

End of Year Closure Hours – December 2025 to January 2026

A number of organisations will be closed for longer over end of year period to allow staff additional time to rest following work undertaken this year.

Agency Name	End of Year Opening Hours (December 2025 - January 2026)		What assistance is provided?	Who is eligible?	Access or Referral Process over Christmas Period
	Last day	Re-opening			
Anglicare Victoria	Friday 19 December 2025	Friday 9 January 2026	Emergency relief – food and vouchers, bill payment support, financial counselling	Anyone in need of service	No services provided over closure period.
Alphington Community Centre	Friday 12 December 2025	Wednesday 28 January 2026	Community programs	Residents of Darebin	No services provided over closure period.
Bridge Darebin	Thursday 18 December 2025	Monday 19 January 2026	Food relief and Laneway Lunch	Residents of Darebin	No services provided over closure period.
Darebin City Council Family Services	Closes 3pm Wed 24 December 2025	Monday January 5 2026	Support to families who have children 18yo and under living, working or studying in Darebin	Residents of Darebin	No services provided over closure period.
Darebin City Council Supported and Connected Living Services	Home Support Services Open as usual between Christmas and New Year's Eve for all services, including personal care, domestic assistance, flexible respite, shopping and delivered meals. Home Maintenance / Home Modifications Home maintenance services will be provided for urgent needs only. Community Transport		<ul style="list-style-type: none"> • Aged Care and HACC PYP • Home Support Services • Home Support Assessments • Aged Care Navigation support • Support for Carers Program • Social Inclusion and Social Support – closed from 1pm, 24 	Residents of Darebin By service	All team phones will be covered during this time. Assessment Services will be managed through Intake.

	<p>Closed between Christmas and New Year's Eve.</p> <p>Assessment Services Closed public holidays only.</p> <p>Positive Ageing / Support for Carers Closed from 1pm, 24 December 2025 and open from 8am, 2 January 2026.</p>		December, and open from 5 January 2026.		
Darebin Intercultural Centre	Wednesday 17 December 2025	Tuesday 27 January 2026	Community programs and services	Anyone in need of service	No programs or services provided over closure period.
DIVRS	Thursday 18 December 2025	Monday 12 January 2026	Food parcels, grocery items and frozen meals, help paying bills, utility grants, no interest loans, referrals, community information and support	Residents of Darebin	No services provided over closure period.
East Preston Community Centre	Closed 1pm Wednesday 17 December 2025	Monday 2 February 2026	Community programs, social support, fresh food	East Preston residents	No services provided over closure period.
Encompass Care	Wednesday 17 December 2025	Tuesday 27 January 2026	Food relief, community connections programs	Anyone in need of service	No services provided over closure period.
Fitzroy Legal Service	Wednesday 24 December 2025	Monday 5 January 2026	Legal advice	People with legal issues	People with urgent legal issues directed to call Victoria Legal Aid- 1300 792 387 .
Haven Home Safe	Closed Christmas and New Year public holidays only		Housing, financial assistance, case coordination, outreach	Anyone in need of service	<p>Statewide After-hours Service for those at risk of or experiencing homelessness:</p> <p>Monday to Friday 5pm – 9am, 24hrs on weekends and public holidays.</p> <p>Phone: 1800 627 727 (free call) or (03)</p>

					9536 7777.
Hotham Street Community Team	Not closed over holiday period.		Mental health support services	Anyone in need of service	For after-hours contact call Centralised Triage on 1300 874 243 (24hr service).
Jika Jika Community Centre	Closed 24-26 & 31 December 2025, 1 & 2 January 2026 Reopen 5 January 2026 for food and January in Jika programs.		Community programs and social support	All	Food relief program only on Mondays and Tuesdays in December and January. From January 5, 2026, onwards open Monday-Friday 11am-3pm for Jump Into Jika This January program with social activities on Monday (carpet bowls), Tuesday (morning tea), Wednesday (midday movie), Thursday (games day), and Friday (creative corner).
Merri Outreach Support Service	Wednesday 24 December 2025	Monday 5 January 2026	Darebin Assertive Community Outreach Program – short term case management, outreach and referral / support.	People sleeping rough in the City of Darebin	St Kilda Crisis Centre After Hours - 1800 627 727 (free call). Provides a state-wide after-hours crisis response service 24 hours a day, 7 days a week and face to face support daily from 9am - 11pm. May be able to offer emergency accommodation, information, referral and advocacy support.
Northern Community CareWorks	Preston Clothing Hub – last appointment Thursday 11 December 2025, reopening Monday 16 February 2026. Pet food and showers last appointment Friday 19 December 2025, reopening Monday 29 December 2025. Mon/Thu/Fri, 10am-2pm. Food (subject to stock availability) starts Monday 29 December 2025 – Thursday 29 January 2026 (subject to availability).		Preston Clothing Hub Food relief Pet Food Showers	Anyone in need of service	Call ahead 9937 2144 to make an appointment. If unanswered, leave a message.

Northern Health	Will not close over holiday period		Emergency health services	Anyone in need of service	
PRONIA	Friday 19 December 2025	Friday 2 January 2026	Emergency relief and aged, disability and community services		People can email or ring over the holidays, and will receive a call back after closure period.
Reservoir Neighbourhood House	Thursday 18 December 2025	Tuesday 27 January 2026	Food relief and community programs		No services provided over closure period.
Services Australia	Closed 25, 26 and 29 December 2025, and 1 January 2026. Open as normal on other days.		Government payments and services	Anyone in need of service	More information about Public holiday reporting and payments dates .
Span Community House Inc	Thursday 18 December 2025	Monday 19 January 2026	Throughout the closure period no activities or programs are available except for food collection.		Food collection will be open 6 & 12 January at Agg Street.
The Salvation Army Preston	Closing 12.30pm Tuesday 23 December 2025	Monday 5 January 2026	All services unavailable during closure period.	Any person(s)	No services provided over closure period.
Thornbury Church of Christ	Friday 19 December 2025	Monday 19 January 2026	Food relief, frozen meals, pantry items, fresh fruit, vegetables and bakery items. Social support / holiday programs and activities.	Anyone in need of service	No services provided over closure period.
Your Community Health	All sites close 3pm Wednesday 24 December 2025. Oral Health services closed Thursday 25 December.	Oral Health services reopen at East Reservoir site on Friday 2 January 2026, and Saturday 3 January 2026	Health and wellbeing services including medical, oral health, allied health (physiotherapy, counselling, dietetics, occupational therapy, podiatry, speech pathology) social support and community programs.	Priority access given to: <ul style="list-style-type: none"> • Aboriginal and/or Torres Strait Islander people • Newly arrived Refugees and Asylum Seekers • Children under 12 (with support to 	No services provided over closure period.

		(half-day). All other sites reopen Monday 5 January 2026.		<p>their parents and carers)</p> <ul style="list-style-type: none"> • Adults aged 65 or over • People who are socioeconomically disadvantaged • People with chronic or complex conditions • People who live in unsafe or insecure environments • People who live with a disability 	
Victorian Aboriginal Child Care Agency (VACCA)	Friday 19 December 2025	Friday 2 January 2026	Aboriginal community programs and services	Aboriginal and Torres Strait Islander people	Emergency food relief available throughout closure period for Aboriginal and Torres Strait Islander people only.
Victorian Aboriginal Community Services Association Limited (VACSAL)	Wednesday 17 December 2025	Monday 5 January 2026	<ul style="list-style-type: none"> • Homelessness Outreach Support Program • Youth Justice Program • Aboriginal Centre for Males • Aboriginal Private Rental Program • Local Justice Program 	Aboriginal and Torres Strait Islander people	No services available during closure period.