

ACKNOWLEDGEMENT OF COUNTRY

Darebin City Council acknowledges the Wurundjeri Woi-wurrung people who are the Traditional Owners of the land on which Darebin stands. We recognise their continuing connection to land, waters and culture. We pay our respects to Elders past, present and emerging.

DAREBIN BUSINESS KIT

A guide to Darebin City Council resources and support for new and existing businesses.

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Glossary

You will find these terms **bolded** throughout this document.

Australian Tax Office (ATO)	ATO manages and shapes the tax and superannuation systems, including collecting revenue, administering Goods and Services Tax (GST), provide a range of supportive programs and administer major parts of the superannuation system.
Accessible, Equitable and Inclusive Business and support services	An accessible and inclusive business and support services ensure that staff and customers are free from discrimination and disadvantage and have equal opportunity for dignity, wellbeing and participation in community.
Beauty services	Beauty services businesses provide hair, nail care, beauty treatments, skin care and penetration (including body piercing and tattooists) and massage. They may also provide waxing services and sell salon and beauty products.
Business	According to the ATO a business is a set of continuous and repeated activities for the purpose of making a profit. Profit can be in money, but it can also be made through other means, like being paid with goods or services (such as a barter deal).
	Businesses can be Micro (0-4 employees), Small (5-19 employees), Medium (19-199) or Large business (200+ employees).
	Businesses can be found in offices, coworking spaces, shop fronts, warehouses, mobile premises, creative venues and/or residential homes.
Business structures	Business structures identify how you operate as a trading business. It affects: • who can make important decisions; • tax advantages and disadvantages;

how profits and losses are shared; and legal obligations and costs. Business structures that are recognised by the Australian Tax Office are: • *sole trader* - the simplest structure, gives vou full control • company - more complex, limits your liability because it's a separate legal entity • partnership - made up of 2 or more people who distribute income or losses • trust - where a trustee is responsible for business operations Businesses can also be: not-for-profit - are organisations that provide services to the community and do not operate to make a profit for its members • for profit - are organisations operate to make a profit for its members social and sustainable enterprises – are organisations that: have a defined primary social purpose, environmental or other public benefit: o derives a substantial portion of its income from trade: and o reinvests 50% or more of annual profits towards achieving the social purpose. startup - is a business that solves an issue with **innovation**, grows rapidly and is a leader in its market. Help to start, run and grow your business, Business support services includina: access to information about specific industries, mentoring, business and employment, sustainability and inclusive resources and opportunities; identifying business permits, licences and

regulations that apply to your business;

Climate Emergency	 linking to relevant financial support, advice and training; access to information about key business issues and get your questions answered; and celebrating industry and business achievements. Climate emergency is a situation in which urgent action is required to reduce or halt climate change and avoid irreversible
Climate Change	environmental damage resulting from it. Climate change refers to long-term shifts in temperatures and weather patterns.
Community benefit	As part of a planning permit application/s the business is or deliver: • Minimum 50% social and affordable housing; • Accessible housing; • Childcare centres; • Schools and education centres; • Community meeting spaces; • Not for profit businesses; • Projects led by an Aboriginal organisation; and/or • Contribute to equity such as employment for those living with a disability.
Coworking spaces	Coworking spaces are physical infrastructures shared by a community of businesses working independently from one another. They usually offer shared resources, facilities and support flexible working schedules.
<u>Creative industries</u>	 Creative industries in Darebin are made up of hobbyists, businesses and organisations from: Museums and galleries; Environmental heritage; Libraries and archives; Literature and print media; Performing arts; Design; Broadcasting, electronic or digital media or film; Music composition and publishing;

Critical infrastructure	 Visual arts and crafts; Fashion; Cultural goods, manufacturing & sales; and Supporting activities. As part of a planning permit application/s the business is or deliver: Emergency facilities - police, fire, ambulance Medical facilities such as hospitals Transport and drainage infrastructure Recreation facilities
Employment	As part of a planning permit application/s the business will: • Change of use to a new business space; • A use that provides local business incubation; and • Support workforce training and education facilities.
Entrepreneurship	Entrepreneurship is the chase of an opportunity/opportunities whilst taking on financial risks in the hope of profit.
Greenhouse gases (and emissions)	Greenhouse gases are carbon dioxide, methane, nitrous oxide and other gases that contribute to climate change.
Industry	Industry is a collection of businesses and/or organisations that perform the same primary activity. For example, Manufacturing or Hospitality.
Infrastructure	Economic Recovery and Resilience Team advocates for and improves public owned buildings, roads and transport used for and in public areas and main street retail precincts.
Innovation	Innovation means coming up with a new or updated business model, product and/or service, operation and/or process, customer experience or industry disruption that gives your business a competitive advantage.
Leadership	The ability to empower, organise and prepare others to achieve important outcomes. Anyone can exercise leadership anywhere at any time as it is an activity, not a formal role.

Mobile food premise	Mobile food premises are vehicles such as vans, trailers or carts from which food is sold.
Planning and Building Permit	A legal document that gives permission to use or develop land in a particular way and is issued by your local council.
Place-based Programs	Place-based programs or Place-making in Darebin is a group of works, activities and processes that better our precincts and main streets, community connection and safety.
Renewable electricity	Electricity generated by renewable sources such as wind, solar, tidal, hydro and other sources.
Registered businesses	Registered businesses are businesses registered with the ATO and have an Australian Business Number (ABN) that has been used within the last two financial years.
Retail businesses	 Retail businesses (including in our Activity Centres) purchase and on-sell goods and services to the general public, including: Retail (including bookshops, clothing and footwear stores, and groceries) Hospitality (cafes, restaurants, breweries, accommodation); Health (doctors, dentists, physio, naturopaths), Fitness (gyms) and Beauty (hair, nails and tattoo parlours); Professional Services (architects, accountants and lawyers); and Arts and Cultural (cinema, theatres, art galleries) and Music venues.
Site specific	Designed and made to be used in a particular space or building or on a piece of land.
Sustainability	Protect the long-term viability of your business by operating in a way that considers your social and environmental impact.
Temporary food premise	Temporary food premises are temporary stalls or tents from which food is sold, such as at a market or festival. It can be any structure that is not permanently fixed to a site.
Trader Associations	Trader Associations (also known as Incorporated Business Associations) are registered legal entities that provide leadership, direction and guidance for a business precinct and its businesses. The

	associations are also required to comply with the Associations Incorporation Reform Act 2012 and Local Government Act 1989.
Truth-telling	Telling the truth about Australian history not only acknowledges and recognises colonial conflict and dispossession, but also acknowledges the strength and resilience of Aboriginal and Torres Strait Islander peoples and cultures.
<u>Value added</u>	Value added by industry is an indicator of business productivity in the City of Darebin. It shows how productive each industry sector is at increasing the value of its inputs.

About the City of Darebin

Darebin City Council (or Council) acknowledges the Wurundjeri Woi-Wurrung people as the Traditional Owners and Custodians of the land and waters on which Darebin stands. This means we accept that Aboriginal and Torres Strait Islander people are Australia's First Peoples and that January 26 marks the beginning of the British invasion of their lands. Aboriginal people have never ceded (or surrendered) sovereignty of their lands and have continuously cared for Country for over 60,000 years as the world's oldest living cultures.

Council continues to strengthen our relationship with the local Aboriginal community. Statement of Commitment to Traditional Owners and Aboriginal and Torres Strait Islander people and work of the Darebin Aboriginal Advisory Committee guides our partnerships, policies and action plans. These documents support our efforts for justice for Aboriginal communities and create opportunities for **truth-telling**.

To understand and learn more about Darebin today, we urge you to read on <u>Aboriginal Australia</u> and <u>Aboriginal Victoria</u>, in order to do justice to the story of <u>Aboriginal and Torres Strait Islander Darebin</u>, as these three stories are inextricably linked.

Today, Darebin consists of established residential, industrial and commercial, cultural and educational areas and substantial parklands. There are 1,444 Aboriginal and Torres Strait Islander people living in Darebin¹. The municipality is also home to around 150,000 residents². Some of them come from 112 countries and speak 88 languages. Residents are gender, age, culture, faith, ability, sexuality and socio-economically diverse.

Today, Darebin has over 13,000 **registered businesses** and over 57,000 local jobs. These contribute \$7.64 billion to the local economy. Our top three **value added** industries are Education and Training, Healthcare and Social Assistance and Manufacturing³

⁷ First Nations Statistics | Darebin (1970) profile.id. Available at: https://profile.id.com.au/darebin/first-nations-keystatistics (Accessed: February 24, 2023).

² City of Darebin (2021) *Population* | Community profile. Available at: https://economy.id.com.au/darebin/population (Accessed: February 20, 2023).

³ City of Darebin (no date) *Economic Profile*. Available at: https://economy.id.com.au/darebin (Accessed: February 20, 2023).

Our Residential Community



almost 1% are Aboriginal and Torres Strait Islander people



88languages are spoken



21%
have a
permanent
or long term
disability



6%of residents,
identify as
lesbian, gay
or bisexual



40 religions are practised in Darebin

Our Economy



150,335 residents



50,038 with a Bachelor or Higher Degree



13,324 registered businesses



57,761 local jobs



7.64BGRP to our local economy

Top three value added industries | • Education and Training • Healthcare and Social Assistance • Manufacturing

Major retail activity centres

Major retail activity centres



Fairfield

Village



Northcote

Rise



Preston

Central



Reservoir Village



Reservoir Industrial Precinct



Melbourne North Food Hub





Northland Preston Shopping Market Centre

Major education and innovation precincts





Melbourne Polytechnic



Melbourne Innovation Centre

Darebin's Economic Recovery and Resilience Team

Darebin City Council's Economic Recovery and Resilience Team (ERR) advocates for, connects, supports the growth of and attracts new industries and employers.

We work with our **micro to large businesses** across our diverse and **creative industries**. We do this by connecting and advocating to various Council departments and key **industry**, regional and state stakeholders/groups interested in the development of business opportunities in Darebin. Together we work on:

- Industry and Business, Employment, Sustainability and Place-based programs and business support services;
- Advocacy for our business community on topics including energy efficiency, infrastructure and permits;
- Encourage our business community in becoming more energy efficient;
- Supporting businesses to provide accessible, equitable and inclusive services that respond to the diversity of our wider community;
- Linking to, and sharing, clear information on government initiatives, support, resources and tools, grants and contacts;
- Providing support throughout the Business Permit application process;
- Supporting small businesses impacted by **infrastructure** projects;
- Making and supporting business opportunities, contacts and networks across Darebin, Victoria and the world;
- Ensuring Council pays contractors quickly and on time; and
- Celebrating **industry** and business achievements.



See the <u>Contact Us</u> page and refer to *Darebin City Council's Economic Recovery and Resilience Team* to discuss your business needs.

Starting and Growing a Business

Starting and growing a business can be exciting and overwhelming. It is a constant journey. Before you start, we recommend reading these guides:

- Guide to Starting a Business
- Buying a Business

It is important you check that your product or service will be valuable to your customers against current and future competitors. You can do this at any stage of operating your business by reading how to:

• Create opportunities to grow your business

Remember, Council can also help you with:

- Business Permits and registering your business;
- Joining and understanding <u>Retail Activity Centres and Trader</u> Associations:
- Understanding and benefiting from <u>sustainable business</u> programs and events, such as solar installation and/or upgrades, free bike racks, and other sustainable initiatives;
- Advice about how to be an <u>accessible and inclusive employer</u> and business, and how to meet relevant legislative requirements;
- Advice on new areas of <u>income and business growth, productivity,</u> structure, reporting and compliance;
- Building your leadership, entrepreneurship and innovation skills;
- Registering your business on the <u>Darebin Business Map</u>;
- Increasing and keeping <u>customers</u> and <u>staff</u>;
- Subscribing to <u>Business and Employment news</u> and connecting with local industries, events, resources and information
- Managing waste, upgrading and replacing your commercial bins
- Removing weeds, applying for graffiti removal voucher or subsidy and responding to homelessness and rough sleeping



See the <u>Contact Us</u> page and refer to *our Economic Recovery and Resilience Team* to discuss your business needs.

Business Permits

There are different types of permits depending on the activity you and your business you are planning perform. Some of the business activities that you may need a permit and/or registration for include:

- At your business premise;
 - Preparing food and/or drink for sale;
 - Performing hair and beauty services;
- Working from home, a **mobile food premise** or a commercial space;
- Renovating or extending your workplace;
- Trading on footpath outside of your business premises/location;
- Installing outdoor signage; and/or
- Purchasing or transferring a health-related business registration.

Darebin City Council runs a free Business Concierge Service that can assist and help facilitate the business permit process across the organisation.

Most business permits are site or environment specific.

Priority may be given to planning permit applications that deliver community benefit, employment and critical infrastructure.

To find out more and apply for a Business Permit check darebin.vic.gov.au/Business-Permits



See the <u>Contact Us</u> page and refer to *Darebin City Council's Economic Recovery and Resilience Team* to discuss your business permit needs.

Retail Activity Centre Support

There are 75 retail activity centres in City of Darebin. Retail activity centres are businesses in shopping strips grouped along some streets in our municipality. They include **retail businesses** from a range of industries. The most common are:

- Retail and Hospitality;
- Health, Fitness and Beauty;
- Professional Services; and
- Arts and Cultural and Music venues.

Incorporated Traders Associations support four of these retail activity centres in Darebin. These are <u>Fairfield Village</u>, <u>Northcote Rise</u>, <u>Preston Central and Reservoir Village</u>. The Incorporated Traders Associations are regulated by the *Associations Incorporation Reform Act 2012*. This Act is administered by Consumer Affairs Victoria.

The four Incorporated Traders Associations raise a Special Rate Levy. This levy (or a rate) is directed towards the improvement of their retail activity centres. It is used for the marketing and promotion of their centres and businesses. Council provides support to these centres to administer the Special Rate Levy.

In addition, Council provides support to all centres and wider community through a range of services and programs. These aim to activate positive social and sustainable outcomes including **community benefit, critical infrastructure** and **employment opportunities**. Some of these programs include:

- improvements to precincts, streetscapes and road infrastructure;
- collection and management of waste;
- direction and control of local law issues: and
- opportunities for development of business and support Social and Sustainable Enterprise.



See the <u>Contact Us</u> page and refer to *Retail Activity Centre Support* to discuss your retail business needs.

Business Support and Programs

Making your business more sustainable

Council recognises through the Climate Emergency Plan 2017-2022, that we are in a state of **climate emergency**. Unless we restore a safe climate at emergency speed, there will be dramatic and negative impacts on our community and around the world. We are seeing and experiencing:

- More intense and frequent heatwaves;
- Heavy rainfall and flooding;
- Increased bleaching of Great Barrier Reef; and
- Extreme fire weather and increased bushfires.

To eliminate or reduce the effects of **climate change**, we need to stop emitting **greenhouse gases** and remove the excess **emissions** already in the atmosphere. Darebin are here to assist you to make your business and the earth a healthier place through:

- Green Business Certification process;
- Solar installation and/or upgrades;
- Energy efficiency upgrades;
- Renewable electricity purchasing;
- Sustainability business events:
- Plastic Free Darebin Business Guide:
- Business recycling bins upgrades and replacements;
- Composting your coffee grounds and food waste; and
- Free bike racks for customer parking.

To learn more about Sustainable Business darebin.vic.gov.au/Sustainable-Business



See the <u>Contact Us</u> page and refer to *Sustainable Business Team* to discuss your sustainable business.

Making your business more accessible, equitable and inclusive

Darebin City Council is committed to supporting businesses to be more **accessible, equitable** and **inclusive**. This helps building a stronger, safer, healthier and happier community where everyone is welcomed, valued and respected. It stops discrimination and reduces disadvantage.

Good access, equity and inclusion for business promotes:

- better customer and staff recruitment and retention:
- better business performance and productivity from staff;
- more creative and innovative thinking among staff;
- improved staff health and wellbeing; and
- lower risk of discrimination and harassment in the workplace and client/customer environment.

Council can support you and your business to understand your legal responsibilities and provide appropriate and respectful support. Check Council resources included below.

- Darebin's Commitment to Equality darebin.vic.gov.au/commitment-to-equality
- Darebin's Towards Equality: Equity, Inclusion and Human Rights Framework 2019-2029 darebin.vic.gov.au/equality-framework
- Darebin Statement of Commitment to Aboriginal and Torres Strait Islander People darebin.vic.gov.au/our-commitment
- Social Enterprise Support darebin.vic.gov.au/social-enterprise
- Darebin Accessibility Guides and Frameworks darebin.vic.gov.au/accessible-business
- Darebin's Good Access is Good Business Guides A range of handbooks and checklists for office, cafes, restaurant and retail environments to be more inclusive and accessible. darebin.vic.gov.au/good-access
- **Disability Employment Services** darebin.vic.gov.au/disability-employment-services



See the <u>Contact Us</u> page and refer to *Economic Recovery and Resilience Team* to discuss your accessible and inclusive business.

Developing your business

Ensuring you have guidance, access to relevant services and the skills you need to successfully start, operate and transform your business can make a huge difference. At any stage, Darebin's ERR Team can help businesses with identifying:

- New areas of income:
- Improving and measuring business productivity;
- Opportunities, contacts and networks;
- Business growth and structure;
- Business reporting and compliance;
- Entrepreneurial and innovation skills;
- Ways to increase and keep customers and staff;
- How to build leadership and confidence; and
- and much more.

Darebin Business Map

With over 1,700 Darebin businesses, the map welcomes users to shop, eat, engage and to do business locally. To register your business and view the map • darebin.vic.gov.au/Business-Map

Events calendar

Sign up to business training, workshops and events provided by Council darebin.vic.gov.au/Events-Calendar

Business eNews

This is a monthly electronic newsletter that includes information about local, state and federal business news, grants, resources and support. Subscribe • darebin.vic.gov.au/Newsletter-Subscribe

Darebin Business Facebook

Connect, share and keep up to date with Darebin business achievements, news, events, information and support or like us on Facebook. Go to facebook.com/DarebinBusiness



See the <u>Contact Us</u> page and refer to *Economic Recovery and Resilience Team* to discuss developing your business needs.

Recruiting and retaining staff

Darebin's ERR Team can assist your business with:

- **Inclusive** strategies and resources to recruit and retain your staff;
- Information about employment forums and events;
- Support to reskill, upskill, and identify employment pathways; and
- Linking to employment programs for youth, migrants and refugees, women, people with disability and Aboriginal and Torres Strait Islander people/communities

To learn more - www.darebin.vic.gov.au/Employing-In-Darebin



See the <u>Contact Us</u> page and refer to *Employment Team* to discuss your workforce planning and staff management needs.

Resources and tools

Finding the right resources, templates and tools can take time and be costly. Darebin City Council's ERR Team can direct you to the right resource for your need. We can help you with:

- COVIDSafe plan templates;
- Business and actions plans and strategies:
- Finance and Accounting (including Cashflow and Forecasting) tools and calculators;
- Marketing and Design plans, strategies and templates;
- Staff Management including workforce planning plans, long service leave calculator and resources to assist with job interviews, recruitment, staff development templates and more;
- Information Technology policy and procedure templates;
- Occupational Health and Safety resources;
- Risk and Resilience templates including Working from Home Checklist:
- Government grants, tenders and Local Supplier Register resources; and
- Much more.



See the <u>Contact Us</u> page and refer to *Economic Recovery and Resilience Team* to discuss your resources and tools needs.

Business events

Council run a calendar of business events throughout the year, for business owners and leaders to connect, network, learn and share information. To keep up to date with our business events:

- Check the Events calendar darebin.vic.gov.au/Events-Calendar
- Subscribe to our Business eNews darebin.vic.gov.au/Newsletter-Subscribe
- Like our Business Facebook · facebook.com/DarebinBusiness



See the <u>Contact Us</u> page and refer to *Economic Recovery and Resilience Team* to further discuss any event needs.

Selling to Council

When selling to any level of government is it valuable for your business to understand and demonstrate that you align with what the organisation is working to achieve. Darebin City Council are continually improving social and environmental outcomes for the community. We do this through our corporate plans, strategies and policies, and via our tender evaluation criteria. The criteria is informed by our *Social and Sustainable Procurement Policy* and is working to achieve:

- Products that generate less waste and/or waste output that can be re-purposed or recycled;
- Reusable or recycled materials;
- Designing and constructing energy efficient buildings;
- Choosing low energy or low water consumption options;
- Gender diversity;
- Aboriginal owned and/or operated or employing Aboriginal people;
- Culturally and linguistically diverse; and/or
- Employing people or owned and/or operated by people with disability.

Council outsource work through five procurement processes, these include:

- Verbal and/or written quotation;
- Request for Quotation (RFQ);
- Formal Request for Quotation (FRFQ); and
- Tenders or Request for Tender (RFT).

Each process can be made available to the public at any time for any duration. They can also be promoted through various channels. To keep up to date with Council's new procurement opportunities we encourage local businesses to register for *Local Supplier Register*. Council staff use the *Register* to locate local businesses and organisations, however, it is not always guaranteed that you will be contacted to supply a quote or an application.



See the <u>Contact Us</u> page and refer to *Economic Recovery and Resilience Team and Procurement Team to* further discuss selling to Council.

Report an issue

From time to time, you may need to report an issue that exists or is happening in the community that impacts your business.

Council can support businesses with the following issues:

- Organising a commercial rubbish or food recycling bin replacement;
- Removal of dumped rubbish;
- Cleaning of streets, street outdoor litter bins and shopping areas;
- Footpath, community litter bin and parking sign damage;
- Graffiti removal, subsidy and kits; and
- Responding to homelessness and rough sleeping and other issues where people are acting in unpredictable ways;

To report it, you can call **Council's Customer Service team on 8470 8888**, or use these reporting applications:

- Victorian Graffiti Register application (or app). This graffiti reporting app provides investigators real time access to location, type, removal cost, contact information of property owners and more reimprevention.vic.gov.au/the-victorian-graffiti-register
- Snap Send and Solve application (or app). This app provides Council with reported information on vacant businesses, graffiti, legal parking, dumped rubbish, pavement and pit maintenance, trip hazards and much more snapsendsolve.com

To learn more about how to do it or to a report an issue online, go to darebin.vic.gov.au/About-Council/Contact-us/Report-an-issue

Contact Us

Multilingual Telephone Service

If you would like to speak to one of our Economic Recovery and Resilience team members in your language, call:

Multilingual Telephone Line 03 8470 8470

這是我們的**商務套件**,如果您想要**中文**商務套件,請發送電子郵件 business@darebin.vic.gov.au

如果您想用您的語言與我們的團隊成員交談,請致電我們的**多語言電話線** 03 8470 8470. 說出您的語言並要求與經濟復甦和復原團隊交談。

Nếu bạn muốn nói chuyện với một trong những thành viên trong nhóm của chúng tôi bằng ngôn ngữ của bạn, hãy gọi Đường dây Điện thoại Đa ngôn ngữ của chúng tôi theo số **03 8470 8470**, cho biết ngôn ngữ của bạn và yêu cầu nói chuyện với nhóm Phục hồi và Phục hồi Kinh tế.

Đây là Business Kit của chúng tôi, nếu bạn muốn có **Business Kit** bằng **tiếng Việt**, vui lòng gửi email <u>business@darebin.vic.gov.au</u>

Economic Recovery and Resilience Team

If you would like to speak to one of our Economic Recovery and Resilience team members about your **business**, **sustainability**, **employment** and **place-based** needs:

Economic Recovery and Resilience Team

Phone: 8470 8344

Email: business@darebin.vic.gov.au/Business

Subscribe: darebin.vic.gov.au/Newsletter-Subscribe

Like: facebook.com/DarebinBusiness

Sustainable Business Team

Phone: 8470 8344

Email: <u>business@darebin.vic.gov.au</u>

Visit: darebin.vic.gov.au/Sustainable-Business

Employment Team

Phone: 8470 8344

Email: <u>business@darebin.vic.gov.au</u>

Visit: darebin.vic.gov.au/council/careers/job-seeking-in-darebin

Procurement Team

If you would like to speak to one of our Procurement team about selling to Council:

Procurement Team

Phone: 8470 88888

Email: ProcurementAndContracts@darebin.vic.gov.au

Visit: darebin.vic.gov.au/Tenders

Retail Activity Centre Support

Fairfield Village (Station Street)

Marketing Coordinators: Yvette Standfield, Anna Henderson

President: Jordan Karagiannidis

Email: fairfieldstationvillage@outlook.com

Visit: www.fairfieldvillage.net.au

Northcote Rise (High Street)

Administration Assistant: Mel Fyfe

President: Zowie Minchin

Email: northcotebusinessassociation@gmail.com

Visit: https://northcoterise.com.au

Preston Central

Marketing Coordinator: Stavros Zikou

President: Gianni Menara

Email: info@prestoncentral.org.au Visit: www.prestoncentral.org.au

Reservoir Village (Edwardes and Spring Street)

Marketing Coordinator: Penelope Jamieson

President: Jan Gott

Visit: www.reservoirvillage.com.au

DAREBIN CITY COUNCIL

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Speak your language T 8470 8470