost Estimate	\$	\$ 1,823,000
Self Funding	%	100%
Debt	%	0%
Government	%	0%
Capital cost estimate (Gov)	\$	\$ 1,823,000
Financing applications		
Discount Rate	%	8%
IRR Hurdle Rate	%	18%
Indexations applied		
Revenue Indexation - 0-10 Years	%	2.1%
Revenue Indexation - 10+ Years	%	2.5%
Cost Indexation - 0-10 Years	%	3.0%
Cost Indexation - 10+ Years	%	2.0%
Revenue Growth Pathway		
Year 1	%	40%
Year 2	%	70%
Year 3	%	100%
Year 4+	%	100% + Indexation

Café & Outdoor Eating	Additional Visitor Activation #1	
Additional Visitors	#	47175
Golf participant % of additional visitors	%	15%
Average additional spend from golf visitors	\$	\$ 22.31
Golf Related Income	\$	\$ 157,864
Hospitality Customer %	%	100%
Average Customer Spend - Hospitality	\$	\$ 7.80
Hospitality Income	\$	\$ 367,965
Learning Centre	Additional Visitor Activation #2	
Additional Visitors	#	7200
Hospitality Customer %	%	50%
Average Customer Spend - Hospitality	\$	\$ 12.00
Additional Hospitality Income	\$	\$ 43,200

Access & Connection	Additiona	al Visitor Activation #3		
Additional Visitors	#	35000		
Golf Participant % of additional visitors	%	5%		
Average additional spend from golf visitors	\$	\$ 22.31		
Golf Related Income	\$	39,041		
Hospitality Customer %	%	60%		
Average Customer Spend - Hospitality	\$	\$ 7.80		
Hospitality Income	\$	\$ 163,800		
Other General Usage	Addition	Additional Visitor Activation #4		
Additional Visitors	#	7200		
Golf Participant % of additional visitors	%	5%		
Average Visitor Spend - Golf	\$	\$ 22.31		
Golf Related Income	\$	\$8,031		
Hospitality Customer %	%	60%		
Average Customer Spend - Hospitality	\$	\$ 7.80		
Hospitality Income	\$	\$ 33,696		

The different activation opportunities consolidated in Package B are estimated to increase (at maturity / 3 Years) overall visitors & the total volume of revenue generated at Northcote Golf Course by the following (On top of pre-existing visitor volumes & revenue);

**Total Additional Visitors** 

+ 65, 075

**Total Additional Income** 

+ \$ 813,597



# Package C Larger hospitality and entertainment hub with club upgrades

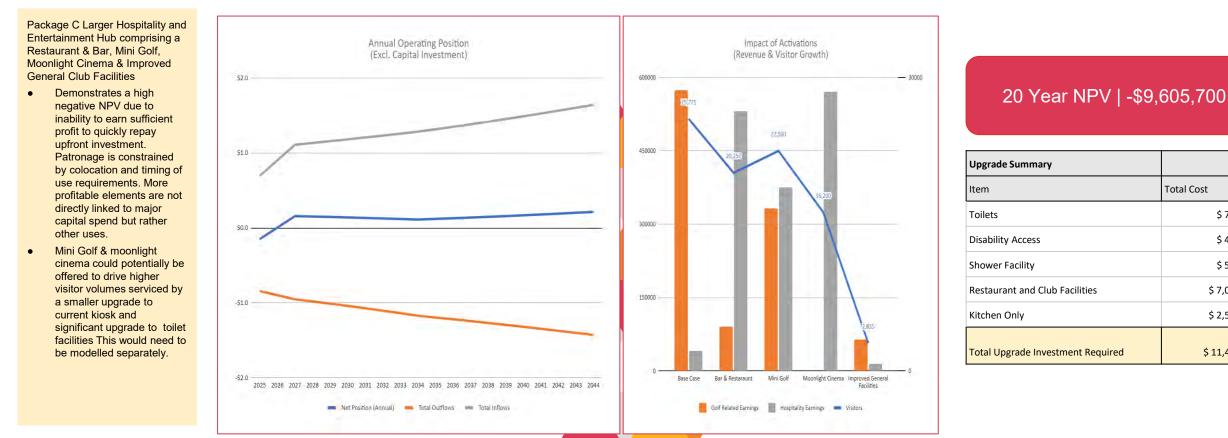
Option 1: Operated under management contract with state or federal government funding build





## Package C.1 | Larger hospitality and entertainment hub with club upgrades

Even with an approximate tripling of total visitation and patronage, a larger scale development returns a negative financial outcome over the long term. This is primarily driven by the challenges of colocation.



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**Total Cost** 

\$739,000

\$418,000

\$ 592,000

\$7,081,000

\$ 2,573,250

\$ 11,403,250



\$ 1,976,617

# Package C.1 | Scenario

C.1 models the conversion of buildings into an appealing and larger scale hospitality space with supporting facilities and club upgrades with higher revenue generating activations. The modelling includes assessment of distinct activations (5-8) which have been assessed separate and in aggregate.

Timeline		
Period	# Years	20
Capex Funding		
Capital Cost Estimate	\$	\$ 11,403,250
Self Funding	%	100%
Debt	%	0%
Government	%	0%
Capital cost estimate (Gov)	\$	\$ 11,403,250
Financing Applications		
Discount Rate	%	8%
IRR Hurdle Rate	%	18%
Indexations applied		
Revenue Indexation - 0-10 Years	%	2.1%
Revenue Indexation - 10+ Years	%	2.5%
Cost Indexation - 0-10 Years	%	3.0%
Cost Indexation - 10+ Years	%	2.0%
Growth Pathway		
Year 1	%	40%
Year 2	%	70%
Year 3	%	100%
Year 4+	%	100% + Indexation

Bar & Restaurant	Addition Activatio	al Visitor on 5	
Additional Visitors	#	20,250	
Golf Participant % of additional visitors	%	20%	
Average additional spend from golf visitors	\$	\$ 22.31	
Golf Related Income	\$	\$ 90,351	
Hospitality Customer %	%	100%	
Average Customer Spend - Hospitality	\$	\$ 26.20	
Hospitality Income	\$	\$ 530,550	
Mini Golf	Additional Viitor Activation 6		
Additional Visitors	#	22,500	
Golf Participant % of additional visitors	%	100%	
Average additional spend from golf visito	\$	\$ 14.80	
Golf Related Income	\$	\$ 333,000	
Hospitality Customer %	%	75%	
Average Customer Spend - Hospitality	\$	\$ 22.20	
Hospitality Income	\$	\$ 374,625	
Additional Maintenance Costs	\$	\$ 5,000	
Annual Capex expenditure	\$	\$ 5,000	

Moonlight Cinema	Additional	Additional Visitor Activation 7	
Additional Visitors	#	16,200	
Hospitality Customer %	%	100%	
Average Customer Spend - Hospitality	\$	\$ 35.20	
Hospitality Income	\$	\$ 570,240	
Licencing Fees	\$	\$ 141,750	
Annual Operating expenditure	\$	\$ 141,750	
Improved General Facilities	Additional	Additional Visitor Activation 8	
Additional Visitors	#	2,835	
Golf Participant % of additional visitors	%	100%	
Average additional spend from golf visitors	\$	\$ 22.31	
Golf Related Earnings	\$	\$ 63,242	
Hospitality Customer %	%	19.7%	
Average Customer Spend - Hospitality	\$	\$ 26.20	
Hospitality Earnings	\$	\$ 14,609	

The different activation opportunities consolidated in Package C are estimated to increase (at maturity / 3 Years) overall visitors & the total volume of revenue generated at Northcote Golf Course by the following (On top of pre-existing visitor volumes & revenue);

**Total Additional Visitors** 

61,785

# Package C Larger hospitality and entertainment hub with club upgrades

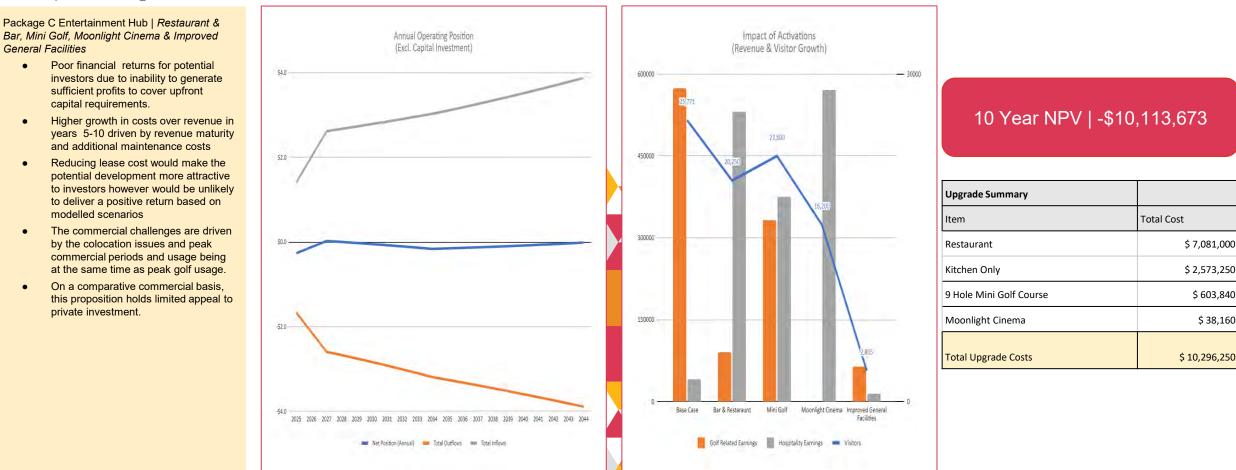
Option 2: Funded by Private sector and operated under long term lease





## Package C.2 | Larger hospitality and entertainment hub

Over a 10 year horizon, a privately funded development projects a negative financial outcome. This is driven by the challenges of colocation and timing of use not allowing for sufficient consistency of commercial patronage and revenue.



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# Recommendations





## Potential Path Forward

Based on the analysis undertaken for this report, we believe the most viable approach to achieving **Council's objectives for this site is aligned to Activation Package A and broader daytime community uses** 

We recommend the City of Darebin Council considers the following;

- Upgrade the toilets to create safe, accessible and appealing facilities for visitors and which encourage Merri Creek Trail visitors to deviate from the trail. This would also support a broader activation of spaces adjacent to the Course and it's buildings and improve the amenity and offering to all golf users
- Implement simple cost effective activations;
  - Create and allocate space for a community planter boxes and encourage the community to participate
  - Connect to the Merri Creek Trail path with bike/walking pathways and introduce more picnic tables across non golf course areas
  - Shift to Indigenous nomenclature across the Golf Course and Buildings, including educational signs and potentially names for each golf hole
  - Overtime replace flora along the course and creek with natives variants and support native fauna & biodiversity through re-introduction, rehabilitation & general support
  - Repurpose outdoor environment to create a more appealing dining/coffee space contributing to activity to draw visitors from the Trail
  - Open Clubhouse to wider community at selected times through the establishment of a learning site for both Environmental & Indigenous education aligned to nomenclature and native flora

In 3 years, following completion of the newly established management contract, we recommend City of Darebin Council;

- Seek to include a Social Enterprise 'coffee cart' as part of next commercial arrangement, located closer to trail to better attract trail users to course.
- Consideration of 'coffee cart' to the completion of the current management contract, It could also be considered as part of an earlier negotiation with the existing holder of the management contract.
- Based on the analysis conducted for this report a smaller scale activation could more than double the current level of visitation and usage without placing undue strain on the existing uses, enabling a broader demographic of community use and achieve social and environmental objectives.

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# Thank you.

This report is not intended to be read or used by anyone other than City of Darebin.

We prepared this report solely for City of Darebin's use and benefit in accordance with and for the purpose set out in our engagement letter with City of Darebin. In doing so, we acted exclusively for City of Darebin and considered no-one else's interests.

We accept no responsibility, duty or liability:

- to anyone other than City of Darebin in connection with this report
- to City of Darebin for the consequences of using or relying on it for a purpose other than that referred to above.

We make no representation concerning the appropriateness of this report for anyone other than City of Darebin. If anyone other than City of Darebin chooses to use or rely on it they do so at their own risk.

This disclaimer applies:

- to the maximum extent permitted by law and, without limitation, to liability arising in negligence or under statute; and
- even if we consent to anyone other than City of Darebin receiving or using this report.
- Liability limited by a scheme approved under Professional Standards legislation"

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The fit for purpose assessment and facility condition information has been collected via a number of sources, including recently conducted on site audits, consultation with key representative, council provided information and other Local Council research studies or published contents. Multiple meetings and workshops between the Project Team and relevant representatives from NPGC have been undertaken to ensure that local knowledge is captured, however, some NPGC community infrastructure may have been improved or deteriorated over time..

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# Appendix 1 Benchmarking of peer sites



### **COMMUNITY INFLUENCE**

### Public Golf Course

Public Outdoor Space

### Northcote Public Golf Course

goli

Northcote Public Golf Course is a 9 hole golf course set on 25 hectares of land in the North of Melbourne. The site is adjacent to Mayer Park and borders the Merri Creek on the western side. It provides an accessible course for beginner golfers, offers foot golf for families and is home to the Northcote Golf Club.



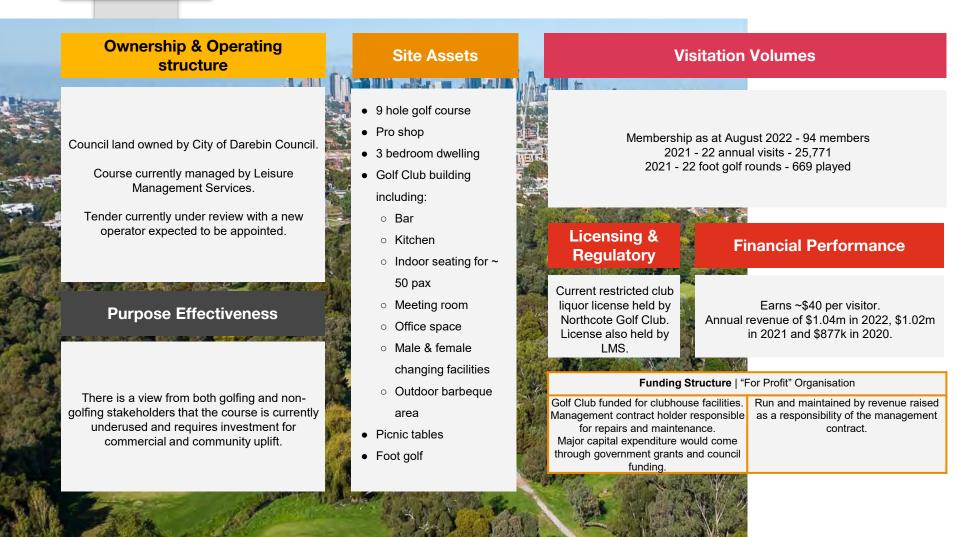
### Lesson Learnt

Northcote Public Golf Course is set in the middle of greater parklands that due to a lack of connecting walkways and paths restricts community access to other adjacent spaces and community assets including Mayer Park and the Merri Creek Trail.

The demographics of the local area are changing at a rapid pace with an increase in diversity and growing community needs.

The existing commercial arrangement is not an attractive proposition to a management team given the high risk and minimal investment in onsite facilities.

These factors have culminated in a flash point of competing community interests that have led to conflict between stakeholders. Rather than focusing on a cooperative approach to shared use these interactions have been combative in nature.



### Public Golf Course

Public Outdoor Space

Community Precinc

Royal Park Golf Course Set within the greater Melbourne Park area and next to the Melbourne Zoo, Royal Park Golf Course is one of the few courses in the world to have both a train and tram line running through it. The 9-hole course caters to beginners and experienced golfers and is accessible to the wider public via public walkways and paths.

### SURROUNDING SPACE

### ACTIVE MELBOURNE ROYAL PARK GOLF COURSE

CONNECTIVITY WITH

#### **Ownership & Operating** Site Assets **Visitation Volumes** structure • 9 hole golf course Pro shop Not publicly available to be identified with operator Clubhouse City of Melbourne Council owned and managed · Corporate and social golf by GreenSpace Management in partnership day packages with YMCA Victoria. Licensing & **Financial Performance** Regulatory 6.0 AL 8 Limited liquor license **Purpose Effectiveness** held by Greenspace Not publicly available to be identified with Management Pty operator Limited. Royal Park has managed to attract and activate Funding Structure | "For Profit" Organisation non-golf adjacent activities through walkway access and broader park connectivity given its Capex Opex location. City of Melbourne Council funded for Run and maintained by revenue It provides a model for increased community major capital projects. raised golf operations by the use and activation with minimal capital management company expenditure or facilities.

Lesson Learnt

Royal Park Golf Course enjoys nongolf activation through accessible walkways and paths that connect the course to the broader Melbourne Park area.

Despite a lack of heavy capital investment the course successfully leverages the local setting and successfully connects to other community assets within the area.

The unique placement of both the train and tram line through the course provides good public transport that support non-golf access. The placement of these services is not overly consequential for the golfing community given most visitors drive to the course.

### **GOLF ADJACENT ACTIVATIONS**

### Public Golf Course

Public Outdoor Space

Community Precinc

Yarra Bend Golf Course Located just 4 kms from Melbourne CBD, Yarra Bend Golf Course offers an 18-hole public golf course complete with driving range, mini golf and event spaces. It is set within the greater Yarra Bend Park facility where there are picnic facilities as well as communal walking tracks.

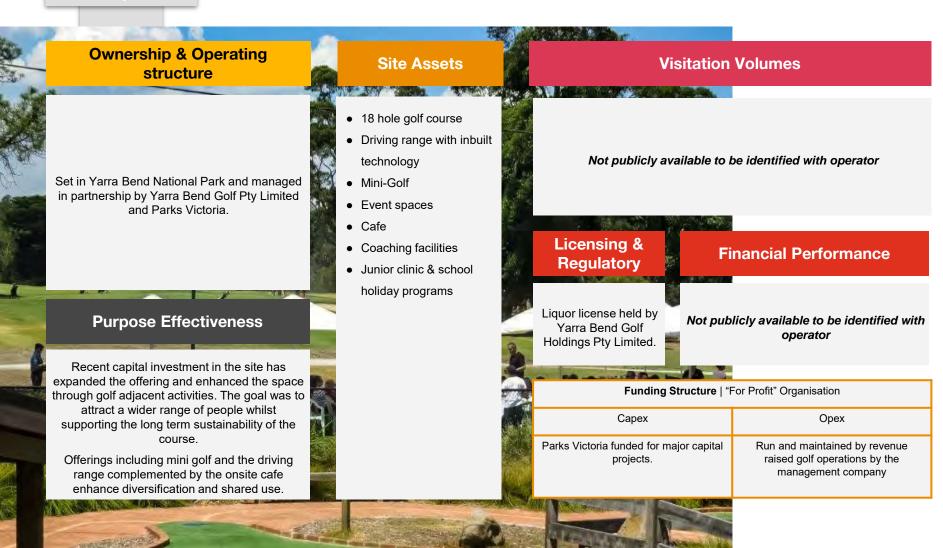


Lesson Learnt

Yarra Bend Golf Course represents a higher quality golf offering with an 18hole course set in a central, urban location.

The changing demographics of the area have led to capital investment in golf adjacent activities that cater to a wider range of community members though mini golf and the driving range. These services are further complemented by the cafe and event spaces.

This multi-use space is supportive to the core function of the course and serves to help the overall financial sustainability of the course through diversified revenue streams for the operator.



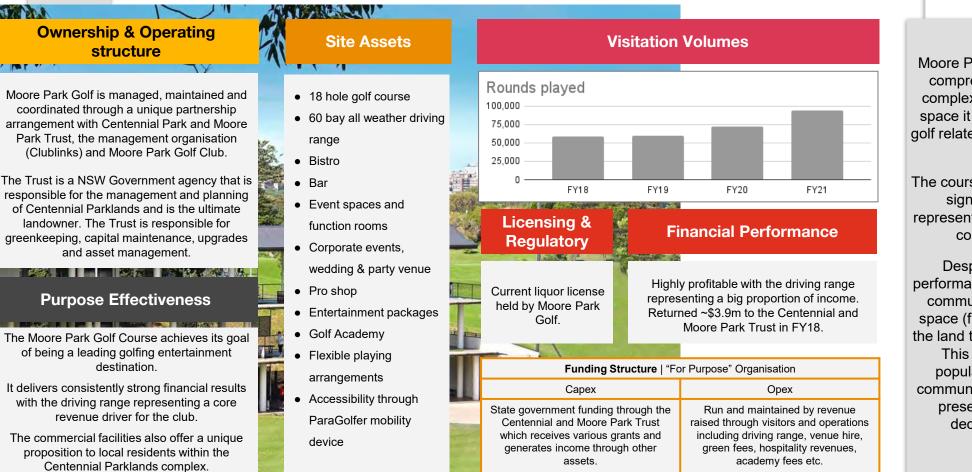
### **COMMERCIAL VIABILITY**

### Public Golf Course

Public Outdoor Space

Moore Park Golf Course

Situated 10 minutes outside of the Sydney CBD within the Centennial Parklands complex, Moore Park Golf Course is a leading golf entertainment complex. It features a championship course that is accessible to the public and local community and with a diverse range of activities, ensures an enjoyable experience for players of all abilities.



mooreparkgolf centennial parklands

### Lesson Learnt

Moore Park Golf Course represents a comprehensive golf entertainment complex and whilst it is not a shared space it serves to increase access to golf related activities to a broader group of people.

The course's financial performance and significant capital investment represents the requisite factors to drive commercial sustainability.

Despite its continued financial performance the course has also faced community pressure to reduce golf space (from 18 holes to 9) and return the land to council for public parklands. This is due to increased urban population growth and changing community needs. Options have been presented to council and a final decision is still outstanding.

### DESIRABLE CONTRACT ARRANGEMENT

### Public Golf Course

Public Outdoor Space

### Altona Lakes Golf Course

Located to the west of Melbourne CBD Altona Lakes Golf Course offers terrific views and challenging play for golfers at every skill level. Set within the Paisley Park complex it is complimented by nearby recreational facilities including a leisure centre, badminton courts, bowls and soccer club.



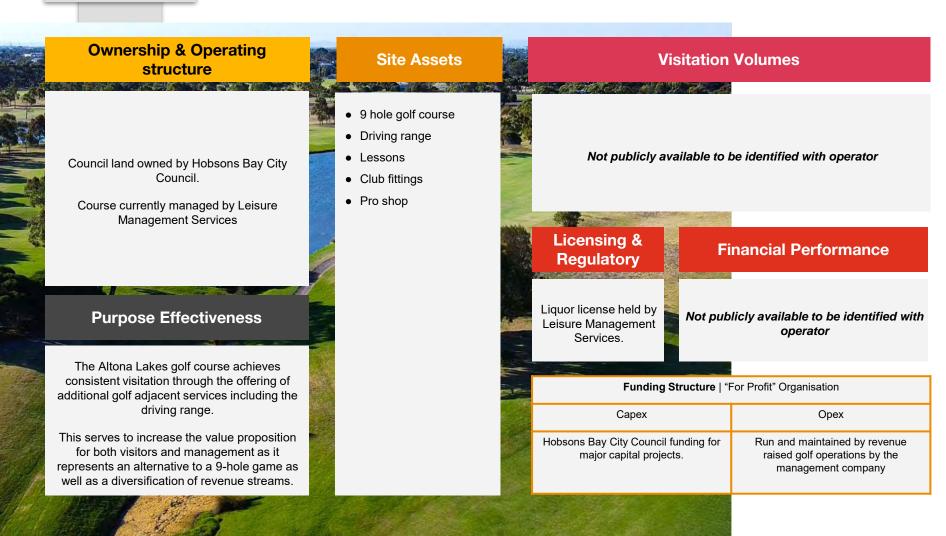
### Lesson Learnt

Altona Lakes Golf Course represents a functionally similar area to Northcote Public Golf Course. It is also managed by Leisure Management Services and has similar building quality onsite.

It has been identified as a more attractive site commercially with preferable contract arrangements and terms.

The addition of the driving range also provides diversification of revenue streams for the operator that are not affected by weather.

The site serves to highlight the importance of appealing contract arrangements and the balance of risk and reward for an operator to encourage investment and ongoing tenure.



### Public Golf Course

Public Outdoor Space

**Community Precinct** 

### Lane Cove Sport & Recreation Precinct

Lane Cove Council, located in Sydney's north have prepared and resolved to lodge a development application for the Lane Cove Sport & Recreation Precinct. The application details the development plans for a new sports facility and community hub adjacent to the Lane Cove Public Golf Course. Construction is projected to commence in early 2023 with completion in late 2024.

Ownership & Operating structure	Site Assets	Visitation Volumes		
he precinct project is being managed by Lane Cove Council on council owned land. Expectation of a commercial tender/s upon completion.	<ul> <li>Proposed per the masterplan</li> <li>9 hole golf course (existing)</li> <li>5 indoor multi-sport courts</li> <li>4 outdoor multi-sport courts</li> <li>Program space for</li> </ul>	Forecast visitation       Indoor Sports Halls       Outdoor Courts       Program / Function Rooms         300,000       0       0       0       Program / Function Rooms         100,000       0       Year 1       Year 2       Year 3       Year 4       Year 5         Licensing & Regulatory       Financial Performance		
Purpose Effectiveness	recreation and leisure activities • Cafe / restaurant including functions	No current liquor license held. Forecast figures indicate total revenue as follows: Year 1 - \$1.88m Year 2 - \$1.97m Year 3 - \$2.06m		
round sporting centre and recreation facility vith supporting outdoor multi-sport courts that will coexist with the surrounding golf course.	<ul> <li>Multi purpose event spaces</li> <li>Expanded car park</li> </ul>	Funding Structure   "For Purpose" Organisation       Capex     Opex		
t will serve the sport and recreation needs of multiple generations and lead to increased active participation across a diverse community.	<ul> <li>Pro shop Golf driving range (future option)</li> </ul>	Estimate capital cost of \$47.7m with primary funding coming from Lane Cove Council (\$42.7m), subsidised by NSW Government (\$5m). Revenue streams include rent, hospitality, retail, function room and sports facility fees.		



Lesson Learnt

Lane Cove Sport & Recreation Precinct represents the future of shared use and is a one of a kind full service community sport and recreation facility that retains the existing golf facilities.

It is an ideal representation of a council who is looking to support a wide range of community groups and provide opportunities that support increased participation, social inclusion and interaction.

Value is targeted to specific groups with particular focus on female sport participation, people with disabilities, First Nations people and people from culturally diverse backgrounds.

It is, however, dependent on significant capital investment from Council with limited state government funding to subsidise the build.

### PUBLIC FUNDING DESIRABILITY

Royal

Botanic

Gardens

Victoria

### Public Golf Course

#### **Public Outdoor Space**

Community Precinct

Cranbourne | Royal Botanic Gardens

Cranbourne Royal Botanic Gardens encompasses a 363 hectare site that is dedicated to addressing biodiversity, community engagement, horticultural displays, scientific research and community education. It is home to the award-winning Australian Garden that showcases and preserves Australia's remarkable flora and is a community hub that thrives on engagement and a diverse offering of public programs.



Lesson Learnt

Cranbourne Royal Botanic Gardens is a destination public outdoor space that has received significant funding from the State Government due to its high impact on social and cultural outcomes.

It creates a new space that is representative of the natural Australian Landscape and is considerate of First Nations representation and consultation.

The site engages meaningfully with community groups and provides educational opportunities and accessible resources for people from a diverse range of backgrounds.

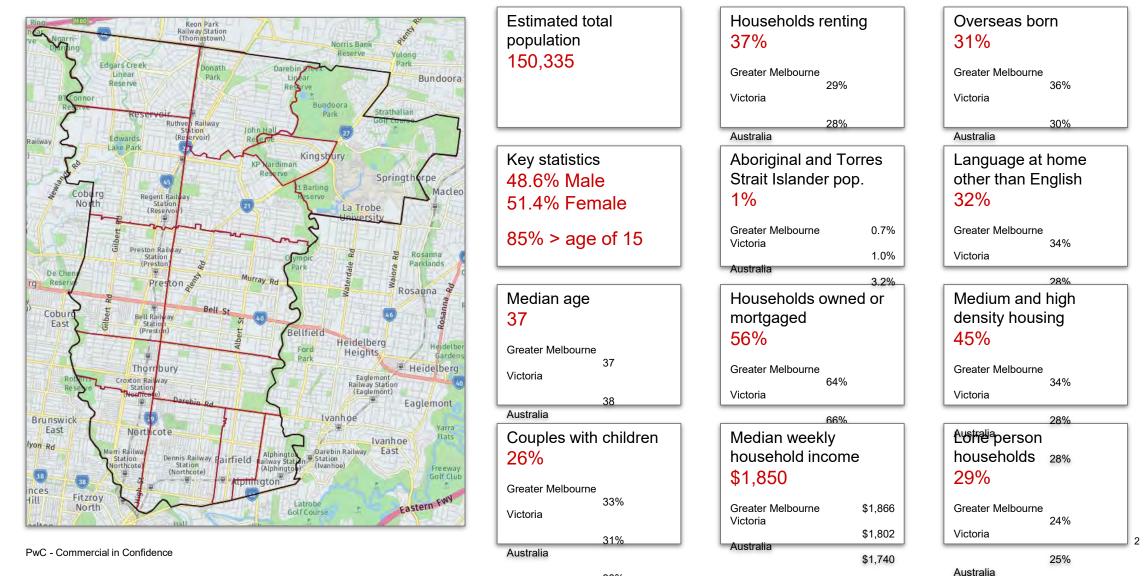
# Appendix 2 Demographics & New Customer Profiles





## Local Area Flyover

Key Demographic highlights



30%



# Customer Profile Summary

Interviews across the different stakeholder groups helped us identify a snapshot of the kind of customers currently using the space as well as what types of new customers the potential activations are likely to bring.

	Base Case Primary Customer	Expanded Customer Base - Targeted Activations			
	Preexisting	New	New	New	
Customer Profile	Classic Golfer	Socially Conscious Mother	Environmental Artist	Local Tradesman	
Who they are	Mature & active golfer, member of relevant club, who plays regularly with other friends from club	Mother with children in local schools, keen to make a difference socially & interested in connecting with local community	Socially prolific Member of LGBTQIA+ community keen to live financially sustainably and an in harmony with local land and indigenous heritage	New Father keen to let off some steam after work, before returning home to spend time with young family	
How they want to use site	Golf Social gatherings (After golf & at night) Community Gardens	Safe path to school Social gatherings with other parents in school hours Casual Golf Connect with indigenous & disadvantaged	Connect with local creek environment & indigenous site heritage Social gatherings (outside of golf hours) Non golf, non competitive activities	Golf Social Gatherings & connection with sites heritage Space to keep kids entertained/meet with family afterwards	
When they primarily want to use site	Saturday & Sunday Day 6-9pm 6pm-3pm weekdays	School Dropoff & Pickup hours (Both Pre & Post)	Late Afternoon & Weekend Late morning - late lunch	2-6 pm on a weekday	
STERF Focus Area	Commercial Social	Social Environmental	Social Environmental	Commercial Social	
PwC - Commercial in Confidence				3	



# New Customer Profile | Socially Conscious Mother

Historically, an aging population have participated in golf. New profiles demonstrate the the diversity of the City of Darebin and display similar interests in shared use of the course.



Socially Conscious Mother

**Descriptor:** 

Age: 38 - 45

Combined Household Income: \$180K+

**Occupation:** Part Time Professional

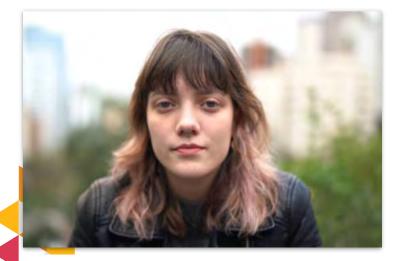
Who am I ?	Shirley is a local mum of two young kids (aged 6 and 4) and has lived in the local area with her husband for 5 years having moved there shortly after her children were born. She is a part time professional and part time caregiver while her husband works full time.
What am I like ?	Shirley comes from a diverse cultural background and prioritises connecting with extended family regularly to share in cultural traditions and to pass this onto her young children.
	She also enjoys connecting with community groups to keep her young children busy and provide them with different opportunities to learn and grow.
What do I want from the space?	The connectivity of pathways through the space would increase her useability of the course as it connects her to key community spaces including Mayer Park, local schools, CERES and the Merri Creek Trail.
	A space to picnic with her family on weekends and an opportunity to support local social enterprises and connect with wider community. Activities such as Indigenous Education and environmental rehabilitation would be a great way to keep the kids busy and engaged.
	She is also interested in learning to play golf casually with some of other local mums while they wait for school pickup.

These profiles have been developed using a combination of demographic data and insights from stakeholder interviews



## New Customer Profile | Environmental Artist

Historically, an aging population have participated in golf. New profiles demonstrate the the diversity of the City of Darebin and display similar interests in shared use of the course.



# Environmental Artist

Age: 28 - 35

Combined Household Income: \$100K+

**Occupation:** Graphic Designer

Who am I ?	Emma is a local resident and they identify as a member of the LGBTQIA+ community. Having grown up in Melbourne they have rented locally with their partner and rescue dog for 2 years. They work primarily from home as a graphic designer.
What am I like ?	They are environmentally conscious and love visiting CERES and the Preston Market to shop locally and sustainably with friends. They are financially prudent and accessible spaces that are inclusive are important to them and their wider network in order to gather and connect sustainably.
What do I want from the space?	Ideally, they would like to see the expansion of green space and in general support a return of the land to the traditional First Nation owners.
	Outside of this, they would enjoy the opportunity to further explore the space through involvement in environmental restoration projects run locally.
	They believe accessibility and connectivity to adjacent green spaces including Mayer Park, Abrahams Reserve, Jones Park & Allard Park through the golf course are an easy way to encourage shared use for the community.



# New Customer Profile | Local Tradesman

Historically, an aging population have participated in golf. New profiles demonstrate the the diversity of the City of Darebin and display similar interests in shared use of the course.



└Local Tradesman *<Mark* 

Age: 30 - 35

Combined Household Income: \$220K+

Occupation: Builder

Who am I ?	Lachlan is a builder who works locally on a sub-contractor basis. He grew up in Melbourne and moved to the local area 3 years ago after buying a house for his future family. He lives with his wife and young daughter (18 months) and has another baby on the way.
What am I like ?	He's very busy running his own business and caring for his young and growing family. Following COVID he has become actively engaged with golf and enjoys playing at the local public course with a view to getting more engaged with weekend competitions. He also enjoys social rounds with friends and family on the weekend opting for the local public course due to cost and convenience.
What do I want from the space?	A simple but challenging 9-hole golf course that is perfect for a quick round after work on a weekday afternoon. A driving range to have quick hit would also be great for connecting with local dads as well as a bar for an after hit drink and social gathering place. A area for his children to come and enjoy space while also connecting and learning about its heritage would also have strong appeal.

# Appendix 3 Partnership Landscape & Funding Availability





# Public Private Partnerships | Common Options

Design & construct partnerships are best suited to the scale of projects City of Darebin are likely to undertake at Northcote. They minimise risk, leverage builders expertise & provide certainty in cost.

	Accountability Split	When Partnership choice is most suitable	What value the arrangement provides initiating partner	Applicability
Public Private Partnership (PPP)	Private sector design, build, finance, maintain infrastructure & provide services.	<ul> <li>Complex and long-term infrastructure projects</li> <li>Outputs can be clearly defined and measured</li> <li>Scope for innovation</li> <li>Whole-of-life asset management is achievable and cost-effective</li> <li>Strong market interest</li> <li>Opportunities for appropriate risk transfer &amp; bundling of contracts</li> <li>Complementary commercial development</li> </ul>	<ul> <li>Sufficient scale and long-term nature</li> <li>Complex risk profile and opportunity for risk transfer</li> <li>Whole-of-life approach from integration of design, construction, operation and maintenance over the life of an asset, in a single project package</li> <li>Innovation in delivery</li> <li>Appropriate third-party use of facilities, reducing net cost to council</li> <li>Efficiency of contract management</li> </ul>	Low Current propositions are of insufficient scale to require full PPP approach
	Council jointly finances & manages with private sector. Private sector design, build, maintain infrastructure & provide services.	<ul> <li>Complex and high-risk infrastructure projects</li> <li>The solution is unclear or there is a significant likelihood of scope changes</li> <li>A high level of innovation is required</li> <li>Risks are unpredictable and best managed collectively, with costs of transferring risk prohibitive</li> <li>The owner can be closely involved and add value</li> </ul>	<ul> <li>Cost of adversarial conduct, claims and disputes is eliminated (e.g. the "no blame" culture)</li> <li>Culture promotes innovation</li> <li>Integrated planning, design and construction process with early contractor and consultant involvement</li> </ul>	Low-Medium Shares construction risk, greater appeal but scale remains insufficient to require
Construct Only*	Council design, finance, maintain infrastructure & provide services. Private sector build.	<ul> <li>The scope is defined and there is little likelihood of scope creep or wholesale changes to requirements</li> <li>Little incentive or need for innovation from the contractor</li> <li>It is desirable and there is sufficient time to complete design documentation before tendering</li> <li>Limited opportunity for bundling services/maintenance and creating whole-of-life efficiencies</li> </ul>	<ul> <li>Larger pool of potential tenderers which leads to increased competition</li> <li>Greater scope for competitive prices because of design certainty</li> <li>Contract value is set before construction starts</li> </ul>	<b>Medium-High</b> Cost effective way to deliver on simple designs, with limited risk to council
Design & Construct*	Council finance, maintain infrastructure & provide services. Private sector design & build.	<ul> <li>The council's requirements are tightly specified before tender or do not change</li> <li>Council is best-placed to manage most project risks</li> <li>Limited opportunity for bundling services/maintenance and creating whole-of-life efficiencies</li> </ul>	<ul> <li>Single point of accountability for design and construction</li> <li>Fixed price contract</li> <li>Potentially, reduced overall project cost because the Contractor has the opportunity to contribute construction experience into the design, resulting in innovation and efficiencies</li> </ul>	High Risk minimisation that also leverages contractors expertise
Managing Contractor* wC - Commer	Council finance, maintain infrastructure & provide services. Private sector design & build under council management. *Council can either provide services themselves	<ul> <li>Complex or high-risk projects with uncertain scope, risks or technology</li> <li>A degree of expert council input is available</li> <li>Early contractor involvement is beneficial</li> </ul>	<ul> <li>Flexibility in delivery to manage uncertain risks</li> <li>Maximising council input to manage risks where appropriate</li> <li>Managing contractor is incentivised to achieve cost and schedule targets</li> </ul>	Medium Strong control but requires council expertise

providers focused on operations to take over provision of services once build is complete.



# Operating Contract | Best Practice

LMS had both a course lease & a management contract concurrently with the City of Darebin council. They were clear test case for understanding contract appeal & ability to deliver on goals of both parties.

	Lease	Management Contract
Overview	A lease arrangement is an arrangement in which an operator rents a facility from a property owner, in this case Council. The operator reports to the client based on items agreed and the operator often has final say in decisions relating to operations. Capital costs and repairs remain the responsibility of the property owner.	A management agreement is an arrangement in which an operator manages a golf course or leisure facilities, reporting to a property owner, in this case Council. Typically the operator is compensated through a base management fee and / or a revenue based incentive management fee plus agreed upon reimbursable expenses. The operator submits to the client annual budgets and detailed monthly financial statements and is responsible for minor capital works onsite including maintenance.
Key features	<ul> <li>Liability for capital repairs and property matters rests with Council</li> <li>Less control for the property owner</li> <li>Most security and least amount of oversight</li> <li>Property owner is only concerned with maintaining infrastructure</li> <li>Longer term contracts</li> </ul>	<ul> <li>These agreements provide more flexibility and control for the property owner</li> <li>Requires oversight from Council to ensure enforcement of all contract terms</li> <li>Operator is responsible for capital costs, workforce costs &amp; marketing and promotion of the business, maintenance of the course and grounds and procurement of major capital projects (if authorised and paid for by the owner)</li> <li>Risk lies with the management company (e.g. tree damage etc)</li> <li>Minimal reward for the operator</li> <li>Shorter term contracts</li> </ul>
Incentives	<ul> <li>Encourages increased risk taking, investment and effort for the operator as all profits return to then</li> <li>Longer term contracts allow increased connection with the community</li> <li>Economies of scale through multi-course operators</li> </ul>	<ul> <li>Increased oversight from Council and control over operations of the course</li> <li>Incentivised growth due to profit sharing tied to revenue</li> <li>Economies of scale through multi-course operators</li> <li>Clear expectations around course management standards</li> </ul>
In practice	<ul> <li>Higher level of both risk and reward for the chosen operator</li> <li>Risk due to increased expectations and management of the property on the owner</li> <li>Increased incentives to invest due to extended lease lengths</li> <li>Less control for council in enforcing minimum standards</li> </ul>	<ul> <li>The margins are so thin at course that small unexpected events can wipeout earnings and make the space highly undesirable to operate in a growth mindset</li> <li>Shorter term contracts don't incentivise investment in the course by the operator</li> <li>Limited profit margins for the operator due to the structure of the contract</li> <li>Contractual elements not enforced by Council</li> </ul>

LMS' strong preference for lease, and willingness to invest in course under those conditions, compared with a lack of desire to bid for new management contract is a clear demonstration of vendor preference and should be considered when seeking to attract new vendors to space.



# Funding Availability

Identification of Federal & State departments, including relevant policy area, who could provide funding support, once City of Darebin demonstrates its ability to help them achieve their objectives.

#### **Federal Government**

Department of Climate Change, Energy, The Environment and Water

- Investment to protect and restore naturally occurring
   environment
- Climate change response
- Protect water resources

Department of Education

- External learning opportunities e.g. Indigenous education
- Access to green spaces

Australian Institute of Aboriginal and Torres Strait Islander Studies

- Preserve cultural heritage
- Promote collaborations
- Fund learning opportunities and inclusive spaces

Australian Institute of Health and Welfare

- Improving the health and wellbeing of Australians
- Access to community spaces for physical health benefits Australian Sports Commission
- Curnert and investment in
- Support and investment in sport
- Encourage participation
- Invest in inclusive programs to increase accessibility

National Indigenous Australians Agency

- Work in the delivery of programs and services for Aboriginal and Torres Strait Islander people
- Assistance in design & implementation of an education centre

#### State Government (Vic)

#### Department of Education and Training

- School Education Programs and Support
- Early Childhood Education
- AMES Australia for newly arrived migrant support

Department of Environment, Land, Water and Planning

- Environment and Climate Change support
- Local Infrastructure to build stronger communities
- Planning around integrated land use & urban development
- Water and Catchments to ensure safe, sustainable and productive water resources

Department of Families, Fairness and Housing

- Children, Families, Communities and Disabilities reform projects
- Multicultural affairs and social cohesion support
- Equality support
- Veterans support
- Youth support
- Women's policy support

#### Philanthropic (Snapshot)

#### 1. Sports Charities

• Local Golf Clubs, Golf Australia, Australian Sports Foundation Limited, Disability Sport and Recreation, Reclink.

2. Environmental Groups

- Friends of Merri/Bracken creek, Australian Plants Society Victoria, Darebin Parklands Association, Cool Australia.
- 3. Social Enterprises & Groups
  - Wurrindjerri Corporation, Unlock Northcote Golf Course, Darebin Ethnic Communities Council, Bridge Darebin.

#### **Typical Conditions**

Demonstrate ability to deliver services that respond to issues in the community supported by a comprehensive service delivery model.

Demonstrate understanding of unmet need for the funded activity in an identified community or target group aligned with priorities of department.

Demonstrate how implementation of your proposal will achieve the objectives for identified stakeholders, in particular the value for money in its delivery format.

Demonstrate experience in effectively developing, delivering, managing and monitoring activities to achieve objectives for all stakeholders.

Demonstrate organisation's capacity & capability to deliver the objectives, in particular evidence of strong governance processes.

# Appendix 4 Facility Review and Building Condition Assessment



# Part 1 - Executive Summary

## **Executive Summary**





Figure. The Age, Melbourne Northcote Public Golf Course Aerial View

City of Darebin engaged PwC to undertake a Northcote Public Golf Course Facility Review and Building Condition Assessment. Darebin Council is seeking to understand the existing conditions of the buildings on the site, and to understand the level of capital funding required to maintain its assets and upgrade its buildings for use as a shared community facility.

Northcote Public Golf Course (NPGC) and its community infrastructure play an important role in servicing a wide range of community needs. It's ability to provide flexibility, promote shared use and attract partner investment make them a critical component to Darebin Council's existing recreational sporting facility network.

Where possible, priority asset lifecycle renewal and minor capital works should be focused on to improve the overall facility condition and accessibility of existing facilities. Building renewal will provide an opportunity for Darebin Council to build on existing provision and continue to the delivery of facility services to club users and other community groups.

The building condition assessment summary condition profile and lifecycle data completed in this report highlight the overall condition rating of each asset classes/categories. This is supported by the estimated life cycle renewal timeframes and the capital funding requirements using a standardised building condition assessment rating matrix which is adopted in the industry across the local government, health and social sectors in Victoria.

Moderate level of building upgrades (construction of new or major refurbishment works) are recommended over the next 5 years. This will allow the Council to enhance overall facility/building condition, and reduce end-of-assetlifecycle building capital works over the next 10 years.



## Executive Summary





Based on the building condition assessment data and asset lifecycle cost forecast, PwC recommend that capital funding of at least \$630,000 be allocated between 2023 and 2025 to undertake asset lifecycle renewal works. This cost estimation excludes cost escalations and owner's Contingency for scope change items and risks identified by the Owner and/or Darebin City Council.

In addition, we estimated that within the next 5 years, the Darebin City Council will need to budget for a nondiscretional NPGC building capital works funding of at least \$825,000 to improve the asset condition meet the growing demand in shared facility use outlined in the the Darebin City Council 2022-32 Asset Plan.

In developing the recommended NPGC minor capital works list, PwC considered the existing building asset conditions, and evaluated with the key opportunities identified from asset review and facility gap analysis. A recommended preliminary minor capital works program with indicative implementation timeframe are included in part 5 of this report and are grouped into the Darebin Council capital funding categories aligning to definitions within the Darebin Council Asset Plan 2022-32.

Documentation made available by Darebin City Council in this review included the Strategic Asset Management Plan and some of NPGC building operations related records, e.g. AESMR reports and the Asbestos Assessment Reports. Although no major compliance issues were reported in this facility review, asbestos within the core structures and building fabric will require specific management should any building works be undertaken.

Figure. City of Darebin Northcote Public Golf Course

#### Recommendations

Darebin City Council's NPGC facilities and building assets play an important role in delivery of services to the local community into the future in a cost-effective way, and achieving and maintaining the goals of the Climate Emergency Plan. The local community expects Council to be able to respond to emerging needs of a diverse community including access to asset and NPGC facilities that meet the communities' diverse needs. As NPGC assets & facilities continue to age, more investment in asset maintenance and renewal expenditure will be required to ensure that the current levels of service enjoyed by the community continue to be delivered. For continuous improvement, there is a need to continually improve asset management systems and processes to ensure that the performance of ageing NPGC building/assets are monitored and the right level of assets are renewed at the right time and capital cost.

Key asset decision making principles were developed by Darebin City Council in July 2022 via extensive stakeholder & community engagement processes, which identified that the asset investment strategy needs to align with the following top three objectives. Relevant to this NPGC facility review and building condition assessment, Darebin City Council shall continue to prioritise the renewal of its aging facilities; continue to optimise assets and cost through effective and timely maintenance; and manage impacts of population changes and rationalise, repurpose, modernise and/or build new spaces where they are essential to support growth. Below outlined are a list of key recommendations highlighted for planning considerations.



Figure. NPGC Community Pavilion Hub Redevelopment Artist Impression

- 1. Darebin Council should consider improving amenities, accessibility, building maintenance level and overall condition of the existing NPGC buildings.
- 1. Darebin Council shall adopt a best practice in NPGC building asset management to leverage a whole-oflifecycle approach and balanced with risk-criticality-benefits realisation profiles.
- 1. Darebin Council should seek the opportunities of investing in facility's commercial upgrade to attract additional visitors and increasing venue utilisation rate. This is in addition to the recommended building asset renewal capital works.
- 1. NPGC essential amenities are considered as a priority upgrade option meeting the relevant standards and regulatory codes, as this will be required to continually meeting player and commercial use.
- Prioritised asset renewal of deteriorating assets and staged facilities upgrades are considered necessary, and should be provided with capital funding to address existing facility gaps and manage long term risk profiles.
- 1. Darebin Council should consider investing in onsite renewable energy generation, and implementing other built environment sustainability measures in future facilities upgrade and asset renewal program.
- 1. Minor capital works be considered for the external lighting upgrade and increasing CCTV surveillance installation to improve safety of shared-use open space at the golf course grounds and adjacent external car park spaces.



PwC

# Part 2 - Project Overview

#### Introduction





Figure. City of Darebin, Northcote Public Golf Course Business Case Consultancy Briefing Aerial Map

The Northcote Public Golf Course site is located on approximately 25 hectares of Council owned land adjacent to the Merri Creek, Mayer Park and Normanby Avenue. The site is within the area bounded by Leinster Grove, Beavers Road, Merri Creek and Normanby Avenue (see Figure). The site of the golf course is Council-owned land and is currently leased to Leisure Management Service and Northcote Golf Club as a nine-hole public golf course with a contract in place until 30 June 2022.

During the COVID-19 pandemic, and when the golf course had paused their activities, the community petitioned to Council to allow use by the wider community, where it became a popular destination for different uses including walking and picnicking. This triggered a discussion within Council to investigate shared use of the site.

According to a previous council open space strategy study completed by SCC, Northcote Golf Course catchment area which includes Northcote Public Golf Club and the adjoining Mayer Park make up the largest council owned tracts of open space. It is understood that within the Northcote West local catchment area all households have access to public open space within 500 metres. A future undersupply of open space is anticipated with 15.7 square metres of open space per capita projected at 2028. This is due to the levels of population growth and concentrated apartment development.

There has been a previous redevelopment proposal submission to the Council, which proposes the construction of a multi-use facility on the site of the current Northcote Golf Club Clubhouse (NGCC). That proposed redevelopment plan aims to "Investigate feasibility of a new multi-purpose building between park and golf course. That interested local groups who advocated for the planning and construction of a multipurpose community hub building receiving strong community support..

In this building activation facility review consultancy, we partnered with two subconsultants. Reduxo and Genus Advisory completed a building condition assessment and evaluated various building activation opportunities' capital investment scenarios. This work has been supported by a desktop review of the NPGC facility & community infrastructure to identify key findings on the existing asset management practices. A facility gap review was also undertaken to identify key issues or areas concerning the overall fit-for-purpose of a shared use community facility.



## Project Methodology



prmation.

Our project approaches were grouped into six steps. During project establishment, we assessed a list of scope requirements with internal stakeholders and derived a Request for Information. The flow chart and key sections below identifies the scope of services forming the facility review & building condition assessment.

The project also undertook site inspections, fit for purpose assessment and facility gap reviews based on the desktop analysis, as well as the client provided information. The facility review covers asset areas such as NPCG's buildings, existing shared use facilities, amenities, car parking, site access, and assets in terms of the suitability in meeting community needs and services expectation. Subsequently, key findings and high level capital investment options along with building asset lifecycle costs form the final deliverables to inform subsequent use and feasibility analysis.

#### **Project Establishment**

Inception meeting, confirm scope and data models for use
 Gather, review and utilize any existing documentation supplied by

- Gather, review and utilize any existing documentation supplied by the Council.

- Review the research data provided by the Business Case Research team and translate this information into the Assessment Register

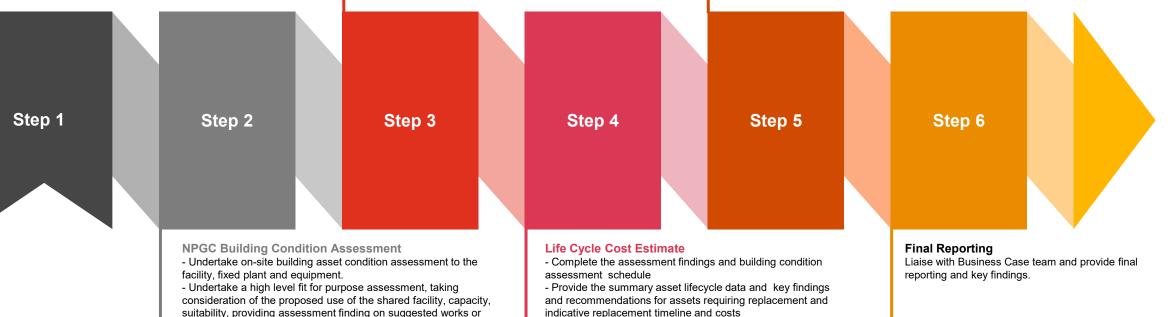
comments.

#### NPGC Infrastructure/Facility Review Gap Analysis

Conduct stakeholder interviews and use existing information provided by the council and desktop review outcomes to inform and develop infrastructure review gap analysis and assessment key findings.

#### Capital Investment for Identified Business Case Options/Opportunities

Estimate capital investment costs required to address activities in relation to the enhancement, renewal, upgrade, rebuild or redevelop of the building to help inform the business case studies, and provide key summary inputs to stage 2 investment feasibility analysis



# Part 3 - NPGC Building Condition Assessment



### Desktop Information Review and Stakeholder Consultation

This NPGC Facility Review and Building Condition Assessment has been developed with inputs from key stakeholders: the Operations team, Golf Club key representatives and information provided from the Council. Respondents from the stakeholder consultations were requested to consider current use of NPGC Building/Facilities and assets from a selection of questionnaires (attached as Appendix).



Figure. Darebin City Council Community Infrastructure, Open Space Assets

Two consultation sessions were conducted with the Council's Buildings Management team and the Northcote Golf Club representative(s) (via MS Teams) on how the buildings are currently used, challenges, impact and opportunities with the existing operations of facilities, how future capital investment may enhance the commercial services offering, how the condition of the buildings support any new services or offering that might be possible at the NPGC site, and finally how these may influence future community facility provision.

The stakeholder consultation comments have been summarised and transformed into qualitative outputs in relation to the fit-for-purpose of the existing NPGC facilities in the following three categories:

- Limitations of existing NPGC facilities and amenities
- Perceived facility gaps in NPGC buildings and asset capital funding provision
- Opportunities/Challenges for NPGC facilities & asset enhancement

Existing NPGC building assets are original built form and have not had substantial renewal or upgrades in the last 5 years. PRO-Shop and Club-House buildings do not appear to have adequate space configurations to meet the needs of large community event activities.

From desktop studies, it is also noted that Melbourne Water has recently started an increased maintenance program of the litter trap on Bracken Creek and a review of the efficiency of the trap, and the NPGC Operator is currently working with Melbourne Water and the Darebin City council to replant the area around the litter trap with native plants and grasses. If further investigations or stormwater management is deemed necessary, a stormwater management assessment is suggested to be done by the relevant specialist consultant.



## NPGC Building Condition Assessment Overview

For this NPGC Business Case Building Activation Facility Review, a building condition assessment was undertaken of the Northcote Golf Course buildings. The building interiors, internal fitouts, space configuration, furnishing, and amenities were broadly of variable condition with some facilities observed as being in poor condition.

The Darebin Council has previously completed an Asbestos Assessment, the specialist consultant reported hazardous asbestos materials are presented in the original building construction. The presence of asbestos contaminated material needs to considered within any future building works.

#### **Building Fabrics, Structure and Essential Services**

Multiple visible cracking across internal and external structures throughout the facilities and outdoor space. Recommend to engage a structural engineer to assess the cracks and building foundation, and provide a detailed structural inspection report. Club house roof cladding and cladding are deteriorating, replacement and upgrade works needed in next CAPEX planning cycle. It is inadequate for any sort of repurposing because of layout and age, so retention or demolition for a new facility are the key options. In general the building is in fair-to - poor condition, and requires substantial renewal and upgrade works. **Kitchen & Cafeteria Space** 

The cafeteria area is currently part of the NPGC Pro-Shop. The Pro Shop space is poorly configured. There is adequate space to fill out additional café fit-out for instance: bar counter, dishwasher, refrigerated food display cabinet and some extra appliances could be incorporated, but there is not adequate space for a commercial size kitchen to serve a large group of patrons or events functions. The lounge area has capacity to seat up to max 20 people by estimation if retail space is to remain.

#### Car Park

The existing car park has been designed with 56 parking spots, and the access to the car park from the main street is adequate. Some additional parking spaces allocations are recommended, although there are council free parking along Normanby Avenue. Signage at the car park entrance is missing.



#### **Amenities & Toilet**

The overall condition of these amenities is considered as poor and not meeting the current standards. In the near future they will likely require refurbishment and upgrade.

The existing bar space and equipment would need to be doubled to cater adequately for increased demand.. The current bar has very little storage space, no ice machine, glass washer or beer & pre-mix dispensing facilities. It really only caters for pre-mixed and pre-prepared drinks.

#### **Club-House Space**

The Club House has a late 1960s internal layout which has been kept and repurposed, however, it is limited in size. It could cater for up to 80 ppl for dining or 100 in a stand-up cocktail event. Kitchen and bar upgrades would be crucial to effective larger use. There is adequate external space to the south of the building to incorporate a formal open space. Additional adequate fire detection, emergency lighting and EWLS is required in addition to HVAC.

Outdoor space is suitable for repurposing to include an external events option

#### **Storage Facility**

Although access was not possible at site inspection it appears to be in fair condition. It is used as landscape maintenance storage, it is estimated to be 250 sqm, and coshared with the golf carts charging stations.



## NPGC Building Condition Assessment Condition Profile Summary

In the 2022-2032 Asset Plan, Darebin City Council stated that council will be finalising a General Building Condition Audit (GBCA) across their building asset portfolio, to provide up-to-date condition and remaining life estimates for all buildings and their respective components. In this project engagement, a similar facility review condition audit method was applied using an industry standard approach to define the condition assessment rating and remaining useful life of the asset. Broader asset related issues and decision-making principles identified in the Asset Plan are intended to inform the prioritisation of non-discretionary and discretionary funding.

In general, it is acknowledged that asset renewal forecasts of different asset classes are different due to the variability in decay profiles and unit cost structures. The level of confidence in any building condition data driven lifecycle renewal forecast is proportional to the quality and accuracy of the supporting asset data and assumptions made.

Asset Category	Overall Condition Rating	No. of Assets Count Qty	Average of Textbook Asset Lifespan
Building Fabric	Fair-to-Poor	148	27
Electrical Lighting & Power	Fair	37	13
Essential Building Services (Air Con, Plumbing, and etc.)	Fair-to-Poor	33	20
Fire Protection	Fair	10	14
Furniture & Fittings	Poor	2	10
Kitchen Equipment	Fair-to-Poor	1	15
Safety Equipment & Security	Fair	4	20
Structure	Fair-to-Poor	2	25

Table - NPGC Average condition ratings across each asset category





## NPGC Building Asset Lifecycle Renewal

The Darebin City Council Asset Plan 2022-32 noted that the Council will commit to prioritising the renewal funding of its existing building assets before allocating funds to any discretionary projects relating to new assets or expansion or upgrade of existing assets. Darebin City Council determined that the key asset related issues and decision making principles needed to prioritise replacement and fixing of existing assets instead of creating new ones. Other priorities including easier transport access to improve connectivity to the city and investing in alternative energy sources for Council assets.

In both FY 2020-21 and 2019-20 maintenance expenditure and budget was close to \$270,000 per annum funded across reactive maintenance, repairs and golf course operations to meet the minimum level of maintenance expectations and compliance requirements. Minor capital works funding for asset renewal work(s) is deemed as non-discretionary capital expenditure should be allocated within the annual capital works program. Darebin City Council should consider prioritising asset investments to ensure the NPGC facility is capable of ensuring public health and safety of the community, managing sustainability issues and compliance with statutory obligations.

Key factors that will enable Darebin City Council achieve its asset objectives are summarised below:



Figure. Northcote Public Golf Course Aerial View

- . Darebin City Council could utilise a ten year NPGC building asset renewal forecast to inform the next 5 years Capital Works Plan and the annual budget development process.
- 1. The 2022-2031 10 years NPGC asset renewal forecast should provide a summary of funding requirements and be regularly updated with asset condition assessments to determine the remaining life data of various asset classes.
- 1. To optimise expenditure within constrained capital budgets, Darebin City Council should used a risk based approach to prioritise projects across its long term works program.
- I. It is estimated that NPGC will need to undertake approximately \$1.5M in capital works over the next ten years to appropriately maintain and renew the existing assets. Investment in building maintenance, operations and renewal of existing assets will need to be balanced by investment in new assets to meet current and future demand.
- 1. Backlog maintenance and defects maintenance work also needs to be addressed on a proactive basis to maintain assets to a desired condition and benefit users of NPGC for the longer term.



## NGPC Building Asset Lifecycle Renewal Forecast

The primary objectives of end of lifecycle asset renewal is to uplift NPGC asset conditions from the current level of 'fair-to-poor' or 'poor' grade to a more sustainable & efficient level of 'good-to-very good'. This uplift in asset condition aligns to the objectives of the Darebin Council 2022-32 Asset Plan. Capital funding categories and definitions for NPGC asset lifecycle renewal are listed in the appendices to this report.

In the table below, preliminary capital expenditure estimates are provided to assist with the Darebin City Council asset planning. Based on the building condition assessment data, we have estimated that within the next 3 years - starting from early 2023 to end of 2025 - at least \$630,000 capital expenditure is required to maintain the existing buildings' within compliance requirements. In addition, we estimate that within the next 5 years, the Darebin City Council should consider providing for capital expenditure funding of greater than \$825,000 for Non-discretionary Renewal & Upgrade.

Asset Class		Estimated Annual Renewal Costs						Continue Total
Asset Class	2023/2024 *	2025	2026	2027	2028	2029/2030	2031	Section Total
Building Fabrics	\$116,000	\$14,000	\$19,000	\$4,000	\$0	\$485,000	\$9,000	\$641,000
Furnitures & Fittings	\$50,000	\$0	\$5,000	\$0	\$0	\$0	\$0	\$55,000
Essential Services and Electrical & Lighting	\$80,000	\$230,000	\$50,000	\$25,000	\$50,000	\$0	\$0	\$435,000
Building Structure	\$134,000	\$0	\$0	\$0	\$50,000	\$0	\$166,000	\$350,000
Safety & Compliance (Including Fire Protection, and Security)	\$0	\$4,000	\$54,000	\$40,000	\$0	\$0	\$0	\$98,000
Annual Required Expenditure	\$380,000	\$248,000	\$128,000	\$69,000	\$100,000	\$485,000	\$175,000	\$1,580,000
Cumulative Required Expenditure		\$628,000		\$825,000			\$1,585,000	

\*These cost estimations excluded the operating costs and operating spares, cost escalation, owner's Contingency for scope change items and risks identified by the Owner and/or Darebin City Council. Applied Darebin City Council Capital Funding Categories are attached in the Appendix section.



## NPGC Facility Gap Review



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A site audit by specialist facilities assessor(s) was conducted assessing existing community services and facilities at NPGC, and identified the conditions, service capacities and fit for purpose state of the assets. The facility gap review then considered the combined use of NPGC facilities and/or community infrastructure, with the view that collectively NPGC facilities could be providing shared-use facilities and services for changing needs in the local community. We have identified some 'gap points' for consideration when planning for the future building upgrades and the existing NPGC assets renewal. A number of limitations in regard to current NPGC facilities were also identified in parallel with the stakeholder consultations and desktop reviews. The recommended minor capital works to help address these gaps are provided with some indicative capital expenditure estimates to assist with forward planning. It is noted the figures provided are indicative cost estimates with a confidence of plus or minus 50%, which is appropriate for early stage CAPEX budgetary purposes only.



Figure. City of Darebin Community Infrastructure, Outdoor Space Assets

- 1. Lack of social & community spaces: according to the clubs and consultation participants, the provision of social and community spaces within the Northcote Golf Club area is lacking. Shared community spaces contribute significantly to Northcote Club culture, social interaction. It is important to consider providing social community spaces in order to support commercial operators to generate appropriate revenue and build sustainable use.
- Quality of existing facilities: Most of the existing NPGC facilities have been described by tenant clubs as not appropriate to meet their needs. Insufficient and outdated facility provision could be impacting the growth of the clubs and their ability to attract new members.
- 1. Facilities renewal and upgrade: The focus for the facility should be continued venue renewal and improvements to improve compliance and accessibility. Long-term renewal of off-course amenities will be required to continue to meet player and future event requirements and potentially provide additional capacity for additional indoor events.
- 1. Gender equal facilities and wheelchair accessible amenities: Current amenities do not comply with the Disability (Access to Premises Buildings) Standards 2010 as a shared use venue or community facility. A range of toilets including standard, unisex accessible and ambulant toilets will be required for a shared community purpose.
- 1. Lack of storage facility: There was an consensus from the golf club and golf course operator about the lack of storage within existing venues and this is considered a barrier for growing participation and managing club programs. Storage also impacts venue functionality, with areas including accessible toilets, first-aid rooms and change rooms acting as pseudo storage areas, reducing the ability of shared use facilities to operate.
- 1. Playing surface condition & safety: Northcote Golf Course ground conditions were not highlighted as a major issue by respondent clubs. Facility condition auditing supported this finding for the majority of club occupied sites, with some walking pavement pathways to external golf grounds and outdoor areas needing renewal works.

**Outdoor lighting and golf course security protection:** A common issue raised by respondent clubs was the current level of grounds & car park lighting to support events and community activities. Although there is a lighting infrastructure at the adjacent Mayer Park sports ground, the level and performance of lights is of variable guality.

#### Recommended NPGC Minor Capital Works



The table below identifies recommended minor capital works, uncovered through site inspection, to help address the facility gaps and improves overall conditions. These recommended works are provided with some indicative capital expenditure estimates to assist with forward planning. This set of recommended works are in addition to the Asset Lifecycle Renewal Works as typically, the lifecycle renewal cost estimates indicated on slide 19 were based on the building condition assessment results and estimated remaining useful life of the particular assets. It is noted the figures provided are indicative cost estimates with a confidence of plus or minus 50%, which is appropriate for early stage CAPEX budgetary purposes only.

Recommended NPGC Facility & Building Capital Works	Indicative CAPEX Only	Suggested Timeframe	Capital Expenditure Categories	Descriptions	Subtotal
Carpet tiles replacement, cabinetry, joinery & vinyl flooring renewal	> \$125,000	12-24 months	Infrastructure - Non Discretionary Maintenance and Operations - Upgrade	Enhancements to existing asset to provide a higher level of service	
Renewal & Upgrade Fire Protection Equipment and System	>\$75,000	12-36 months	Infrastructure - Non discretionary renewal Recurrent expenditure that is continuously required to provide service		Infrastructure, Non Discretionary
Walking Pavement and surrounding walking track condition improvement	>\$75,000	12-18 months	Infrastructure - Non discretionary renewal	Returns the service potential or the life of the asset up to that which it had originally	Renewal
Security and CCTV system Installation Across the Facility and Surrounding Premise	>\$160,000	12-24 months	Infrastructure - Non discretionary renewal - Expansion	Extends or expands an existing asset at the same standards as is currently enjoyed by residents to a new group of users	>\$560,000
Improve existing shower facility and expanding toilet amenities with wheelchair accessible features, might require further building & plumbing works	>\$125,000	12-24 months	Infrastructure - Non discretionary renewal - Upgrade	Enhancements to existing asset to provide a higher level of service	
Expansion and upgrade maintenance & golf carts storage facility	>\$65,000	12-24 months	Infrastructure - Discretionary Growth - Expansion	Extends or expands an existing asset at the same standards as is currently enjoyed by residents to a new group of users	Infrastructure, Discretionary Growth
Improve Outdoor Open Space Access, Fixtures, Sail Shade Structure and Fencing	>\$150,000	12-36 months	Infrastructure - Discretionary Growth - Upgrade	Returns the service potential or the life of the asset up to that which it had originally	>\$215,000
Backlog Maintenance Items Allowance (Building Services Equipment, Gutter, Pumps, Switchboards testing, and other)	>\$25,000	12-24 months	Operations - Discretionary Growth - Maintenance	Ongoing work required to keep an asset performing at the required level of services	
Car Park Signage Improvement	>\$25,000	12-36 months	Operations - Discretionary Growth - Upgrade	Recurrent expenditure that is continuously required to provide service	Operations, Discretionary Growth >\$100,000
Building defect maintenance across the facility including further building structure defects assessment	>\$50,000	6-12 months	Operations- Discretionary Growth - Maintenance	Creates a new asset that provides a service that does not currently exist	
Rainwater tank and irrigation system to improve building sustainability rating	>\$80,000	12-36 months	Sustainability - Discretionary Growth - New	Creates a new asset that provides a service that does not currently exist	Sustainability, Discretionary Growth
Solar Power System (100kW capacity)	>\$150,000	12-36 months	Sustainability - Discretionary Growth - New	Creates a new asset that provides a service that does not currently exist	>\$230,000

#### Table. Capital Investment Estimation for Business Case Options

\* This high level CAPEX indicative cost estimation is limited to that deemed necessary to provide cost to the level of accuracy described in the report for the Project and within the agreed scope of work. The CAPEX estimation are general indications only. Accordingly, it is not suitable to use for design and/or construction purposes, which would require additional scope definition, detailed design and preparation of detailed specifications. PwC recommend expert third party verification be sought to confirm the accuracy of the costs before embarking on any Project. This indicative cost estimation has been developed and has a confidence of plus or minus 50%, which is appropriate for only early stage CAPEX budgetary purposes only. These cost estimations exclude operating spares, cost escalation, owner's Contingency for scope change items and risks identified by the Owner and/or Darebin City Council.



## Part 4 - Asset Management Review & Findings

## NPGC Asset Management Review Summary



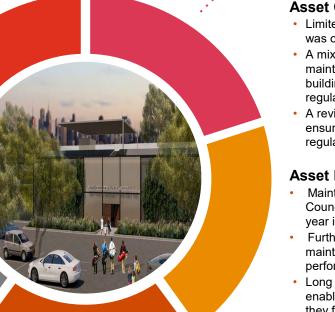
Over the previous 5 years to 2022,, there hasn't been major building upgrades or significant refurbishment works undertaken for NPGC by Darebin City Council. Additionally, there is no dedicated asset management plan and/or capital works program for NPGC, with the assets are observed broadly as being in 'fair-to-poor' condition. With increased asset information and lifecycle forecasting, there are opportunities for asset investment and funded maintenance programs to promote renewal and refurbishment for NPGC. Key areas of focus for asset management enhancements include the following areas.

#### Asset Planning & Capital Funding

- Darebin City Council has not maintained a capital works and asset renewal program for Northcote Public Golf Course. Asset condition has subsequently degraded and now requires capital investment to improve condition to a contemporary standard.
- City of Darebin Council could to play an integral role in the Northcote Public Golf Course asset management allowing the provision of ongoing maintenance and capital investment to meet demand in services.

#### **Community Infrastructure Asset Performance**

- Northcote Golf Course asset management practices and investment decisions does not apply a data driven approach, leading to variability across asset performance, infrastructure services planning and life cycle funding.
- A clear definition of desired asset performance should be established to form the baseline of proposed maintenance, refurbishment and renewal activities.
- Building upgrades and expansion (construction of new or colocated buildings) could be required over the next 1-5 years to ensure NGPC facilities meet contemporary design standards and support the delivery of services.



#### **Asset Operations & Maintenance**

- Limited documentation around planned maintenance activities was observed during interviews and asset inspections.
- A mix of reactive and planned routine inspections and maintenance is recommended to be maintained to ensure buildings are safe for use, compliant with relevant statutory regulations.
- A review of any maintenance contracts should be undertaken to ensure alignment of maintenance requirements to meet statutory regulations.

#### Asset Data and Lifecycle Decision

- Maintenance expenditure for the NPGC is funded by the Council, on average it was budgeted to approx \$270,000 per year in the last three financial years.
- Further work should be undertaken to develop asset maintenance and renewal plans to maximising asset performance at the lowest whole of life cycle cost.
- Long term building maintenance and renewal programs will enable Council to renew and replace building elements when they fall due for renewal.



## NPGC Asset Management Opportunities

Darebin City Council is the custodian of the NPGC facility & building assets, and is responsible for the stewardship of these assets for the benefit of current and future generations. From the NPGC Building Condition Assessment and Desktop Review, we identified a number of emerging building asset management opportunities. Whilst these opportunities will all have competing priorities for implementation, they could enable, in the longer term, NPGC to realise asset management benefits and social-economic values.





#### Recommendations for NPGC Asset Management





- 1. NPGC facility assets levels of service provided by the Darebin Council should be defined and reviewed in consultation with the community and key stakeholder groups
- 1. NPGC asset management approaches should be resourced adequately and align with relevant requirements of ISO 55001 Asset Management Management Systems Requirements.
- 1. NPGC Asset management objectives as part of the Darebin Council Community Infrastructure portfolio should be developed and periodically reviewed to ensure they adequately support the City's business priorities and community vision.
- 1. A whole-of-life approach should be adopted in the management of NPGC Infrastructure & Facility assets to optimise the provision of agreed service levels at the best possible life-cycle cost and risk & benefit profile.
- 1. Darebin Council should have a wholistic asset data management protocols and integrated building asset management & investment decision making processes.
- 1. A culture of continual improvement is suggested and shall be adopted through implementation of technology, facility multi-purposing or increasing utilisation, sustainable built environment development, and smart infrastructure initiatives to deliver better asset management performance and community outcomes.

Figure. Darebin City Council Community Infrastructure - Outdoor Playground Assets



# Part 5 - Capital Investment Options

## Potential Capital Investment Options



Through the course of our consultation and our desktop review process, a number of potential opportunities for investment have been identified and range from large scale to comparably small scale. These opportunities have been identified to support a number of potential future and different uses and would deliver a range of differing community and commercial outcomes.

A detailed list of assumptions for each of these options is provided in the Appendices for reference. The initial capital investment estimations are based on assumptions made at the conceptual level only, and applied without any technical, architectural drawings or approved design concepts. Thus, the actual cost required in any redevelopment and/or any facility upgrade works may vary significantly.



NPGC Business Case Opportunities & Options used for high level capital investment estimation:

- 1. Hotel Replace buildings with large format hospitality venue supporting accommodation, restaurant & bar
- 2. Kitchen Upgrade buildings & establish restaurant aligned with quality of physical environs
- 3. Bar Upgrade buildings & establish bar leveraging the attractiveness of exterior area, does not require kitchen upgrade
- 4. Restaurant Upgrade buildings & establish restaurant aligned with quality of physical environs
- 5. Venue Hire Moderately upgrade buildings and surrounding environment to create an all purpose venue hire
- 6. Cafe Upgrade facilities to establish appealing & open to the public cafe
- 7. Shower Facilities In addition to new toilets, include shower facilities to support local homeless
- 8. Disabilities Access Enhance disabled access to different parts of the course environment
- 9. Toilets Upgrade toilets to create safe, accessible & appealing facilities access outside of golf club
- **10. Wedding Venue -** Upgrade & enhance buildings to create a quality wedding destination, which includes access to grounds during weddings
- **11. Last Mile Delivery Hub** Convert underutilised building space to act as last mile delivery hub, using surplus funding to improve & maintain course & peripheral space
- 12. Women Shelter Shifting current home purpose from home for course pro to a Women's Shelter for those in need



#### Capital Investment Estimation for Major NPGC Facility Upgrade & Redevelopment

Proposed Facility Type	Identified Options/Opportunities	High Level Capital Investment Estimation \$	Construction Type	SQM / Size
Option 1 - Hotel	Replace buildings with large format hospitality venue supporting accommodation, restaurant & bar	\$25,159,000	Demoslish, New Build, Site Redevelopment	>2000 SQM (internal space - site new redevelopment), car park (additional 40 car park spots), >500 SQM (storage facility - new)
Option 2 - Kitchen	Upgrade buildings & establish restaurant aligned with quality of physical environs	\$8,777,000	Upgrade and Refurb	>1200 SQM (internal space - upgrade), >60 SQM (commercial kitchen - new)
Option 3 - Bar	Upgrade buildings & establish bar leveraging the attractiveness of exterior area, does not require kitchen upgrade	\$7,081,000	Upgrade and Refurb	>1200 SQM (internal space - upgrade), >100 SQM Bar Space ( internal - new), >50 SQM (outdoor terrace - new)
Option 4 - Restaurant	Upgrade buildings & establish restaurant aligned with quality of physical environs	\$7,081,000	Upgrade and Refurb	>1200 SQM (internal space - upgrade), >100 SQM Bar Space ( internal - new), >50 SQM (outdoor terrace - new)
Option 5 - Venue Hire	Moderately upgrade buildings and surrounding environment to create an all purpose venue hire	\$5,190,000	Refurb and Fit out	>1200SQM (internal space - upgrade), >400 SQM (existing-external)
Option 6 - Cafe	Upgrade facilities to establish appealing & open to the public cafe	\$666,000	Upgrade and Partial Refurb	>80 SQM ( internal space - upgrade, new cafe)
Option 7 - Shower Facilities	In addition to new toilets, include shower facilities	\$592,000	Upgrade and Partial Refurb	>80 SQM (internal space - upgrade, new shower facility)
Option 8 - Disability Access	Enhance disabled access to different parts of the course environment	\$418,000	Upgrade and Partial Refurb	>200 SQM impacted area for disability access paths between the external and internal of the buildings
Option 9 - Toilets	Upgrade toilets to create safe, accessible & appealing facilities and access outside of golf club	\$739,000	Upgrade and Partial Refurb	>80 SQM Male, Female, Wheelchair Accessible Toilets (internal space - upgrade)
Option 10 - Wedding Venue	Upgrade & enhance buildings to create a quality wedding destination, which includes access to grounds during weddings	\$2,854,000	Upgrade and Fit out	>500 SQM (internal space - upgrade), >200 SQM (outdoor terrace/Courtyard - upgrade)
Option 11 - Last Mile Delivery Hub	Convert underutilised building space to act as last mile delivery hub, using surplus funding to improve & maintain course & peripheral space	\$1,659,000	Upgrade and Fit out	>300 SQM (internal space - upgrade, commercial courier dispatch centre, facility type: high security control level)
Option 12 - Women Shelter	Shifting current home purpose from home for course pro to a Women's Shelter for those in need	\$1,798,000	Upgrade and Fit out	>300 SQM (internal space - upgrade), >100 SQM (outdoor courtyard space - upgrade)

Table. Capital Investment Estimation for Business Case Options

\*These cost estimations excluded the operating costs and operating spares, cost escalation, owner's Contingency for scope change items and risks identified by the Owner and/or Darebin City Council. Total high level capital investment estimation is based on the Cost Consultant's standard unit rates multiplied by the estimated size and SQM in general. Detailed assumptions applied for these high level estimation are provided in the appendix attachment for further information.

## Part 6 - Conclusions



#### Conclusions

- 1. The capital investment in NPGC building asset maintenance and facilities renewal should consider the balance of investment in building upgrades and existing assets renewal to meet current and future shared-use across the NPGC site. The integration of the NPGC Asset Management Planning with the 10-years Financial Budgeting would help ensure the resources required to manage existing NPGC facilities to agreed levels of service are accounted for in Darebin City Council's financial planning processes.
- 1. NPGC asset lifecycle renewal and minor capital works should be considered and planned for in the near future. Suitability of seeking staged Darebin City Council investment fundings and capital works program can further assist them into the facility upgrades and planning for the delivery of those capital projects to improve the NPGC facility conditions, accessibility, utilisation and overall asset performance in the future.
- 1. The overall condition of the NPGC buildings is rated as 'fair-to-poor' and requires building upgrades and renewal works.
- 1. Unless there is a major site-wide building extension and/or upgrade, these end of lifecycle minor capital works should be considered as necessary to ensure risks-cost-benefits are optimised and minimise impacts to NPGC operations.



# Part 7 - Reference & Appendix

## Reference

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- 6. City of Fremantle Strategic Recreation Needs Assessment
- 7. Darebin City Council Outdoor Sports Infrastructure Framework, Jun 2020,
- 8. Darebin City Council Early Years Infrastructure Planning Framework 2021-2041
- 9. Darebin City Council Consultation on the future shared use of Northcote Public Golf Course engagement report
- 10. Darebin Leisure Strategy Action Plan 2015-2020
- 11. Darebin City Council Asset Plan 2022-2032
- 12. Darebin City Council Northcote Public Golf Course Council Website YourSay
- 13. Darebin City Council Northcote Public Golf Course future shared use of the Northcote Public Golf Course
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- 16. East Village Social Infrastructure Assessment
- 17. Hobsons Bay City Council Sports Facility Needs Analysis, June 2018
- 18. Georges River Council Cultural Infrastructure Needs Assessment, February 2020
- 19. Infrastructure Victoria, Infrastructure Capability Assessment Education and Training, 2016
- 20. NSW Land and Housing Corporation Glebe Mid Rise Project Infrastructure Need Analysis, May 2020
- 21. South Shepparton Community Infrastructure Needs Assessment Update, July 2011







## Appendix

- 1. NPGC Condition Assessment and Darebin Council Capital Funding Categories
- 2. High-level Capital Investment Estimation for Identified Business Case Opportunities & Options
- 3. Northcote Public Golf Course Facility Review Stakeholder Consultation Fit for Purpose Assessment Questionnaire Template
- 4. Condition Assessment Selected Site Audit Photos
- 5. Asbestos Assessment Outcomes in terms of identified locations





### NPGC Condition Assessment and Darebin Council Capital Funding Categories

Expenditure Categories	Activity	Description	Rating	Definition Description	Remaining Useful Life	Remaining Useful Life Definition
Non Discretionary Maintenance and	Maintenance	Ongoing work required to keep an asset performing at the required level of services	1 Vorugood	1 - Very good Conly normal routine maintenance is required. New or near new condition. Some wear or discoloration but no evidence of damage. Can include repaired assets where the repair is as good as the original		No defects, as new, will last to or
Operationa	Operations	Recurrent expenditure that is continuously required to provide service	i - very good			beyond expected life with good maintenance
Non discretionary renewal	Renewal	Returns the service potential or the life of the asset up to that which it had originally	2 - Good	Minor reactive maintenance may be required. Acceptable physical condition, with minor deterioration or	51-75% of expected useful life	Some minor wear visible, no major maintenance required, with good
	Upgrade	Enhancements to existing asset to provide a higher level of service	2 0000	damage that may affect performance (includes most repaired assets).		maintenance will likely last to or close to expected life
Discretionary Growth	Expansion	Extends or expands an existing asset at the same standards as is currently enjoyed by residents to a new group of users	3- Fair	Maintenance is required to address identified defects or return the asset to an accepted level of service. Some deterioration is evident, but the asset is still serviceable. Failure is unlikely in the near future.	26-50% of expected useful life	Some wear visible, functional, deferred maintenance works exist, still delivering required service. Development of a plan to replace required.
	New	Creates a new asset that provides a service that does not currently exist		Repair or renewal is required in the short term.		
Table. Darebin City Council Capital Expenditure Categories		4-Poor	Significant deterioration or damage is evident and may be impacting performance. There is evidence, in the form of significant deterioration or other symptoms of potential failure such as noise, vibration or heat, to suggest that the asset may be likely to fail in the short term.	1-25% of expected useful life	Needs refurbishment, badly deteriorated, fails frequently, major defects. Replacement required.	
			5- Very poor	Immediate repair or renewal is required. Asset is unserviceable (i.e., has failed) or failure is considered imminent. The asset may pose a safety hazard.	0%	Has failed, is not operational or is not suitable for use by either safety or functional requirements. Requires immediate replacement.

Table. NPGC Building Condition Assessment - Condition Rating Scale and Remaining Useful Life Estimation





## High-level Capital Investment Estimation for Identified Business Case Opportunities & Options

Proposed Facility Type	Identified Options/Opportunities	Assumptions
Option 1 - Hotel	Replace buildings with large format hospitality venue supporting accommodation, restaurant & bar	Demolish the existing buildings and maintenance storage facility, redevelop the existing site, construct a new building to include up to 20x beds hotel accommodations, 1x restaurant &, assuming the total net internal floor space >2000 SQM, upgrade existing car park (from 60 spaces to 100 spaces), to be used as a multi purpose Golf Club facility and community activities hub
Option 2 - Kitchen	Upgrade buildings & establish restaurant aligned with quality of physical environs	Upgrade the existing buildings (estimated internal floor space 1200 SQM), and build a new restaurant kitchen using existing building internal space (assume to cater for up to max 30 dining seats, and the commercial kitchen space is >60 SQM)
Option 3 - Bar	Upgrade buildings & establish bar leveraging the attractiveness of exterior area, does not require kitchen upgrade	Upgrade the existing buildings (estimated internal floor space 1200 SQM), and build a new bar within the existing building internal space, suitable for serving up to 30 ppl (allow for some external seating area >50 SQM)
Option 4 - Restaurant	Upgrade buildings & establish restaurant aligned with quality of physical environs	Upgrade the existing buildings (estimated internal floor space 1200 SQM), and build a new restaurant kitchen using existing building internal space (assume to cater for up to max 30 dining seats, and assume the restaurant dining area >100SQM)
Option 5 - Venue Hire	Moderately upgrade buildings and surrounding environment to create an all purpose venue hire	Partial upgrade of the existing buildings (estimated internal floor space 1200 SQM), external outdoor terrace and surrounding space (assume >400 SQM)
Option 6 - Cafe	Upgrade facilities to establish appealing & open to the public cafe	Partial upgrade of the existing to establish a appealing cafe (approx >80 sqm) with max dining in seating capacity up to 15 ppl
Option 7 - Shower Facilities	In addition to new toilets, include shower facilities to support local homeless	Upgrade the shower facility (3x male shower cubicle, 3 female shower cubicle, 2 wheelchair accessible shower), > 80SQM in total
Option 8 - Disability Access	Enhance disabled access to different parts of the course environment	Upgrade at least disability access (car park to 3 seperate existing buildings, access from the 3 existing buildings to the golf course, and outdoor terrace to the car park and front building), 25SQM for each disability access path, > 200 SQM
Option 9 - Toilets	Upgrade toilets to create safe, accessible & appealing facilities access outside of golf club	Upgrade existing male (2 urinal, 2 cubicles at a minimum, female toilet to (3 cubicles each at a minimum), construct a new unisex wheelchair accessible toilet
Option 10 - Wedding Venue	Upgrade & enhance buildings to create a quality wedding destination, which includes access to grounds during weddings	Upgrade and refurb of the existing golf club house to be able to accommodate up to 60 ppl inside the venue and upgrade venue outdoor space (>200 SQM) and access to the golf course grounds
Option 11 - Last Mile Delivery Hub	Convert underutilised building space to act as last mile delivery hub, using surplus funding to improve & maintain course & peripheral space	Assume an underutilised internal space approx >300 SQM to be converted into a courier last mile delivery hub, facilities types: commercial high security level
Option 12 - Women Shelter	Shifting current home purpose from home for course pro to a Women's Shelter for those in need	Refurb and converting current residential accomodation into Women's Shelter emergency accommodation, assume > 300 SQM Internal space, 100 SQM external courtyard space



# Northcote Public Golf Course Facility Review Stakeholder Consultation - Fit for Purpose Assessment Questionnaire Template

Consultation Question	Group	Stakeholder Comments	Consultation Question	Group	Stakeholder Comments
Is there a strong demand in invest in facilities to improve	,		Proximity related services and facilities	fit for purpose	Provided comment
access, safety, comfort, and service levels for all our community			Sufficient capacity for future expansion	fit for purpose	Provided comment
Does the Northcote Golf Course Club have the adequate	facilities	Provided comment	Sufficient size of rooms and facilities	fit for purpose	Provided comment
facility for members and community to use			Adequate for shared-facilities uses as community hub	infrastructure	Provided comment
Estimated hours of use per week	facilities	Provided comment	Consideration for a new or updated facility to be scoped broadly as	infrastructure	Provided comment
Estimated number of people access the golf course and facility	facilities	Provided comment	a multipurpose community centre		
per week			Developing and prioritising capital works projects for community infrastructure	infrastructure	Provided comment
Sufficient and adequate level of lighting, security and amenities	facilities	Provided comment			
Adequateness of overall building layout	fit for purpose	Provided comment	Does the current Golf Course have sufficient open spaces through making them multi-use, and increasing opportunities for social	infrastructure	Provided comment
Appropriate provision of toilets	fit for purpose	Provided comment	connections and physical activity?		
Appropriateness for all genders, culture and ages	fit for purpose	Provided comment	The opportunity to partner with commercial services provider and	infrastructure	Provided comment
Exterior appearance of club buildings and shared facilities including fixtures, fittings and outdoor areas	fit for purpose	Provided comment	sporting clubs to increase access to their existing public golf course and community hub		
Interior appearance and fit out of club buildings and shared facilities including fixtures, fittings	fit for purpose	Provided comment	Is there a environmental hazardous materials (e.g. asbestos) presence	maintenance	Provided comment
Location related to its intended users	fit for purpose	Provided comment	Is there any existing asset renewal gap	maintenance	Provided comment
People of all abilities access to facilities; Improve equitable and	fit for purpose	Provided comment	Is there any existing maintenance funding gap	maintenance	Provided comment
female friendly access to facilities		T TOVIACU COMMENT	Stormwater management near the Merri Creek maintainability and	maintenance	Provided comment
Proximity related services and facilities	fit for purpose	Provided comment	concerns		
Sufficient capacity for future expansion	fit for purpose	Provided comment	Current and future (5yr and 10yr) capacity and utilisation of facilities	utilisation	Comments not provided
			Embed whole-of-life costs into planning for active recreation investment and assets	infrastructure	Provided comment

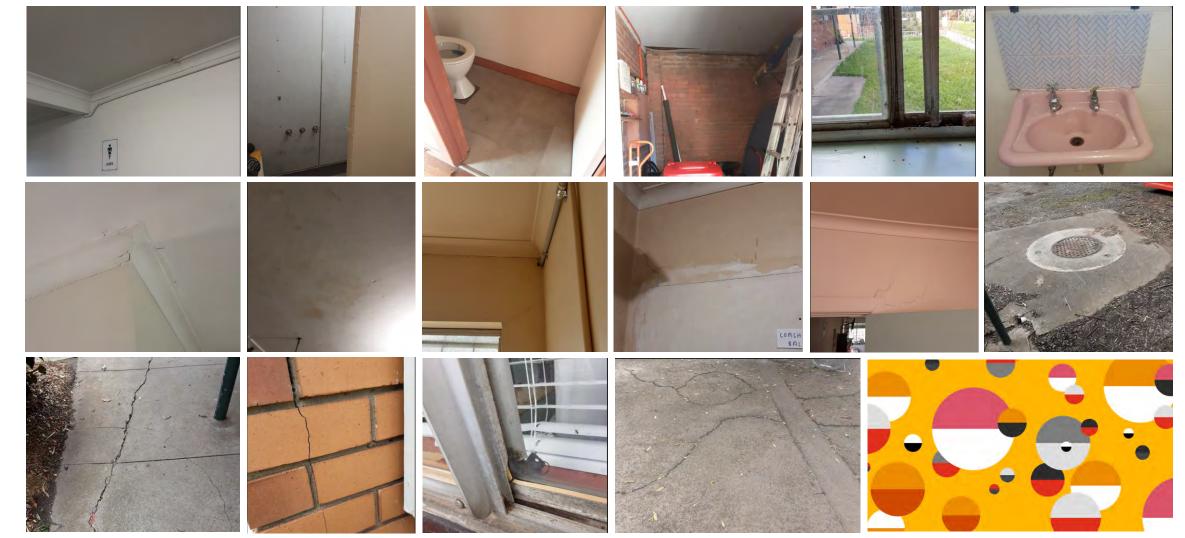
Table - Fit for Purpose Assessment Questionnaire Template

## Condition Assessment Selected Site Audit Photos | 1



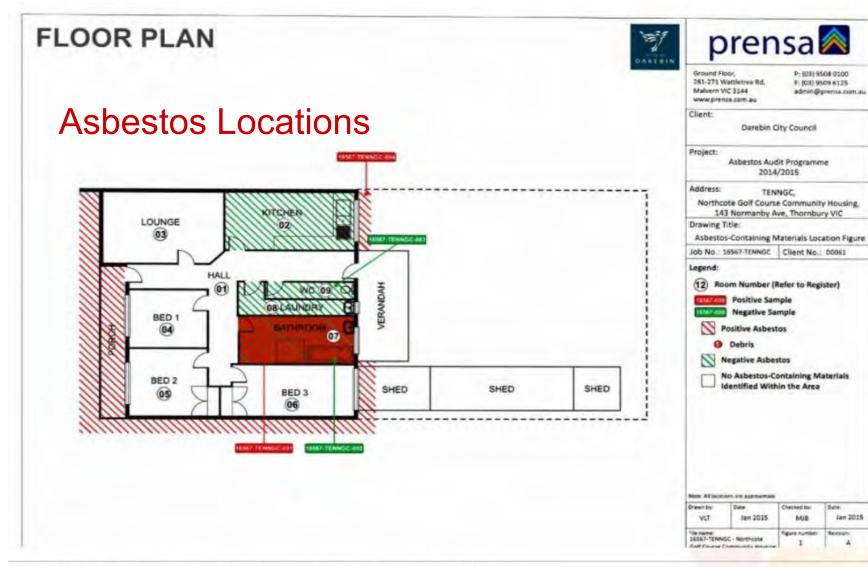


## Condition Assessment Selected Site Audit Photos | 2



### Asbestos Assessment Outcomes in terms of identified locations | 1





#### Client Provided Info

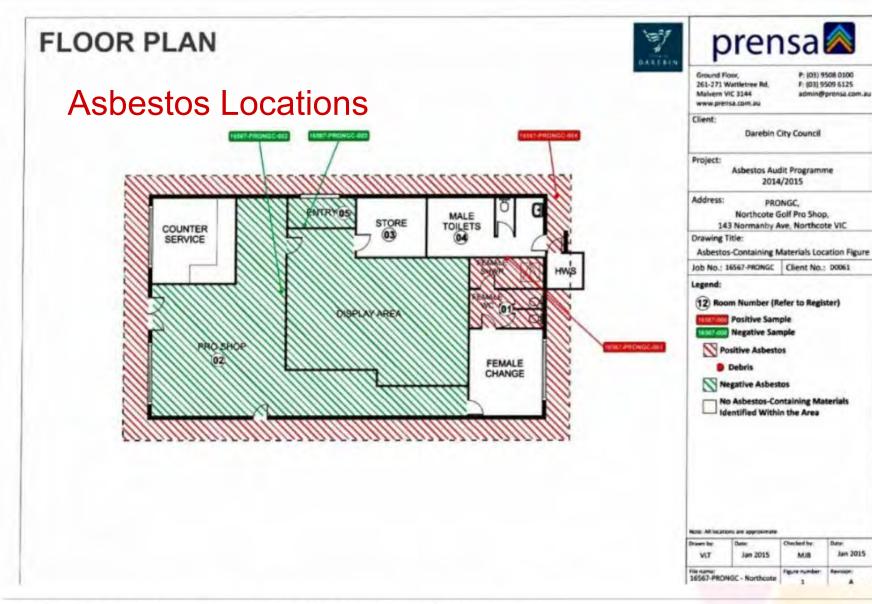
Date Jan 2015

Revision A

0190300-336919 Northcote Golf Course - Dwelling, 143 Normanby Avenue, Northcote, VIC, June 2020. Contrad 12 June 2020



#### Asbestos Assessment Outcomes in terms of identified locations | 2



#### Client Provided Info

20190300-336917 Northcote Golf Course - Pro Shop Site, 143 NORMANBY AVE, NORTHCOTE, VIC, June 2020 Created 26 June 2020

# Appendix 5 Consultation





2

## Consultation to date

A range of stakeholders were identified by the City of Darebin and consultation was undertaken to ensure diversity of opinion and consideration of both commercial and community needs.

Name	Organisation	Email address	Format
Sam Hewett	City of Darebin	sam.hewett@darebin.vic.gov.au	Steerco
Tim Curtis		tim.curtis@darebin.vic.gov.au	Steerco
Lee McKenzie		lee.mckenzie@darebin.vic.gov.au	Steerco
Carly Goodrich	Golf Australia	carly.goodrich@golf.org.au	Interview
David Gallichio		david.gallichio@golf.org.au	Interview
Nick Ciccarelli	Leisure Management Services	nick@Imservice.com.au	Interview
Philip Goad	Northcote Golf Club	philipgoad@bigpond.com.au	Interview
Jim Chahoud		jim@amateurgolf.com.au	Interview
Andrew Gardiner	Wurundjeri Corporation	andrew@wurundjeri.com.au	Interview
Luisa M <mark>acmillan</mark>	Merri Creek Management Committee	luisamacmillan@mcmc.org.au	Interview
David Gifford	Friends of Merri Creek	friendsofmerricreek@gmail.com	Questionnaire
Melanie Del Monaco	Friends of Bracken Creek	meldelmon@yahoo.com.au	Interview
Bill Jennings	Northcote Golf and Community Hub	bill@northcotehub.com	Questionnaire
Ruth Liston	Unlock Northcote Golf Course	ruth.liston@gmail.com	Questionnaire
Linda Green	Normanby Park Golf Club	lindatgreen7@gmail.com	Interview
Sandra Koehne		koehnesandra@hotmail.com	Interview
Helen Guyatt		helen_mguyatt@hotmail.com	Interview
Briony Collins	Co-Ground	briony.collins@co-ground.org	Interview
Hospitality Vendors	Interviewed under condition of anonymity due to high stakeholder / media interest in course & risk to current business		

PwC - Commercial in Confidence

# Thank you.

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We prepared this report solely for City of Darebin's use and benefit in accordance with and for the purpose set out in our engagement letter with City of Darebin. In doing so, we acted exclusively for City of Darebin and considered no-one else's interests.

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The fit for purpose assessment and facility condition information has been collected via a number of sources, including recently conducted on site audits, consultation with key representative, council provided information and other Local Council research studies or published contents. Multiple meetings and workshops between the Project Team and relevant representatives from NPGC have been undertaken to ensure that local knowledge is captured, however, some NPGC community infrastructure may have been improved or deteriorated over time..

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