

Quarter Three

Performance Report 2025-26



Translation Page

English

This is Darebin Councils quarterly performance report. It provides information on the progress of Our Darebin Annual Actions, customer experience and service performance. If you would like to know more or require language support services, please contact Customer Service on (03) 8470 8888.

Arabic

هذا هو تقرير الأداء الفصلي لمجالس داربين. ويوفر معلومات حول التقدم المحرز في إجراءات داربين السنوية وتجربة العملاء وأداء الخدمة. إذا كنت ترغب في معرفة المزيد أو تحتاج إلى خدمات دعم الترجمة الشفهية، فيرجى الاتصال بخدمة العملاء على (03) 8470 8888.

Chinese Simplified

这是戴瑞宾市议会的季度绩效报告。本报告提供了关于“我们的戴瑞宾年度行动计划”最新进展、客户体验和服务表现的信息。如需了解更多详情，或需要语言协助服务，请致电客户服务中心：(03) 8470 8888

Greek

Αυτή είναι η τριμηνιαία έκθεση απόδοσης του Δήμου Darebin. Παρέχει πληροφορίες σχετικά με την πρόοδο των Ετήσιων Δράσεων μας «Our Darebin», την εμπειρία των πελατών και την απόδοση των υπηρεσιών. Αν θέλετε να μάθετε περισσότερα ή χρειάζεστε υπηρεσίες υποστήριξης για διαφορετική γλώσσα, παρακαλούμε επικοινωνήστε με την Εξυπηρέτηση Πελατών στο (03) 8470 8888.

Hindi

यह डारेबिन काउंसिल की तिमाही प्रदर्शन रिपोर्ट है। यह हमारी डारेबिन वार्षिक कार्रवाइयों की प्रगति, ग्राहक अनुभव और सेवा प्रदर्शन के बारे में जानकारी प्रदान करती है। यदि आप अधिक जानना चाहते हैं या भाषा के संबंध में सहायता सेवाओं की आवश्यकता है, तो कृपया ग्राहक सेवा से (03) 8470 8888 पर संपर्क करें।

Italian

Questo è il rapporto trimestrale sulle prestazioni del Comune di Darebin. Fornisce informazioni sui progressi delle nostre azioni annuali di Darebin, sull'esperienza del cliente e sulle prestazioni del servizio. Per ulteriori informazioni o per richiedere assistenza linguistica, contattate il Servizio Clienti al numero (03) 8470 8888.

Macedonian

Ова тримесечен извештај за постигнувањата на Општината Даребин. Во него се даваат информации за годишните активности на нашиот Даребин, за искуствата на корисниците и за постигнувањата на службите. Ако сакате да дознаете повеќе или ви требаат јазични услуги, ве молиме јавете се на Службата за потрошувачи на (03) 8470 8888.

Nepali

यो डारेबिन काउन्सिलको त्रैमासिक कार्यसम्पादन प्रतिवेदन हो। यसले हाम्रो डारेबिन वार्षिक गतिविधिहरूको प्रगति, सेवाग्राही अनुभव र सेवा कार्यसम्पादनको बारेमा जानकारी प्रदान गर्दछ। यदि तपाईं थप ज्ञान चाहनुहुन्छ वा भाषा सहयोग सेवाहरू आवश्यक छ भने, कृपया (03) 8470 8888 मा ग्राहक सेवालाई सम्पर्क गर्नुहोस्।

Punjabi

ਇਹ ਡੈਰੇਬਿਨ ਕੌਂਸਿਲ ਦੀ ਤਿਮਾਹੀ ਕਾਰਗੁਜ਼ਾਰੀ ਰਿਪੋਰਟ ਹੈ। ਇਹ ਡੈਰੇਬਿਨ ਵਿੱਚ ਸਾਡੀਆਂ ਸਾਲ ਦੇ ਦੌਰਾਨ ਕੀਤੀਆਂ ਕਾਰਵਾਈਆਂ ਵਿੱਚ ਹੋਈ ਤਰੱਕੀ, ਗਾਹਕਾਂ ਦੇ ਤਜਰਬੇ ਅਤੇ ਸੇਵਾ ਪ੍ਰਦਾਨ ਕਰਨ ਦੇ ਪ੍ਰਦਰਸ਼ਨ ਬਾਰੇ ਜਾਣਕਾਰੀ ਪ੍ਰਦਾਨ ਕਰਦੀ ਹੈ। ਜੇ ਤੁਸੀਂ ਵਧੇਰੇ ਜਾਣਨਾ ਚਾਹੁੰਦੇ ਹੋ ਜਾਂ ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ (03) 8470 8888 'ਤੇ ਗਾਹਕ ਸੇਵਾ ਨਾਲ ਸੰਪਰਕ ਕਰੋ।



Translation Page continued

Somali

Tani waa warbixinta Golaha Darebin ee afar biloodlaha ah. Waxayna bixisaa macluumaad ku saabsan horumarka Ficoladayada Sanadlaha ah ee Darebin, waaya-aragnimada macmiilaha iyo waxqabadka adeegyada. Haddii aad jeclaan lahayd inaad ogaato ama u baahan tahay adeegyada kaalmada luqada, fadlan la xiriir Adeega Macmiilaha (03) 8470 8888.

Spanish

Este es el informe trimestral de desempeño del Concejo Municipal de Darebin. Incluye información sobre el progreso de las Acciones Anuales de Our Darebin, la experiencia de los clientes y el desempeño de los servicios. Si desea obtener más información o necesita servicios de apoyo lingüístico, póngase en contacto con el Servicio de atención al cliente, en el (03) 8470 8888.

Urdu

یہ ڈیٹرین کاؤنسل کی سہ ماہی پرفارمنس رپورٹ ہے۔ یہ 'ہمارے ڈیٹرین کے سالانہ ایکشنز' میں پیش رفت، صارفین کے تجربے اور سروس کی انجام دہی کے متعلق معلومات دیتی ہے۔ اگر آپ مزید معلومات لینا چاہتے ہیں یا آپ کو اپنی زبان میں مدد کی ضرورت ہے تو براہ مہربانی (03) 8470 8888 پر کسٹمر سروس سے رابطہ کریں۔

Vietnamese

Đây là bản báo cáo hiệu quả hoạt động hàng quý của Hội đồng Thành phố Darebin. Bản báo cáo này trình bày thông tin về tiến độ thực hiện các Kế hoạch Hành động Thường niên Darebin Chúng ta, trải nghiệm khách hàng và hiệu quả dịch vụ. Nếu muốn biết thêm thông tin hoặc cần dịch vụ hỗ trợ ngôn ngữ, vui lòng gọi điện cho Bộ phận Dịch vụ Khách hàng theo số (03) 8470 8888.



Acknowledgement of Country

Darebin City Council acknowledges the Wurundjeri Woi-wurrung people as the Traditional Owners and custodians of the land and waters we now call Darebin and affirms that Wurundjeri Woi-wurrung people have lived on this land for millennia, practising their customs and ceremonies of celebration, initiation and renewal.

Council acknowledges that Elders past, present and emerging are central to the cohesion, intergenerational wellbeing and ongoing self-determination of Aboriginal communities. They have played and continue to play a pivotal role in maintaining and transmitting culture, history and language. Council respects and recognises Aboriginal and Torres Strait Islander communities' values, living culture and practices, including their continuing spiritual connection to the land and waters and their right to self-determination. Council also recognises the diversity within Aboriginal and Torres Strait Islander communities. Aboriginal and Torres Strait Islander people and communities have had and continue to play a unique role in the life of the Darebin municipality. Council recognises and values this ongoing contribution and its significant value for our city and Australian society more broadly.

Extract from Darebin City Council's Statement of commitment to Traditional Owners and Aboriginal and Torres Strait Islander people 2019.

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CEO's message

I am pleased to share Darebin City Council's Quarterly Performance Report for the third quarter of 2025-26.

This quarter, Council continued to focus on what matters most to our community: dependable services, welcoming places, and a city that supports people to live well. Most of our annual actions remain on track, service performance continues to be strong, and we are translating our priorities into tangible outcomes across Darebin.

Across the city, residents are seeing ongoing investment in everyday infrastructure that supports daily life. This includes footpath and local road renewals that improve safety and accessibility, upgrades to community centres, libraries and sporting facilities to keep them safe and fit for purpose, and renewal works in parks and open spaces that support everyday use.

Major capital projects are continuing to progress, with grant-funded works prioritised to maximise external investment into Darebin. Like many organisations, Council is grappling with a challenging construction market, unexpected fuel challenges and supply chain uncertainty. After rigorous review, we are adjusting our forecast capital works spend for 2025-26. This updated forecast reflects that our project delivery will be lower than previous forecast, although still comparable or higher than previous years. Where projects experience delays due to approvals, market conditions or delivery timing, we are actively managing impacts to protect value for the community.

Council also continued to support connection, inclusion and wellbeing. Between January and March, our libraries, recreation and community facilities delivered hundreds of activities, attracting more than 11,000 attendances and helping neighbours connect. We supported 22 street parties that strengthened local ties, and reopened the newly built Maryborough Avenue Kindergarten, expanding access to high-quality early learning for local families.

Supporting health, wellbeing and social connection remains central to our work. This quarter, representatives from 17 organisations came together through the Darebin Health and Wellbeing Forum, strengthening collaboration and



helping shape future mental health initiatives across the community.

We also strengthened our commitment to Aboriginal culture, knowledge and self-determination through continued partnership with the Wurundjeri Woi-wurrung Cultural Heritage Aboriginal Corporation. Community education sessions on the Statewide Treaty process and preparation for the Truth Telling display and garden, to be launched during Wurundjeri Week 2026, are creating lasting opportunities for reflection, learning and connection.

Council continued to take practical action on the climate emergency through initiatives that support households and community facilities. This included launching the Darebin Energy Upgrade Program, improving systems in community buildings, expanding support for energy efficiency and electrification, and continuing programs that help residents stay safe during extreme heat.

Strong financial management this quarter has helped Council maintain stability and continue delivering services in a challenging environment. As we move into the final quarter of the year, our focus remains on delivering practical outcomes, listening to our community, and making responsible decisions that support a fair, sustainable and thriving Darebin.

A handwritten signature in black ink, which appears to read 'Anne Howard'. The signature is fluid and cursive.

Anne Howard
Chief Executive Officer

Finance summary

The financial results for quarter ending March 2026 indicate that Council's financial position remains stable and in line with budget. The YTD operating surplus of \$46.1M is \$5.7M favourable to budget due to a combination of timing of spend and savings.

The full year forecasted operating surplus of \$128K deficit is \$1.6M unfavourable to budget. Excluding timing differences and non-cash adjustments, Council is forecast to achieve higher than budgeted savings of \$2.9M through savings and/or additional revenue.

Capital Works expenditure for period ending March 26 was \$14.0M which was \$8.4M less than budget primarily driven by timing of spend. The full year forecast at Q3 is \$29.9M, a reduction of \$8.6M due to identified carry forwards to next financial year.

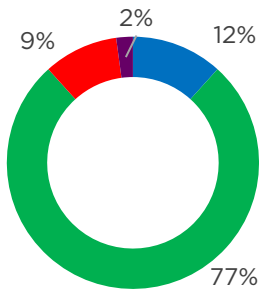
The following will be closely monitored:

- Labour budgets and costs. Labour costs being the largest cost base will be monitored closely to estimate the impact of the ongoing Multi-Employer agreement negotiation and its impact on the Long Term Financial Plan.
- Most Capital Works and Operating projects are generally progressing well although the Q3 forecast includes a proposed \$10.8M carry forward in capital works and \$931K in operating projects.

Quarterly Performance Summary

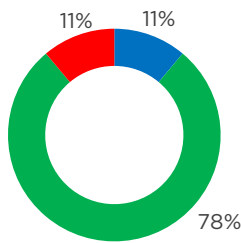


Our Darebin Action Plan Progress



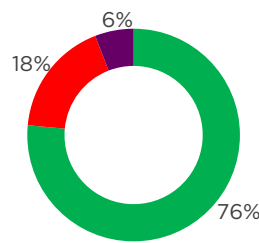
Overall performance for the quarter remains positive, with the majority of actions continuing to progress. Out of the 94 actions, 72 (77%) are currently on target, demonstrating steady progress across key areas. Eleven actions (12%) have been completed year-to-date, reflecting continued delivery against planned commitments. Nine actions (9%) are currently off target, while two actions (2%) have been discontinued. Focus will continue to be placed on supporting the areas that are off target to help bring them back on track where possible and maintain momentum as we move into the next quarter.

Strategic Direction 1 Aboriginal Culture & Knowledge



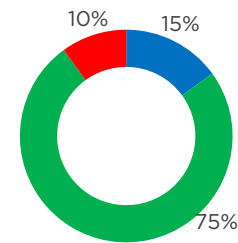
- Partnership agreement has been signed with Wurundjeri Woi-wurrung Cultural Heritage Aboriginal Corporation. The partnership agreement foreshadows treaty negotiations.
- Council has delivered community education events to support understanding of the Statewide Treaty. The events were run by the First People's Assembly.
- The final touches are being made to the Truth Telling display and garden in Bundoora Park Farm, including liaison with Elders. This garden and display will be officially launched and opened to the public in Wurundjeri week 2026.
- Ten successful applicants have received funding for the second round of Council's Aboriginal and Torres Strait Islander community grant program.

Strategic Direction 2 Equity & Diversity



- 363 community program sessions were delivered with 11,385 attendances. These include adult, children and youth programs across Darebin Libraries, Bundoora Park Farm, Recreation and Leisure, and Reservoir Leisure Centre.
- The newly constructed Maryborough Avenue Kindergarten commenced classes in early February with an expanded capacity of 38 licensed places.
- The Molly Hadfield Social Justice Oration was held at the Darebin Arts Centre in April. This event recognised as Darebin's International Women's Day celebration and feature prominent members of Darebin's music and creative industries as orators. The event was open to the public with approximately 140 people in attendance.

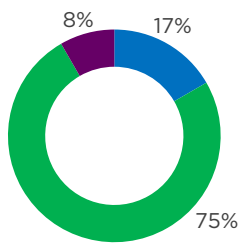
Strategic Direction 3 Health & Wellbeing



- The Darebin Health and Wellbeing Forum were held on 24 February 2026 at the Darebin Intercultural Centre. In attendance were representatives from 17 organisations from different sectors including community health organisations, mental health service providers and education providers. Discussions focused on identifying ways in which stakeholders can strengthen collaboration to address health and wellbeing priorities.
- Placed Based community support continues at East Preston Community Centre focusing on the health and wellbeing needs in the local community. Programs included exercise, cooking skills, diabetes support, digital support and device learning as well as drop-in supports every Wednesday which include legal support, Alcohol & Other Drug support, fresh food, gardening, Centrelink, health checks, community support and complex case support.

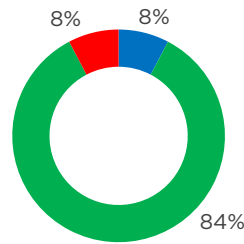
● Completed
 ● On Target
 ● Off Target
 ● Not Started
 ● Discontinued

Strategic Direction 4 Climate Leadership & Response



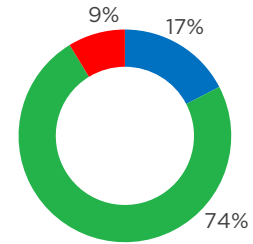
- Council has renewed and replaced air conditioning equipment at East Preston Community Centre and hot water system at Reservoir Leisure Centre.
- Darebin Energy Upgrade Program was launched on 8 February 2026 and the delivery is underway.
- Darebin Climate Emergency Plan 2024-2030 is active and in its 2nd year of delivery. Key actions include electrification and circular economy education and resources, Keep Cool heat health program, launching the new Darebin Energy Upgrade Program, ESD policy implemented in new builds, electrification of Council buildings, climate advocacy and new EV charging stations.
- Council continues to deliver recycling services through kerbside bin collections, scheduled hard waste collections, and drop-off facilities at the Darebin Resource Recovery Centre. In addition, Council provides a comprehensive range of education initiatives and information resources to support community members in recycling effectively.

Strategic Direction 5 Vibrant Places & Economy



- Progress is underway to deliver a detailed Feasibility Study for the proposed Melbourne Water Pipe Track Shared User Path between Elizabeth Street and the Mernda Rail line in Reservoir, consultation with the local community and stakeholders has started and will close on 16 April 2026. Feedback will be used to finalise the detailed feasibility study in May.
- Council is continuing implementation of the footpath renewal program. Renewal is on track as per the program.
- Initial work on the Festivals and Events Framework has commenced. The calendar of events will be delivered at the end of December once community consultation is complete.

Strategic Direction 6 Decision Making, Community Engagement & Transparency



- Year one actions of the Community Engagement Improvement Plan have been implemented, and work has commenced on year two actions.
- For the pre-master-planning of 2 Wingrove Street site, round 1 community consultation was completed on 24 November 2025, and outcomes were reported to Council. Next steps include geotechnical investigations and vision development with the Community Reference Group in 2026.
- Council adopted the Darebin Housing Strategy Part 1 (Growth & Need) and Part 2 (Character & Design) in August 2025. Work is underway to implement the strategy through a planning scheme amendment with a draft amendment ready by mid-late 2026.

Health & Wellbeing Quarter Focus

Health and wellbeing initiatives continue to be embedded across the Our Darebin Plan, supporting positive outcomes for the community. During this quarter, Council progressed work with partners to finalise and prepare for the delivery of an educational and informational vaping harm prevention campaign in schools. Council also engaged with a local Aboriginal Community Controlled Health Organisation (ACCHO) in Darebin and commenced planning for the delivery of activities focused on preventing gambling related harm. These initiatives support the Plan’s aim to achieve positive health outcomes for multicultural communities, young people, and Aboriginal and Torres Strait Islander communities in Darebin.



Customer Experience Performance



Metric	Q1	Q2	Q3	Q4	Full Year
Service requests - Total volume	21,354	22,352	21,451		
Service requests - Actioned on time	71%	71%	68%		
Complaints - Total volume <small>(not including missed bins - reported separately)</small>	349	402	447		
Complaints - Avg days to action	8 days	10 days	9 days		
Complaints as a % of total service requests	1.6%	1.8%	2%		
Most frequent requests raised by the community	<ul style="list-style-type: none"> Dumped rubbish removal Missed bin, courtesy collection Illegal parking report Traffic fine appeal or extension Abandoned vehicle report 	<ul style="list-style-type: none"> Missed bin, courtesy collection Dumped rubbish removal Illegal parking report Traffic fine appeal or extension Damaged rubbish bin 	<ul style="list-style-type: none"> Missed bin, courtesy collection Dumped rubbish removal Illegal parking report Traffic fine appeal or extension Damaged rubbish bin 		

Quarter comment

Quarter three results continued to be influenced by community feedback on the flag policy. Delays to Council’s adoption of the policy generated increased feedback, which eased following its adoption in March. Service demand remained steady, with a slight decrease in total requests. On-time performance declined from 71% to 68%, while complaint volumes remained low as a proportion of overall requests. Encouragingly, the average time to action complaints improved from 10 to 9 days. Request types remained consistent with previous quarters, with waste, parking and compliance-related issues continuing to drive demand. Overall, performance is stable, with improved response times, although there is an opportunity to strengthen on-time delivery. The new Customer Experience Strategy will be presented to Council in April for adoption. The Strategy aims to make every interaction with Council simpler, faster and easier for our community.

Service Performance

The services we deliver help to shape and influence the lives of our community. At the end of quarter, we'll let you know how we went against these eight services. If you'd like to know service delivery over the year go to Appendix B.

Service	Measure	Yearly Target/ Desired Trend	Q3	Status
Aged Care	Number of Clients Supported	> 3,500	2,379	●
	Number of Seniors Clubs supported	≥ 25	47	●
	Number of Events	> 16	11	●
	Number of Event attendees	> 160	129	●
City Amenity	Compliance to scheduled cleansing of Activity centres	> 80	93	●
	Number of requests for graffiti removal from council assets	Decreasing	207	●
	Reported graffiti removed within timeframe	>90%	94.7%	●
	Kilometres of streets swept	> 42,000 Km	10,060 Km	●
Families, Youth & Children	Total number of vaccines administered	≥ 20,000	3,249	●
	Number of young people attending Youth Services' programs and events	Stabilised	1,301	●
	Number of community members attending Intercultural Centre programs and activities	> 4,800	1,633	●
	Kindergarten places created through Kindergarten Expansion Program	Increasing	0	●
Leisure & Recreation	Number of Sporting Attendance	Increasing	653,874	●
Libraries & Learning	Number of library item loans & downloads	Increasing	302,224	●
	Number of libraries & lifelong learning visits	Increasing	154,398	●
	Number of Community program sessions	Increasing	363	●
	Number of Community program attendance	Increasing	11,385	●
	Number of technology usage sessions	Increasing	34,794	●
Parks & Open Space	Number of new trees planted to support tree canopy growth	> 700	0	●
	Percentage of scheduled playground safety inspections completed	= 100%	100%	●
Planning & Development	Number of standard planning permit applications received	> 540	172	●
	Number of VicSmart applications received	> 96	65	●
	Average Grade of Service for planning phone enquiries	> 70	86	●
Waste Management	Kerbside missed bins (per 10,000 bins collected)	< 20	17	●
	Percentage of kerbside collection waste diverted from landfill	≥ 56%	55.50%	●
	Percentage of Hard Rubbish collected that is recycled	≥ 25%	19.41%	●
	Number of hard rubbish bookings	> 30,000	4,107	●

● On Target ● Off Target

Appendices



Strategic Direction One







Aboriginal Culture & Knowledge






A city that celebrates Aboriginal and Torres Strait Islander culture, values, knowledge and traditions, respects the right for self-determination and takes deliberate action toward Truth-telling.

Strategic indicators that deliver on the strategic objective	Target / Desired Trend
Number of community engagement sessions targeting Aboriginal and/or Torres Strait Islander community on Council strategies, plans and projects.	Increase or maintain
Number of community education sessions on Aboriginal culture including Treaty.	Increase or maintain
Number of working relationships (partnerships) with Aboriginal Community Controlled Organisations.	Increase or maintain
Number of Aboriginal community organisations supported through the community grants program.	Increase or maintain
Number of Aboriginal cultural community events and festivals.	Increase or maintain

Strategic indicator data is collected annually. The quarter four (end of financial year) performance report will present the data, commentary and status against the annual target/desired trends.

Initiative	Action	Comment	Progress	Status
1.1.1 Support the Victorian Treaty.	Council formally release a position of support on the Statewide Treaty and deliver community education events on the Statewide Treaty, in collaboration with First Peoples' Assembly.	Council has delivered community education events to support understanding of the Statewide Treaty. The events were run by the First People's Assembly.	90%	
1.1.2 Continue to support Treaty through Truth-Telling in Darebin, progressing self-determination, justice and equality for Aboriginal and Torres Strait Islander people.	Complete stage one of Truth Telling project, opening a Truth-Telling display in Bundoora Park Farm to the public.	Final preparations are underway for the Truth Telling display and garden at Bundoora Park Farm, including consultation with Elders. The display will be officially launched and opened to the community during Wurundjeri Week 2026.	90%	
1.1.3 Finalise Darebin's Aboriginal Action Plan 2025-2029 and deliver actions in the plan.	Finalise the Aboriginal Action Plan and deliver year 1 activities.	Community engagement report is being finalised. Once completed the results will be integrated into the draft Aboriginal Action Plan.	80%	
1.1.4 Develop a partnership agreement with the Wurundjeri Woi-wurrung Cultural Heritage Aboriginal Corporation, including entering into Treaty negotiations.	Undertake internal planning and research to determine best approach to develop a partnership agreement.	Partnership agreement has been signed with Wurundjeri Woi-wurrung Cultural Heritage Aboriginal Corporation. The partnership agreement foreshadows treaty negotiations.	100%	
1.1.5 Deliver a community grants stream for Aboriginal and Torres Strait Islander community groups and not-for-profit organisations to help resource community projects and programs.	Continue the Aboriginal grants program.	Ten successful applicants have received funding for the second round of Council's Aboriginal and Torres Strait Islander community grant program and project delivery is underway.	95%	
1.2.1 Celebrate and commemorate days of significance in the national calendar of Aboriginal and Torres Strait Islander people.	Continue to celebrate Aboriginal Days of Significance.	Planning is underway for upcoming Aboriginal Days of Significance events, including Sorry Day.	75%	

 Completed  On Target  Off Target  Not Started  Discontinued

Initiative	Action	Comment	Progress	Status
1.3.1 Develop a culturally competent organisation to deliver Aboriginal culturally safe Council services and programs.	Complete an organisational Aboriginal Cultural Safety Audit and identify priority areas for action in year 1.	Darebin Council is undertaking a Cultural Safety Assessment to embed culturally informed practices across its operations, fostering systemic transformation and a more inclusive working environment for Aboriginal and Torres Strait Islander peoples. All staff survey completed with 50% participation. Draft recommendations presented to the Aboriginal Staff network and the working group. Final recommendations to be presented to the Executive Leadership Team in May.	90%	
1.3.2 Continue to foster economic opportunities for Aboriginal and Torres Strait islander People through employment networks and partnerships with businesses and organisations in Darebin.	Continue to facilitate the Aboriginal Employment Network that facilitates connection and collaboration between Aboriginal and Torres Strait Islander businesses and employment service providers to grow the Aboriginal and Torres Strait Islander workforce.	Partnerships with external employment services organisations in Darebin are progressing. Meetings are conducted every two months, with a strong participation rate from Darebin organisations and ongoing members of the network.	75%	
1.3.2 Continue to foster economic opportunities for Aboriginal and Torres Strait islander People through employment networks and partnerships with businesses and organisations in Darebin.	Continue to create incentives for local jobs to be available to Aboriginal and Torres Strait Islander people through Council's procurement practices.	Council is reviewing and updating procurement documents to capture data on employment outcomes for Aboriginal and Torres Strait Islander people. Council is also actively engaging external organisations focussing on communities at risk of discrimination and disadvantage, to strengthen participation in Council's Approach to Market activities.	50%	

 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Strategic Direction Two







Equity, Diversity and Inclusion

A City where our rich diversity is celebrated, everyone can thrive and belong, and our services, programs, places and spaces are equitable, responsive, inclusive and accessible to all.






Strategic indicators that deliver on the strategic objective	Target / Desired Trend
Number of community-led festivals and events, including culturally diverse events across Darebin.	Increase or maintain
Community satisfaction with Council's support of diversity, inclusion and fairness.	7.3 - 7.8
Community satisfaction with Council's support of diversity, inclusion and fairness of people from multi-lingual households.	6.5-7.3
Number of Council plans, policies and programs that apply the Equity Impact Assessment (including the legally mandated Gender Impact Assessment) to their planning process, in line with the Towards Equality Framework and Gender Equality Act 2020	Increase or maintain




Strategic indicator data is collected annually. The quarter four (end of financial year) performance report will present the data, commentary and status against the annual target/desired trends.

Initiative	Action	Comment	Progress	Status
2.1.1 Develop and implement a refreshed Disability Access and Inclusion Plan.	Develop a refreshed Darebin Disability Access and Inclusion Plan, including an annual action plan.	The existing Disability Access and Inclusion Plan continues to provide direction for Council's work.	10%	
2.1.2 Finalise and implement the Cultural Diversity and Inclusion Action Plan.	Continue to develop the Darebin Cultural Diversity and Inclusion Action Plan and implement year one activities.	The Cultural Diversity and Inclusion Plan (CDIP) was adopted by Council on 24 March 2026.	80%	
2.1.3 Finalise and implement the LGBTIQ+ Action Plan.	Continue to develop the LGBTIQ+ Action Plan and implement year one activities.	The LGBTIQ+ Action Plan was adopted by Council on 24 March 2026.	70%	
2.1.3 Finalise and implement the LGBTIQ+ Action Plan.	Construct a rainbow pedestrian crossing in Preston.	The Department of Transport and Planning have advised that they won't approve a rainbow crossing on a state managed road or on a local road where it might be mistaken for a standard crossing and create a safety risk. Alternatives are being developed.	50%	
2.1.4 Establish a Council-wide framework to integrate positive equity, gender equality, wellbeing and climate outcomes into projects and services, having regard to the Sustainable Development Goals.	Develop a decision-making assessment and reporting tool and pilot it on 4 projects.	Council discontinued this action on 24 February 2026 due to this approach already being in place via reports to Council, and that there is other work underway that will strengthen outcomes.	0%	
2.1.5 Deliver the Gender Equality Action Plan.	Deliver second Progress Report on the Gender Equality Action Plan (GEAP) and develop new four-year GEAP by May 2026.	The second Progress Report on the Gender Equality Action Plan (GEAP) was approved internally in March 2026. The finalised GEAP 2026–2030 is scheduled for internal approval in April 2026.	80%	





 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Initiative	Action	Comment	Progress	Status
2.2.1 Grow community capacity and provide resources to enable local people to deliver local community-run events and social activities.	Provide opportunities for community-led programming and partnerships through Council venues such as libraries.	The Molly Hadfield Social Justice Oration was held at the Darebin Arts Centre in April. This event recognised as Darebin's International Women's Day celebration and feature prominent members of Darebin's music and creative industries as orators. The event was open to the public with approximately 140 people in attendance.	65%	
2.2.1 Grow community capacity and provide resources to enable local people to deliver local community-run events and social activities.	Continue to provide lifelong learning opportunities to grow community capacity and resilience.	Between January and March 2026, Council delivered 363 community program sessions across Darebin Libraries, Bundoora Park Farm, Recreation and Leisure, and Reservoir Leisure Centre, recording 11,385 attendances. Programs catered to adults, children, and young people across the municipality.	75%	
2.2.1 Grow community capacity and provide resources to enable local people to deliver local community-run events and social activities.	Waive Council's permit fees and provide half-day traffic controllers to support up to 20 community street parties.	Council has supported 22 community street parties this year through the Street Party Program, exceeding the target of 20. No further street parties are scheduled for the remainder of the year.	90%	


 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Initiative	Action	Comment	Progress	Status
2.2.2 Work in partnership to deliver initiatives to support people experiencing homelessness.	Deliver Darebin Zero: Ending Homelessness Together project with housing, health and community sector partners.	The project has added 81 people sleeping rough across Darebin to the By-Name List since August 2025, including 31 this quarter, enabling partner organisations to support our most vulnerable community members through collaboration across services. Four people have been successfully placed into long-term housing this quarter. The project is continuing to see people being placed into short and medium-term opportunities (such as transitional housing) that will lead to long term housing outcomes, supported by partners in the project.	75%	
2.2.2 Work in partnership to deliver initiatives to support people experiencing homelessness.	Deliver the Darebin Assertive Community Outreach (DACO) program to support people experiencing homelessness.	The Darebin Assertive Outreach Program continues to provide outreach and case management support to vulnerable community members experiencing homelessness this also includes the Community Shower Access Program at Reservoir Leisure Centre, Narrandjeri Stadium and Northcote Aquatic and Recreational Centre.	80%	
2.2.3 Work in partnership to deliver community development activities and place-based projects that respond to local community issues and needs.	Identify and scope place-based projects based on community needs and commence implementing year 1 activities.	The place-based project tender is being finalised in accordance with local government procurement requirements. The contract, which includes implementation of community initiatives, is expected to commence in 2026-27.	85%	

 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Initiative	Action	Comment	Progress	Status
2.3.1 Deliver the Darebin Family, Youth and Children Strategy.	Develop an initial 2-year Action Plan to accompany the Family, Youth and Children Strategy.	Three workshops with internal and external stakeholders were held in March 2026 to identify projects and initiatives for the Family, Youth and Children Strategy 2-Year Action Plan. A draft Action Plan is now being developed.	70%	
2.3.2 Expand community kindergarten facilities to enable access to three- and four-year-old kindergarten.	Expand Maryborough kindergarten to create additional kindergarten places.	The Maryborough Avenue Kindergarten Expansion is a key initiative in Council's four-year Capital Works Plan, jointly funded by Council and the Victorian State Government through the Building Blocks Partnership. Construction was completed at the end of 2025, two months ahead of schedule. The project is under budget with some savings expected to be returned. Council is working through minor defects during the defects liability period.	95%	
2.3.2 Expand community kindergarten facilities to enable access to three- and four-year-old kindergarten.	Continue to plan and scope opportunities to expand kindergarten facilities.	The newly constructed Maryborough Avenue Kindergarten commenced classes in early February with an expanded capacity of 38 licensed places. Council is continuing its advocacy for several projects in areas of high unmet demand for kindergarten places.	75%	
2.3.3 Deliver Age Friendly Darebin.	Complete Council response and actions to recommendations from the Age Friendly Darebin Report.	Council's response to the Age Friendly Darebin Report remains on schedule, with recommendations progressively implemented across the organisation. The final report and recommendations are on track for delivery in the fourth quarter.	95%	

 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Initiative	Action	Comment	Progress	Status
2.3.4 Deliver Aged Care Reforms.	Complete a feasibility project to help council understand options when the Australian Government reforms are implemented.	A Councillor Briefing on Aged Care Reform was held on 3 March 2026, providing an update on Australian Government reforms and strategic advice to inform budget development and forward planning for the business system investments required to meet future obligations.	60%	

 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Strategic Direction Three



Health and Wellbeing

A City where everyone in the community can access the opportunities, infrastructure and services they need to be physically and mentally safe and healthy.







Strategic indicators that deliver on the strategic objective	Target / Desired Trend
Number of health promotion opportunities and educational resources distributed to the community for priority health concerns.	Increase or maintain
Number of participants in Darebin sport and recreation activities across the community, in particular, for people and communities who are at risk of discrimination and disadvantage.	Increase
Percentage of participants reporting increased levels of social connection from community led initiatives.	Increase or maintain
Number of gender inclusive infrastructure projects delivered per year.	2 or more
City-wide perceptions of safety - Day.	7.8 - 10
City-wide perceptions of safety - Night.	6.5 - 7.3




Strategic indicator data is collected annually. The quarter four (end of financial year) performance report will present the data, commentary and status against the annual target/desired trends.

Initiative	Action	Comment	Progress	Status
3.1.1 Establish and deliver a Darebin Health and Wellbeing forum that brings together key partners to seek funding and enhance advocacy, projects, programs and services that respond to Darebin's health and wellbeing priorities.	Establish a forum with founding partner organisations.	<p>The Darebin Health and Wellbeing Forum was held on 24 February 2026 at the Darebin Intercultural Centre. In attendance were representatives from 17 organisations from different sectors including community health organisations, mental health service providers and education providers.</p> <p>Discussions focused on identifying ways in which stakeholders can strengthen collaboration to address health and wellbeing priorities. Participants also provided input to help design the Darebin Mental Health and Wellbeing Forum.</p>	100%	
3.1.2 Work in partnership with health agencies and organisations, including culturally specific organisations (Aboriginal Community-Controlled organisations and others) to develop health promotion responses and distribute key messages and educational materials related to Darebin's key modifiable health risks. This includes encouraging mental health, sexual and reproductive health, harm reduction for alcohol and substance use, and nutritious food choices.	Develop an information and education campaign for one priority modifiable health risk, in partnership with the Health and Wellbeing and other networks.	A reference group has been established to guide the development of the health information and education campaign. Key messages are currently being developed.	60%	



 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Initiative	Action	Comment	Progress	Status
3.1.3 Continue to deliver community programs and services to support and strengthen Darebin's diverse communities in partnership with Neighbourhood Houses.	Deliver community programs and services in partnership with Neighbourhood Houses.	Council continues to support neighbourhood houses so they can deliver programs and services that strengthen community connection and reduce social isolation. These partnerships help ensure residents have welcoming, accessible places to meet, learn, and feel supported.	80%	
3.1.4 Support activities, events and programs that promote social connection and address loneliness for Darebin's diverse community.	Continue to support activities and programs such as food relief, health care, legal support and other initiatives that emerge from community need during the year.	Placed Based community support continues at East Preston Community Centre focusing on the health and wellbeing needs in the local community. Programs included exercise, cooking skills, diabetes support, digital support and device learning as well as drop-in supports every Wednesday which include Legal Support, Alcohol & Other Drug support, Fresh food, Gardening, Centrelink, Health Checks, community support and complex case support.	75%	
3.2.1 Support the community's access to mental health and wellbeing programs and services to respond to diverse experiences and needs.	Develop a forum for service providers and people with living and lived experience to map mental health and wellbeing activities, programs and services available in Darebin to identify future opportunities and support needs.	Planning continues in partnership with key mental health service providers to deliver the Darebin Mental Health and Wellbeing Forum, planned for April 2026.	75%	
3.2.1 Support the community's access to mental health and wellbeing programs and services to respond to diverse experiences and needs.	Research available mental health and wellbeing activities, programs and services and identify opportunities for access and inclusion improvements for future programs.	Research into available mental health and wellbeing activities, programs, and services in Darebin is continuing to inform the upcoming mental health forum and identify opportunities to improve access and inclusion.	55%	




 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Initiative	Action	Comment	Progress	Status
3.2.1 Support the community's access to mental health and wellbeing programs and services to respond to diverse experiences and needs.	Deliver the Surround Project to provide 'safeTALKs' mental health training for young people, allies and youth workers and deliver a youth-led, wellbeing focused, Queer formal event for local LGBTIQ+ young people.	The Darebin Youth Services Queer Formal was held on 25 September as part of the Surround Project funded through the Victorian Government's HEY Grants. The event brought together 66 young people from across Darebin to celebrate identity, social connection and inclusion. It was co-designed with 6 young people from the Darebin Queer Collective and delivered in partnership with 10 young people from Darebin Amplify Committee, local youth services and Darebin Libraries. Attendees rated the event 4.5 out of 5 and reported feeling more connected, supported and aware of local services. The Surround Project also delivered safeTALK training for 11 young people, building mental health literacy and safety planning skills.	100%	
3.2.2 Deliver the Electronic Gaming Machine Policy and Action Plan.	Deliver key actions and priorities in the Electronic Gaming Machine Policy and Action Plan.	Implementation of the Electronic Gaming Machine Policy and Action Plan 2023-27 continued this quarter, with key initiatives delivered to reduce gambling harm in the community.	60%	
3.3.1 Deliver the Free From Violence project and develop sustainable ongoing commitment to embed gender equality and family violence prevention practices into programs and services.	Deliver the Free From Violence project.	The program has continued to focus on building staff and leadership capacity, with a strong emphasis on centering the rights of culturally and racially marginalised people.	80%	



 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Initiative	Action	Comment	Progress	Status
3.4.1 Implement and promote sport and leisure activities, including tailored activities and events for people and communities who are at risk of discrimination and disadvantage.	Deliver and promote programs to increase opportunities to engage in physical activities.	Through Get Active in Darebin's Summer program, 23 free programs delivered 138 sessions for over 1,640 participants to increase opportunities for our community to engage in physical activities. Activities included walking futsal, inclusive boxing, social squash, Dance for Health, Zumba, Mindful Yoga, Creative Movement, women's social cricket, chair yoga, sitting volleyball and meditation.	75%	
3.4.2 Extend community access to Darebin Libraries branches.	Launch and promote Extra Access at Preston Library.	As of March 2026, there are 254 registered Extra Access members with 86 induction sessions held. Inductions are held regularly, with evening and daytime sessions. The promotion of Extra Access has included eNews articles, a targeted social media campaign featuring a video, promotion in the library What's On brochure and a feature in Darebin Community News.	75%	
3.4.3 Continue activities to support redevelopment of Reservoir Leisure Centre.	Develop a business case including concept design plans for the Reservoir Leisure Centre redevelopment.	A Request for Quotation was issued to select consultants, with submissions due mid-April 2026. The contract is expected to be awarded by the end of April, and the business case completed by early July 2026. The business case will leverage existing studies and previously developed concept plans.	40%	

 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Initiative	Action	Comment	Progress	Status
3.4.3 Continue activities to support redevelopment of Reservoir Leisure Centre.	Prepare an Advocacy and Funding Plan for Reservoir Leisure Centre.	The development of the Advocacy and Funding Plan is on hold and will commence after the business case is endorsed.	35%	
3.4.3 Continue activities to support redevelopment of Reservoir Leisure Centre.	Commence updating the change facilities at Reservoir Leisure Centre.	The Reservoir Leisure Centre Change Room Renewal Project (Hot Water Services) continues to progress well. The evaluation panel has assessed tender submissions for the lead consultant and is in a position to make a recommendation. The contract award for design services is expected in April 2026, with design works to commence shortly thereafter. The project is in the early stages of a multi-year program, with design work expected to be completed in the first half of next financial year (2026-27). Latest pricing has identified higher costs than expected for some components. The scope is being reviewed with the aim of keeping work within budget.	30%	
3.4.4 Maintain, renew, upgrade and/or expand parks, recreation and sporting infrastructure to offer opportunities for connection and health, and public toilets to support gender inclusion.	Commence design to upgrade and renew sporting infrastructure to support gender-inclusion at JC Donath Pavilion.	Council adjusted the scope in December 2025 to add change rooms. A lead design consultant is currently being selected, and Council expects to tender for a construction contractor in October 2026, and start construction anticipated from April 2027.	20%	

 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Initiative	Action	Comment	Progress	Status
3.4.4 Maintain, renew, upgrade and/or expand parks, recreation and sporting infrastructure to offer opportunities for connection and health, and public toilets to support gender inclusion.	Renew play space at DR Atkinson Reserve.	Playground equipment is currently in manufacture, with installation scheduled for mid-April. Landscape works will follow once installation is complete. The project is on track for completion by the end of June 2026.	40%	
3.4.4 Maintain, renew, upgrade and/or expand parks, recreation and sporting infrastructure to offer opportunities for connection and health, and public toilets to support gender inclusion.	Renovate sportsground at Pitcher Park.	This is a multi-year project. All key technical investigations, and finalisation of tender-ready documentation is complete. Stakeholder consultation has confirmed support for the proposed scope and delivery strategy. At this stage construction is expected to start around October following the public tender process.	40%	
3.4.4 Maintain, renew, upgrade and/or expand parks, recreation and sporting infrastructure to offer opportunities for connection and health, and public toilets to support gender inclusion.	Renew irrigation and turf at Johnson Park.	A contractor has been appointed to undertake irrigation and turf renewal works at Johnson Park. Installation is anticipated to commence in late April 2026.	60%	
3.4.4 Maintain, renew, upgrade and/or expand parks, recreation and sporting infrastructure to offer opportunities for connection and health, and public toilets to support gender inclusion.	Complete the construction of KP Hardiman Pavilion.	Construction of KP Hardiman Pavilion is complete. An official opening was held on 7 November 2025.	100%	
3.4.4 Maintain, renew, upgrade and/or expand parks, recreation and sporting infrastructure to offer opportunities for connection and health, and public toilets to support gender inclusion.	Commence the design work to replace Bill Lawry Pavilion.	Design work has commenced with the structural investigations, heritage considerations and internal stakeholder engagement.	20%	

 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Strategic Direction Four



Climate Leadership and Response







A City that is a climate leader, drives opportunities for achieving zero emissions, adapts by transforming how we provide services, open spaces and infrastructure, and works with our community to build ongoing resilience.

Strategic indicators that deliver on the strategic objective	Target / Desired Trend
Emissions in Council operations.	Decrease
Number of new trees planted to support tree canopy growth.	Increase or maintain
Percentage of participants demonstrated increased knowledge and practices in climate change.	Increase or maintain
Number of climate actions and programs delivered annually.	Increase or maintain
Number of landfill tonnes (t) per ratepayer.	Decrease
Percentage of kerbside collection waste diverted from landfill.	Increase





Strategic indicator data is collected annually. The quarter four (end of financial year) performance report will present the data, commentary and status against the annual target/desired trends.

Initiative	Action	Comment	Progress	Status
4.1.1 Build strong relationships with the Wurundjeri Woi-wurrung Cultural Heritage Aboriginal Corporation and Aboriginal and Torres Strait Islander people to embed cultural knowledge into how we manage our natural resources and Country and grow our staff and community's cultural awareness.	Develop Aboriginal cultural training on climate, men's and women's business and caring for Country and begin delivering it to Council officers whose roles relate to land management and/or the natural environment by 2025.	Council discontinued this action on 24 February 2026 recognising that cultural awareness training is currently offered and that further training will be considered through the Balit marra, Council's partnership agreement with Wurundjeri Woi-wurrung Cultural Heritage Aboriginal Corporation and the Wurundjeri Woi-wurrung Whole of Country Plan (2025-35)	20%	
4.1.2 Protect and manage creek corridors and waterways through partnerships with Traditional Owners, community groups, other government bodies and the Environment Protection Authority Victoria.	Continue to protect and manage creek corridors, waterways and biodiversity throughout Darebin directly and in partnership.	<p>Planning for Autumn ecological and cultural burn programs continued this month.</p> <p>The Narrap Rangers are preparing a burn near Bundoora Park along the Darebin Creek Corridor.</p> <p>Council's Natural Resource Management Team has five burns scheduled, with several to be delivered in partnership with the Merri Creek Management Committee.</p> <p>As the warm season ends, Council is winding down its algal monitoring program at Edwardes Lake and reports no algal blooms occurred this season.</p> <p>Council is collaborating with local environmental groups to prepare for the City Nature Challenge in April. This annual citizen science event helps build knowledge of local biodiversity and informs management practices to support improved biodiversity outcomes in Darebin.</p>	75%	



 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Initiative	Action	Comment	Progress	Status
4.1.3 Maintain green spaces, connection to nature, tree canopy and biodiversity prioritising locations with lower tree canopy coverage.	Maintain and increase the number of trees in public places including streets and parks, prioritising the principal pedestrian network, locations with currently lower numbers of trees and parts of the city where the community experiences higher levels of disadvantage.	All three planting contractors have finalised their planting lists and are preparing to begin works in April. 1,250 trees are planned to be planted by the end of June 2026.	60%	
4.2.1 Deliver the Climate Emergency Plan and prepare a new three-year action plan by 2027.	Deliver the Climate Emergency Plan and develop a new three-year action plan - starting in 2026.	Darebin Climate Emergency Plan 2024-2030 is active and in its second year of delivery. Key actions include electrification and circular economy education and resources, Keep Cool heat health program, launching the new Darebin Energy Upgrade Program, ESD policy implemented in new builds, electrification of Council buildings, climate advocacy and new EV charging stations.	75%	
4.2.2 Support the community to divert waste from landfill, through Council residential waste services.	Assess service options for introducing the new glass recycling service in line with Victorian Government direction including ways to improve recycling.	Council is investigating glass collection options that could best suit the Darebin community. Council's draft 2026-27 budget proposes that introduction of the new service be done a year later than planned - in 2028.	10%	
4.2.2 Support the community to divert waste from landfill, through Council residential waste services.	Continue to provide recycling services to residents and support the community to recycle better by sharing clear information on how to use the services.	Council continues to deliver recycling services through kerbside bin collections, scheduled hard waste collections, and more. In addition, Council provides a range of education initiatives and information resources to support community members in recycling effectively.	75%	

 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Initiative	Action	Comment	Progress	Status
4.2.3 Progressively transition to highly efficient and climate resilient buildings by implementing Council's Environmentally Sustainable Design policy for new builds, asset renewals and equipment replacement.	Renew and replace air conditioning equipment at East Preston Community Centre and hot water system at Reservoir Leisure Centre.	All works are completed with Gas supply now removed from East Preston Community Centre making it fully electric. Reservoir Leisure Centre is now covered by its own dedicated project which will take two years and is expected to finish in 2026-27.	100%	
4.2.4 Deliver an Energy Support Program, including electrification support, that prioritises low-income households.	Develop Energy Support Program by September 2025 and commence delivery.	Darebin Energy Upgrade Program was launched on February 8th and the delivery is underway.	100%	
4.3.1 Continue to respond to changing flood risk through community education, management of Darebin's local drainage network and through Council's statutory roles under the Planning and Environment Act and Building Act.	Support the Victoria State Emergency Service and Melbourne Water to share information with our community about flood preparedness and changing risk.	Council has largely finished its support work including helping share information with the community about flood readiness and changing risk. Council is waiting for Melbourne Water's updated flood data to be able to use the new data in all its town planning and building functions.	95%	
4.3.1 Continue to respond to changing flood risk through community education, management of Darebin's local drainage network and through Council's statutory roles under the Planning and Environment Act and Building Act.	Deliver capital works to progressively increase the capacity of the drainage network and reduce flood risk in targeted locations.	The drainage capital works program is on schedule. Priority drainage upgrades have been completed, with planning continuing for further works to progressively reduce flood risk across targeted locations.	65%	

 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Initiative	Action	Comment	Progress	Status
4.4.2 Respond to the impacts of climate change on the health and wellbeing of Darebin's diverse community.	Deliver a comprehensive heat health program to support residents most at risk of severe heat impacts including: developing a communications campaign to raise awareness of heat health risk; expand the reach of Keep Cool in Darebin campaign; and support at least 5 community organisations to build capacity around heat health.	<p>Council partnered with DIVRS, Your Community Health, Reservoir Neighbourhood House, MOSS, Haven Home Safe and SPAN Neighbourhood House to support people at risk of heat stress.</p> <p>Collectively the program:</p> <ul style="list-style-type: none"> - Distributed 150 fans & 170 cooling neckties to households, 100 water bottles to people sleeping rough & pool passes for families - Increased our reach - speaking with 500 people about how to stay safe and well during heatwaves - Developed Heat Health Factsheets, the Keep Cool Map, clear emergency management messages & information about how to use a split system efficiently - Provided extended access to Libraries as key cooling centres - Designed an outdoor Cool Zone Garden that can be accessed 24/7 by community on extreme heat days. 	90%	
4.4.3: Develop a coordinated, accessible and inclusive response to climate impacts.	Support community connectedness and preparedness through emergency management planning to ensure Darebin residents know what to do during unexpected shocks and where to go to get help during extreme events.	Climate change impacts and risks to Emergency Management staff and the community are articulated in Darebin's Emergency Management Plan. Council officers delivered the Keep Cool campaign over the 2025-26 summer. Council worked with Span Neighbourhood house to develop and launch a misting cooling garden in March.	80%	

 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Strategic Direction Five



Vibrant Places and Economy

A City that is liveable with vibrant places and spaces, safe streets and a thriving local economy.






Strategic indicators that deliver on the strategic objective	Target / Desired Trend
Satisfaction with industry and business programs that support the growth of our local economy.	Increase or maintain
Spend data across Darebin.	Increase or maintain
Number of active planning scheme amendments and strategic planning projects underway.	>3
Casualty (fatal and serious injury) crashes per Darebin resident on Darebin local roads.	Decrease by 10% each year
Proportion of transport journeys within Darebin that are made using active and sustainable transport.	Increase or maintain
Number of missed bins annually.	Decrease
Number of dumped rubbish reports.	Decrease
Number of requests for graffiti removal from council assets.	Decrease
Number of community reports of shopping areas needing street cleaning.	Decrease




Strategic indicator data is collected annually. The quarter four (end of financial year) performance report will present the data, commentary and status against the annual target/desired trends.

Initiative	Action	Comment	Progress	Status
5.1.1 Finalise and implement the Housing Strategy including design controls, planning scheme updates and roadmap for increasing social and affordable housing in Darebin.	Adopt the finalised Darebin Housing Strategy Part 1 (Growth & Need) and Part 2 (Character & Design) and prepare part 4 (Planning Scheme Amendment) to update residential zones and policy in the Darebin Planning Scheme.	Council adopted the Darebin Housing Strategy Part 1 (Growth & Need) and Part 2 (Character & Design) in August 2025. Work is underway to implement the strategy through preparing new planning controls (zones and overlays) and housing policy for residential areas across Darebin. Further work is required to consider newly released state-wide Mid-Rise Planning controls. Additional engagement with the community is planned prior to finalising the draft planning controls and will be considered by Council in late 2026 for engagement in early 2027. A planning scheme amendment will be ready in mid-2027.	70%	
5.1.3 Review and update the Open Space Strategy and seek a higher Open Space Levy through a planning scheme amendment.	Undertake research to inform Council's advocacy position and future strategy work.	Research to inform Council's advocacy and the updated Open Space Strategy is well underway. Data gathering and analysis of open spaces is substantially complete, with engagement with Traditional Owners now underway. A draft strategy is expected to be ready by early 2027.	80%	





 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Initiative	Action	Comment	Progress	Status
5.2.1 Maintain and improve the transport network, including pedestrian crossings, bike infrastructure, speed reductions and other road safety treatments to make Darebin's streets safer for everyone.	Design and construct priority transport safety infrastructure.	Council has applied to the State Government for 40km/h speed limit reductions in the Springthorpe and Thornbury areas. A feasibility study for a pedestrian crossing on Victoria Road near Northcote Aquatic and Recreation Centre will be presented to Council for consideration. A shared path near BT Connor Reserve has been completed with Australian Government funding, and a raised safety platform has been installed on McFadzean Avenue.	75%	
5.2.1 Maintain and improve the transport network, including pedestrian crossings, bike infrastructure, speed reductions and other road safety treatments to make Darebin's streets safer for everyone.	Deliver a detailed Feasibility Study for the proposed Melbourne Water Pipe Track Shared User Path between Elizabeth Street and the Mernda Rail line in Reservoir.	Community and stakeholder consultation for the proposed Melbourne Water Pipe Track Shared User Path in Reservoir commenced this quarter, closing on 16 April 2026. Feedback will be used to finalise the detailed feasibility study in May 2026.	75%	
5.2.1 Maintain and improve the transport network, including pedestrian crossings, bike infrastructure, speed reductions and other road safety treatments to make Darebin's streets safer for everyone.	Commence the replacement of Kendall-Harding Bridge, in partnership with Merri-bek Council.	Designs for the Kendall-Harding Bridge replacement have been completed and endorsed by Council in December 2025. As the Project Manager for the project, Merri-bek Council has commenced procurement for the construction phase, with work currently underway to finalise a project specific Memorandum of Understanding (MoU). The project is expected to be completed in FY2026-27.	45%	


 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Initiative	Action	Comment	Progress	Status
5.2.2 Engage the community to identify safety, accessibility and amenity concerns to inform improvements to the transport network.	Continue engaging the local community to review and update the priorities for transport safety and access infrastructure projects.	Community consultation on draft concept plans for 20 locations in the Your Street Your Say Group C area closed on 8 March 2026. Community feedback will be considered alongside technical design standards, with updated concept plans to be presented to Council in April 2026.	80%	
5.3.1 Continue to proactively protect Preston Market's social, cultural and historical value for generations to come through advocacy, community and stakeholder engagement, support of the Preston Market Traders and participating in future planning decisions including the development plan and planning permit decisions.	Respond proactively to a state referral on a Development Plan to ensure future development protects the market's significance and operations, while consulting and supporting traders and considering feasibility options for the Market's future.	There is currently no state referral on a Development Plan for the Preston Market Precinct. Early work on the Preston Market Feasibility Study has been completed and procurement is underway. Community engagement on the study is planned for mid to late 2026.	50%	
5.3.2 Develop and deliver the High Street Preston Streetscape Upgrades.	Finalise community engagement for preferred concept design and develop functional layout and detail design for the project.	Community engagement has been completed. Council endorsed the Final Concept Design for High Street Streetscape Upgrade in November 2025. Work is now progressing on the detailed design. The State-Local Roads and Infrastructure Program (SLRIP) grant application has been lodged.	80%	

 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Initiative	Action	Comment	Progress	Status
5.3.3 Collaborate with local community and Traders Associations to develop shared visions for Darebin's key activity centres (Reservoir, Preston, Northcote and Fairfield).	Develop Place Vision and Action Plans for Reservoir, Fairfield and Northcote to guide social and economic revitalisation and activation of activity centres.	A draft Engagement Plan and consultant procurement documents have been developed. The Engagement Plan will be presented for endorsement before a consultant is appointed. All four activity centres – Reservoir, Fairfield, Northcote, and Preston – will be engaged through this process.	20%	
5.3.4 Revitalise the Active Space program to address increasing shopfront vacancies in main street destinations.	Review the Active Space Program model and undertake a pilot project.	Pilot locations for the Active Space Program have been identified, and Council is collaborating with the Preston Central Business Association to deliver the initial projects. A high-level review of the program model has been completed.	20%	
5.4.2 Deliver a new Festivals and Events Framework to guide a refreshed annual program, with celebrations delivered across the municipality, within the northern, central and southern suburbs.	Develop a new Festivals and Events Framework to guide a refreshed annual events program tailored to meet community aspirations.	Initial work on the Festivals and Events Framework has commenced, with key foundational documents identified and internal consultation underway. The Framework will be presented for senior leadership consideration. A refreshed events calendar will be developed following community consultation.	50%	
5.5.1 Deliver good standards of cleaning and maintenance of public places profiting high use parks, play spaces and civic areas.	Establish the new City Amenity team and share service performance results as part of Council's quarterly performance reports.	The City Amenity team has been established, and service performance indicators have been determined for the quarterly council performance report. As a new team, the focus is now on increasing efficiency and enhancing processes to create more value for the community.	100%	

 Completed  On Target  Off Target  Not Started  Discontinued

Initiative	Action	Comment	Progress	Status
5.5.1 Deliver good standards of cleaning and maintenance of public places profiting high use parks, play spaces and civic areas.	Renew footpaths across the City based on condition assessments.	Council's footpath renewal program is continuing on track, with works progressing in accordance with the capital replacement program and condition assessment priorities.	75%	

 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Strategic Direction Six






Decision-making, Community Engagement and Transparency








A City that is well-managed, transparent and trusted by its community and partners, with clear and respectful communication that builds confidence in Council's decisions.

Strategic indicators that deliver on the strategic objective	Target / Desired Trend
Decisions made at meetings closed to the public	7% or less
Community satisfaction with council decisions.	60% or more
Community satisfaction with engagement.	70% or more
Procurement expenditure with Darebin businesses and suppliers.	Increase
Victorian Auditor General's Office adjusted underlying result.	Increase
Victorian Auditor General's Office asset renewal.	Increase
Victorian Auditor General's Office capital replacement.	Increase





Strategic indicator data is collected annually. The quarter four (end of financial year) performance report will present the data, commentary and status against the annual target/desired trends.

Initiative	Action	Comment	Progress	Status
6.1.1 Develop and deliver strategic advocacy priorities.	Develop a 4-year advocacy framework including a one-year advocacy statement based on organisational strategic priorities.	The 2025–26 Advocacy Statement was endorsed by Council in February 2026. The updated Advocacy Framework will be finalised ahead of the current framework’s expiry in June 2026.	75%	
6.1.2 Develop a Partnership Framework.	Review existing partnerships and Community Grant Program.	The review of the partnerships grants has been completed, and a program of multi-year funding agreements has been endorsed. Development of the broader partnership framework is on hold until the community grants program review and advisory committee review are completed.	70%	
6.1.3 Improve community engagement by delivering the community engagement continuous improvement program.	Implement year 1 actions from the community engagement continuous improvement program.	Year one actions of the Community Engagement Improvement Plan have been implemented, and work has commenced on year two actions.	100%	
6.1.3 Improve community engagement by delivering the community engagement continuous improvement program.	Implement actions to progress engagement with Aboriginal and Torres Strait Islander community members.	None of the engagement projects that took place over the quarter ran engagement sessions where Aboriginal or Torres Strait Islander community members attended.	50%	
6.2.1 Deliver a Digital Darebin Program to upgrade our IT Systems.	Conduct a procurement process to select an IT partner to support us to upgrade our core systems.	Council published an open market technology tender in March 2026, with a closing date in May 2026, to select a partner for core systems upgrade. Preparation work is continuing to ensure Council is ready for implementation once a partner is selected.	55%	





 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Initiative	Action	Comment	Progress	Status
6.2.1 Deliver a Digital Darebin Program to upgrade our IT Systems.	Deliver a new facilities and event booking system.	Implementation of the new facilities and event booking system is progressing in accordance with the agreed project plan. A governance committee has been established to provide oversight and strategic guidance throughout the project.	65%	
6.2.1 Deliver a Digital Darebin Program to upgrade our IT Systems.	Upgrade our technology in meeting rooms to make it easier for community members and staff to conduct hybrid meetings.	Phase 3 (non-Preston precinct sites) equipment installation is now complete. Phase 2 (Preston precinct sites) installation completed in February. Minor adjustments/reconfiguring will be required as office renovations progress and meeting rooms updated. Training of staff also complete.	100%	
6.2.2 Develop and implement a Customer Experience Strategy.	Adopt the Customer Experience Strategy and associated action plan.	The Customer Experience Strategy and Year 1 Action Plan is scheduled to be presented to Council for endorsement in April 2026.	90%	
6.3.1 Develop and implement a good governance continuous improvement plan.	Adopt a good governance action plan and commence implementation.	The Good Governance Action Plan was adopted by Council at the 24 February meeting, and a copy has been submitted to the Minister for Local Government. The plan responds to issues raised in the recent Municipal Monitors' report and implementation has begun. Further changes to the plan will be guided by the response from the Minister, which is still pending.	70%	
6.3.2 Take good care of community data to help Council make informed decisions and protect privacy.	Develop data governance framework to set the foundations for insight driven decision making.	A Request for Quotation has been released to identify a vendor partner to deliver the data governance framework.	20%	




 Completed  On Target  Off Target  Not Started  Discontinued

Initiative	Action	Comment	Progress	Status
6.3.3 Take relevant action to protect Council systems and community data based on industry best practice and ongoing monitoring.	Continuously monitor cyber risk and take action appropriately.	Cyber risk monitoring is progressing, with regular reporting provided to the Audit and Risk Committee (ARC) and the Security, Risk and Insurance Advisory Committee (SRIA).	75%	
6.3.4 Explore, understand and identify Darebin's response to adopting the UN Sustainable Development Goals.	Map how Our Darebin Plan initiatives align with the UN Sustainable Development Goals (SDGs), and develop a clear, staged approach to integrate SDG alignment into planning, evaluation, and reporting. This will include identifying resource needs, timelines, and budget to support effective implementation and continuous improvement.	The desktop mapping of Our Darebin Plan 2025-29 Initiatives to UN Sustainable Development Goals (SDG) and the staged approach to integrating SDG alignment into planning and reporting was shared with Councillors in March. Work is occurring to align actions in the draft 2026-27 Our Darebin Action Plan to the SDGs.	80%	
6.4.1 Review the 10-year Financial Plan to ensure financial sustainability now and in the future.	Assess financial and risk indicators and consider whether a substantive review of the Long Term Financial Plan is necessary as part of the annual budget process.	Development of the 2026-27 budget is progressing, using the adopted 10-year Financial Plan as the foundation. At this stage, no substantive review of the Long Term Financial Plan is considered necessary.	80%	
6.4.2 Deliver good value for community through Council's procurement of new suppliers and management of contracts.	Update the Social and Sustainable Procurement Policy to strengthen how well it helps achieve best value for community balancing financial, social and sustainability objectives.	The Social Procurement Policy must be reviewed during the Council term. Whilst the review was initially planned in 2025-26, it is now re-prioritised to 2026-27 due to unplanned work. The current policy is operational until the new policy is adopted by Council. This action will be presented to Council for Deferral in May 2026.	35%	



 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Initiative	Action	Comment	Progress	Status
6.4.3 Regularly review the Workforce Plan to make sure we are resourced to deliver the Council Plan.	Review existing Workforce Plan 2021-2025 and commence development of a new Darebin Workforce Plan 2026-2029.	A review of the Workforce Plan 2021-25 performance and desktop analysis findings for the Strategic Workforce Plan 2026-29 have been submitted for senior leadership consideration in April 2026.	50%	
6.4.4 Obtain and improve the quality of data on community assets and use this to inform infrastructure renewal and maintenance plans, including the next update of the Asset Plan.	Survey the condition of assets and buildings, incorporating renewal, maintenance and fit-for-purpose data needs into the inspection program.	In 2025-26 the planned drainage asset class condition assessment has been completed.	35%	
6.4.5 Implement a range of financial sustainability measures to reduce costs and improve revenue to fund community services and infrastructure.	Identify opportunities to invest in technology and assets to reduce costs and improve revenue.	Currently finalising the draft Project Plan and Business Case for Parking Modernisation, to be considered before 1 July 2026.	60%	
6.4.5 Implement a range of financial sustainability measures to reduce costs and improve revenue to fund community services and infrastructure.	Investigate options for a voluntary levy for developers to contribute to regional drainage and water sensitive urban design initiatives.	A paper on water sensitive urban design (WSUD) levy options was presented to senior leadership in April 2026. Council is awaiting direction on whether to continue progressing the WSUD levy scheme in light of recent changes to the regulatory environment.	35%	

 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Initiative	Action	Comment	Progress	Status
6.5.1 Regularly offer available council properties for use by community and commercial organisations through a fair and accessible process.	Offer available Council properties via an EOI process, evaluate applications and establish leases or licences with tenant organisations.	The Property EOI process has been completed, with Council resolutions providing direction for 14 EOI sites across two tranches. The Property Team is implementing these resolutions, with license agreements, Heads of Agreement and commercial lease agreements either executed, drafted, or awaiting execution, and overall performance tracking at 90% and on target. All unsuccessful applicants have been formally advised of the outcome, with targeted engagement undertaken where appropriate as part of the close-out phase.	100%	
6.5.1 Regularly offer available council properties for use by community and commercial organisations through a fair and accessible process.	Undertake community engagement for the pre-master-planning of 2 Wingrove Street site.	For the pre-master-planning of 2 Wingrove Street site, round 1 community consultation was completed on 24 November 2025, and outcomes were reported to Council. Next steps include geotechnical investigations and vision development with the Community Reference Group in 2026.	100%	
6.5.2 Progressively review opportunities to enable better use of facilities, such as shared use, relocation or consolidation, when they are due for renewal.	Identify facilities due for renewal and assess opportunities as part of the annual budget development process.	Council resolutions for the Property EOI project recommended that funding for the two Wingrove Geotechnical Investigations and the Edwardes Lake Boathouse be considered as part of, and aligned with, the final budget adoption, noting the draft budget is currently under review.	90%	

 Completed  On Target  Off Target  Not Started  Discontinued

Initiative	Action	Comment	Progress	Status
6.5.3 Assess Council property holdings to ensure they are suitable for current and future service provision, considering opportunities for private use and reinvestment.	Undertake initial assessment of currently unused and/or surplus properties and consider divestment options for any sites identified.	<p>Council has drafted acquisition and divestment principles based on local and state government best practice guidelines, to enable surplus land/properties to be selected and divested to enhance financial sustainability of Council operations. These will be presented to Council for endorsement in April 2026.</p> <p>Councillors were briefed of the proposed divestment shortlist in March 2026, and another briefing will be scheduled in quarter four. Valuation reports have been commissioned.</p>	80%	
6.5.4 Undertake substantial work to redevelop one major Council owned site within Preston to revitalise the local area, improve amenity and access to community spaces.	Undertake a development feasibility study to inform the development strategy and program for one major Council owned site.	<p>This project is progressing with slight delay. The procurement plan for the Feasibility Study has been developed and subject to commencement of procurement and appointment of a successful consultant. Completion of the Feasibility Study is anticipated by September 2026.</p>	40%	

 Completed
  On Target
  Off Target
  Not Started
  Discontinued

Service Performance

Aged Care

Support, advocacy and information for older residents, people with disability, and carers. Helping people live independently through social connection, community access and home support.

Quarter comments

Aged Care services continued to provide consistent support in quarter three, with 2,379 clients supported keeping the service on track against annual targets. The number of seniors' clubs supported increased to 47 this quarter, reflecting strong community network activity. With Q3 falling outside the major events season, 11 events were delivered with 129 attendees, consistent with expected seasonal fluctuation in programming activity.

Indicator	Q1	Q2	Q3	Q4	Trends/Target	Status
Number of clients supported	2,454	2,410	2,379		> 3,500	●
Number of senior Clubs supported	26	26	47		≥ 25	●
Number of events	10	38	11		> 16	●
Number of events attendees	135	961	129		> 160	●

City Amenity

The City Amenity service supports a clean, safe and welcoming Darebin through graffiti removal, cleaning, street sweeping and dumped rubbish management. These services protect local spaces, enhance community pride, and ensure our city remains safe and enjoyable for everyone.

Quarter comments

City Amenity services maintained strong performance in quarter three, supporting clean, safe and welcoming public spaces across Darebin. Scheduled cleansing targets were met, with 90% of bins and furniture high-pressure cleaned and 95% of streets cleaned. A targeted graffiti, sticker and bill poster blitz was completed along Edwardes Street and Spring Street, Reservoir, in preparation for the Taste of Reservoir event. Graffiti removal requests remained on track, with 94.7% completed within required timeframes against 207 requests received. Street sweeping reached 10,060 kilometres, with staff levels at full capacity and minimal machine downtime supporting a strong result this quarter.

Indicator	Q1	Q2	Q3	Q4	Trends/Target	Status
Compliance to scheduled cleansing of Activity centres	88%	88%	93%		>80%	●
Number of requests for graffiti removal from Council assets	191	174	207		Decreasing	●
Reported graffiti removed within timeframe	99.0%	90.2%	94.7%		Increasing	●
Kilometres of street swept	9,426 Km	9,500 Km	10,060 Km		>42,000 KM	●

● On Target ● Off Target

Families, Youth & Children

Services and programs for children, young people and their families including immunisations, maternal and child health services, family and parenting programs, playgroups, toy library, childcare and kindergarten registration system, resourcing and support, and youth programs.

Quarter comments

Families, Youth and Children services continued to support community wellbeing throughout quarter three. Vaccination numbers remain on track for the current period, with 3,249 vaccines administered. Youth Services saw strong participation, with 1,301 young people attending events including drop-ins at the HUB, Decibels and Leamington Street, as well as the Art Club and Test Kitchen programs. Attendance at Intercultural Centre (IC) programs increased to 1,633, supported by core IC programs including IC Nights. No new kindergarten places were created this quarter; however, advocacy to the State Government to secure further infrastructure projects is ongoing.

Indicator	Q1	Q2	Q3	Q4	Trends/Target	Status
Total number of vaccines administered	4,983	3,570	3,249		>20,000	●
Number of young people attending Youth Services' programs and events	2,529	1,834	1,301		Stabilised	●
Number of community members attending intercultural centre programs and activities	1,196	349	1,633		>4,800	●
Kindergarten places created through Kindergarten Expansion Program	-	38	-		Increasing	●

Leisure & Recreation

Effective planning, operation and maintenance of Darebin's recreation and sporting facilities. Programs and policies that support and encourage an active Darebin community.

Quarter comments

Leisure and Recreation services recorded strong community participation at quarter three, with more than 653,000 attendances across sporting facilities and programs. This measure reflects a combination of facility visits across the Reservoir Leisure Centre, Northcote Aquatic and Recreation Centre, golf courses and stadiums, alongside Get Active participation and casual sportsground bookings. Continued and growing demand reinforces the importance of accessible recreation opportunities in supporting physical activity, health and wellbeing across Darebin.

Indicator	Q1	Q2	Q3	Q4	Trends/Target	Status
Number of Sporting Attendance	572,251	624,454	653,874		Increasing	●

● On Target ● Off Target

Libraries & Learning

Darebin's digital and physical library branches and services at Fairfield, Northcote, Preston and Reservoir and services delivered at Bundoora Park Farm.

Quarter comments

Libraries and Learning services maintained high levels of community use during Q3. Physical and digital loans, downloads and streaming reached 302,224, while visitation to library branches and Bundoora Park Farm totalled 154,398. A total of 363 community program sessions were delivered across Darebin Libraries, Bundoora Park Farm, Recreation and Leisure and RLC sites, attracting 11,385 attendees. Technology access sessions reached 34,794, with continued demand for computer, laptop and Wi-Fi services reinforcing the role of libraries as key community hubs for learning, connection and digital inclusion.

Indicator	Q1	Q2	Q3	Q4	Trends/Target	Status
Number of library item loans & downloads	293,341	235,893	302,224		Increasing	●
Number of libraries & lifelong learning visits	175,697	156,124	154,398		Increasing	●
Number of Community program sessions	392	391	363		Increasing	●
Number of Community program attendance	15,041	16,585	11,385		Increasing	●
Number of technology usage sessions	35,203	33,616	34,794		Increasing	●

Parks & Open Space

Our Parks and Natural Space services are crucial to supporting Darebin's natural eco-system, our plants and animals, and the health and wellbeing of our community. They work to develop our spaces to be more climate resilient, safer and accessible for the community, and maintained to a high standard.

Quarter comments

Parks and Open Space services remained focused on maintaining safe and accessible open spaces during Q3. All scheduled playground safety inspections were completed on time, meeting compliance requirements across the municipality. No new trees were planted this quarter; however, contractors have received their finalised planting lists, and a pre-season meeting confirmed all contractors have the resources and information required to begin works in April. Tree planting is on track to commence in April 2026 and be completed by end of June 2026, supporting future canopy growth, environmental sustainability and community wellbeing.

Indicator	Q1	Q2	Q3	Q4	Trends/Target	Status
Number of new trees planted to support tree canopy growth	-	-	-		>700	●
Percentage of scheduled playground safety inspections completed	100%	100%	100%		= 100%	●

● On Target ● Off Target

Planning & Development

Guiding infrastructure investment and land use planning to provide for the housing, employment, and community infrastructure needs of the municipality over the long term. Assessment of new development to ensure it is well-designed, safe, accessible, respects local character, and is environmentally responsive.

Quarter comments

Planning and Development activity continued during Q3, with 172 standard planning permit applications received. VicSmart application volumes remained steady, with 65 applications received. Customer service performance continued to exceed targets, with an average service grade of 86% for planning phone enquiries against a 70% target, with monthly results of 87% in January, 84% in February and 87% in March. The service remains focused on timely assessments, quality development outcomes and responsive engagement with the community and development sector.

Indicator	Q1	Q2	Q3	Q4	Trends/Target	Status
Number of standard planning permit applications received	200	239	172		>540	●
Number of VicSmart applications	40	47	65		>96	●
Average Grade of Service for planning phone enquiries	86%	87%	86%		>70%	●

Waste Management

Waste Services are central to support Darebin's Climate Leadership and Response, driving waste collection, diversion, reduction and education programs that support a healthier, more sustainable city. Through initiatives like recycling, food and organics, hard rubbish collection, and the Resource Recovery Centre, we deliver positive waste outcomes for our community.

Quarter comments

Waste Management services continued to deliver reliable waste and recovery services during Q3. Kerbside missed bin rates remained under target at 17 per 10,000 bins collected. Diversion from landfill improved to 55.5%, supported by increased FOGO material collection compared to the previous period, with seasonal growth in green waste expected to contribute further as weather conditions drive increased vegetation growth. Hard rubbish recycling reached 19.41%, based on monthly results of 21.2% in January, 22.3% in February and 14.74% in March. Hard rubbish booking volumes declined slightly this quarter, though community demand for the service remains steady.

Indicator	Q1	Q2	Q3	Q4	Trends/Target	Status
Number of kerbside missed bins (per 10,000 bins)	17	19	17		<20	●
Percentage of kerbside collection waste diverted from landfill	44.59%	54.10%	55.50%		≥ 56.00%	●
Percentage of hard rubbish collected that is recycled	1%	26.50%	19.41%		≥ 25.00%	●
Number of hard rubbish bookings	8,369	4,769	4,107		> 30,000	●

● On Target ● Off Target



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