

# Energy Saving in the Home

**Uniting**

Today we are  
covering

**1. Energy tips**

**2. Reading your bills**

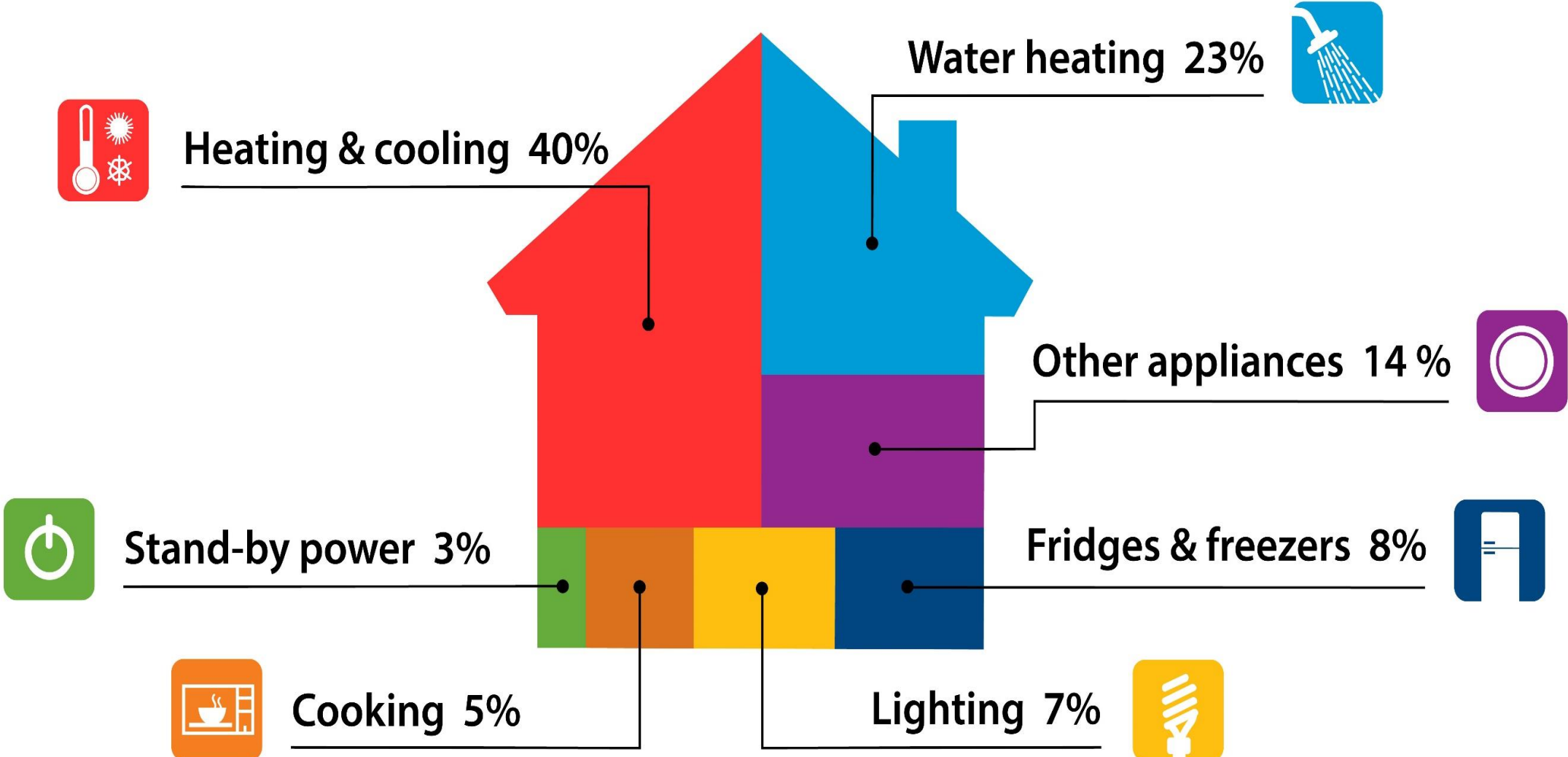
**3. Best Offer**

**4. Concessions**

**Uniting**



# Breakdown of home energy costs





# Things you can do to keep cool



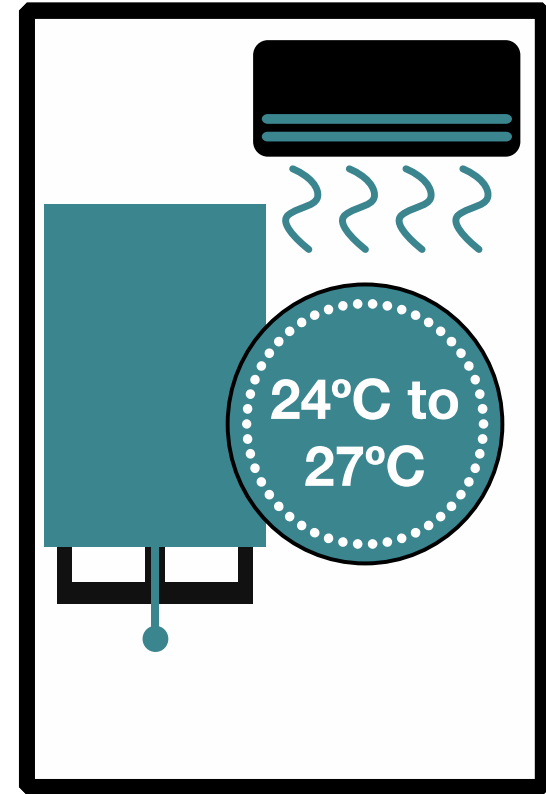
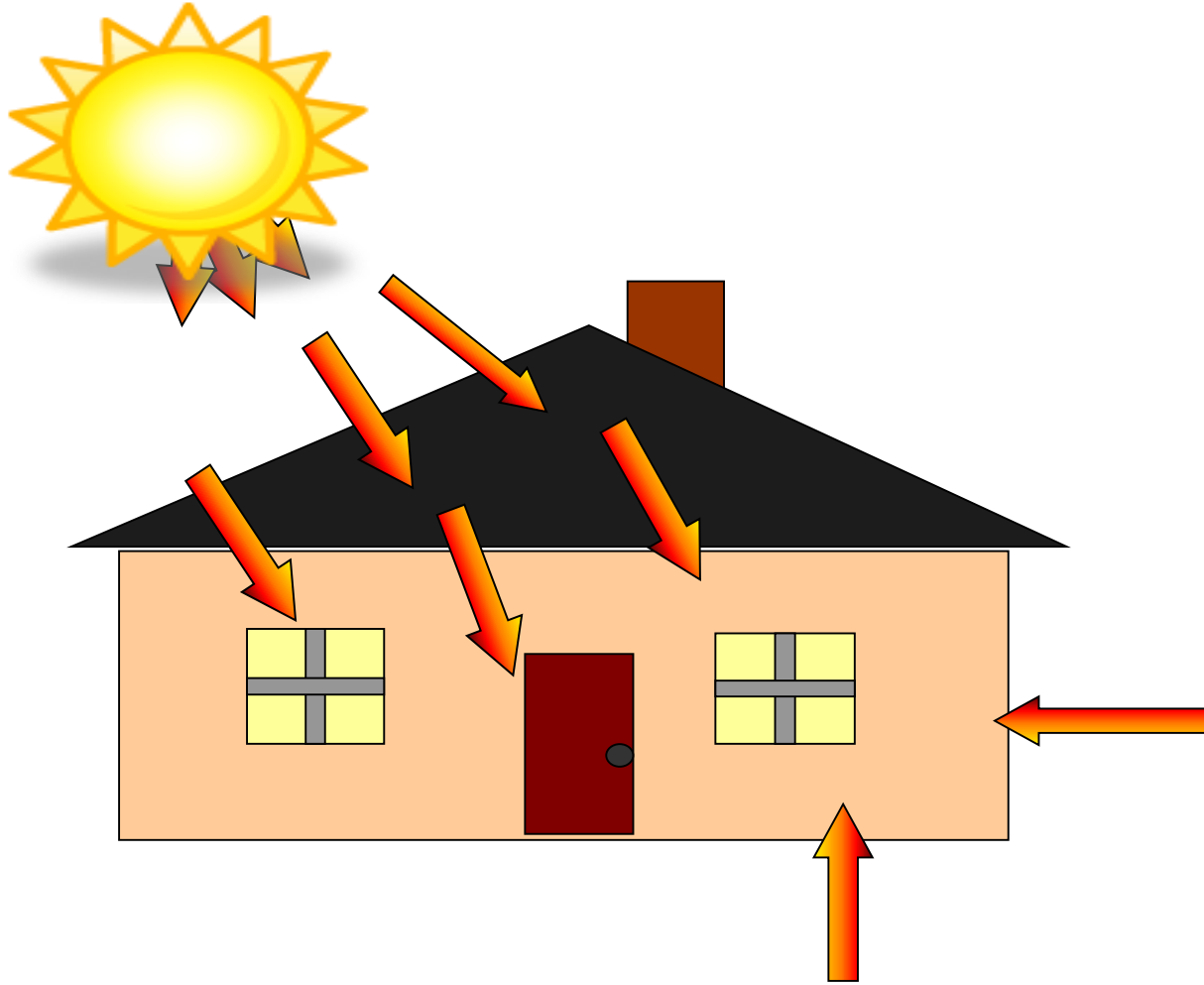
# Cooling appliances \$\$



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# Stop heat coming inside home





# Heating appliances \$\$\$



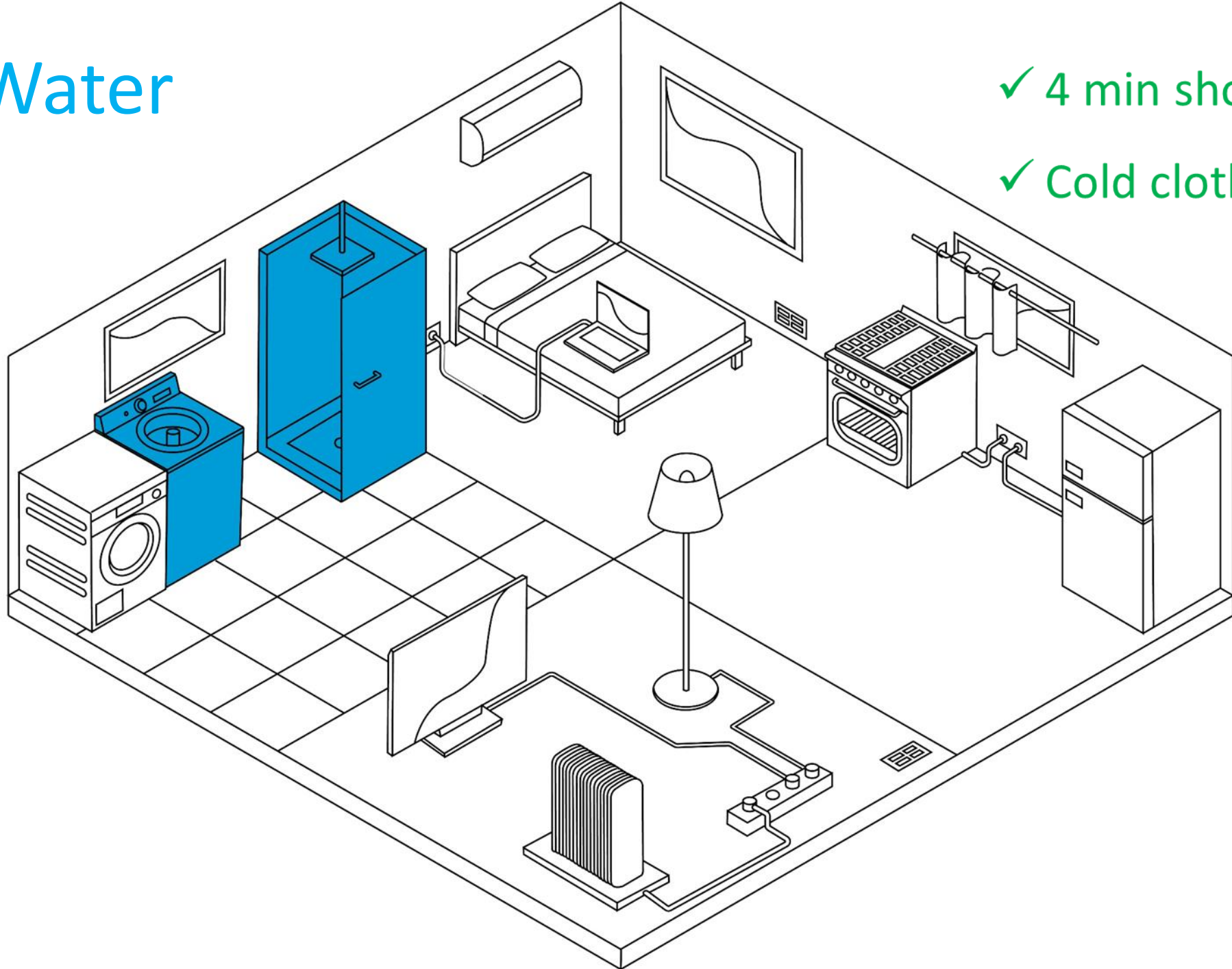
# Things you can do to keep warm



# Things you can do to keep warm



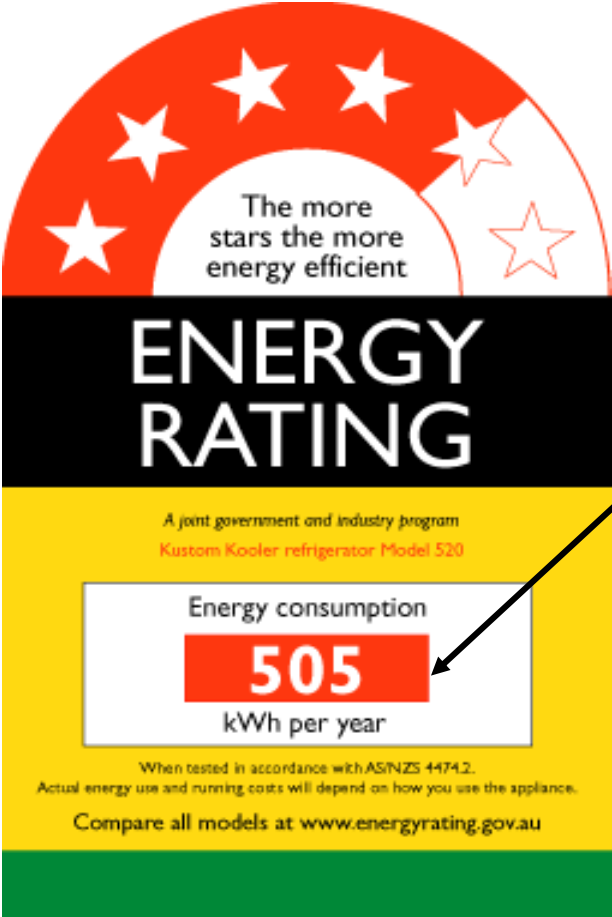
# Hot Water



✓ 4 min showers

✓ Cold clothes wash

# Fridge/Freezers



The more stars the more energy efficient

## ENERGY RATING

A joint government and industry program  
Kustom Kooler refrigerator Model 520

Energy consumption  
**505**  
kWh per year

When tested in accordance with AS/NZS 4474.2.  
Actual energy use and running costs will depend on how you use the appliance.

Compare all models at [www.energyrating.gov.au](http://www.energyrating.gov.au)



# Things you can do to save money



# Other Appliances



# Other appliances





0042

JANE CITIZEN  
1 STATION ST, MELBOURNE VIC 3000

## Your electricity bill

4 Mar 18 – 5 June 18

### COULD YOU SAVE MONEY ON ANOTHER PLAN?

Based on your past usage, our Anytime Saver may cost you up to \$485 less per year than your current plan.

To switch plans,  
call 13 XX XX, or go to  
[www.exampleenergy.com.au](http://www.exampleenergy.com.au)

### DUE DATE

5 Jul 18

### AMOUNT DUE

**\$320.01** if paid by 5 Jul 18  
Or  
**\$365.01** if paid after the due date

### YOUR ACCOUNT DETAILS

Account number  
300 033 XXX XXX

Tax invoice  
180 000 XXX XXX

Issue date  
6 Jun 18

Total amount due  
See the Account Summary on pg. 2

### YOUR ENERGY PLAN

Easy Saver plan ending  
24 Oct 18

Your estimated bill over the next 12 months is \$1730.

Benefits available on this energy plan

Guaranteed usage discount (10%)

### YOUR USAGE SUMMARY

Average cost per day \$3.57

Average daily usage 9.06 kWh

Same time last year 9.01 kWh



COST PER DAY



DAILY USAGE

## TOTAL ELECTRICITY CHARGES <sup>B</sup>

10

### Your site details

#### Supply address

12 SAMPLE ST SAMPLETOWN NSW 2160

#### National Meter Identifier (NMI)

000000000002

#### Meter read

Estimated

#### Last meter read date

16 Jan 19

#### Next scheduled read date

16 Jul 19 (+/- 2 business days)

### Period: 17 Oct 18 - 16 Jan 19 (92 days)

Your rate: General Domestic

Meter no	Usage type	Previous read	Current read	Usage (kWh)
3079766	Peak	32708 (E)	33973 (E)	1265
(A = Actual, E = Estimated)			<b>Total kWh</b>	<b>1265</b>

### 17 Oct 18 - 31 Dec 18 (76 days)

#### Charges

Peak Usage

1045 29.799 c/kWh \$311.40

Supply Charge

91.179 c/Day \$69.30

### Concessions and rebates

You may be eligible for NSW Government Energy or Life Support rebates - call us on **13 24 61** for details.

### Payment assistance

Payment extensions, special payments, instalment plans, and assistance through authorised welfare groups, are available if you need it - call us on **13 24 61** for details.

### National Relay Service

If you have a hearing or speech impairment, contact us through the National Relay Service. For more information, visit [www.relayservice.gov.au](http://www.relayservice.gov.au)

### Need an interpreter?

Call **1300 137 427**

خدمة الترجمة الهاتفية للغات غير الإنكليزية.

Servicio Telefónico de Intérpretes para otros idiomas.

Per lingue oltre all'inglese contattate il Servizio d'Interpretariato Telefonico

Dịch vụ thông dịch qua điện thoại cho những ngôn ngữ khác không phải tiếng Anh.

Τηλεφωνική Υπηρεσία Διαμεγμένων για άλλες γλώσσες εκτός της αγγλικής.


非英語語言電話傳譯服務。

# Best offer

**COULD YOU SAVE MONEY  
ON ANOTHER PLAN?**

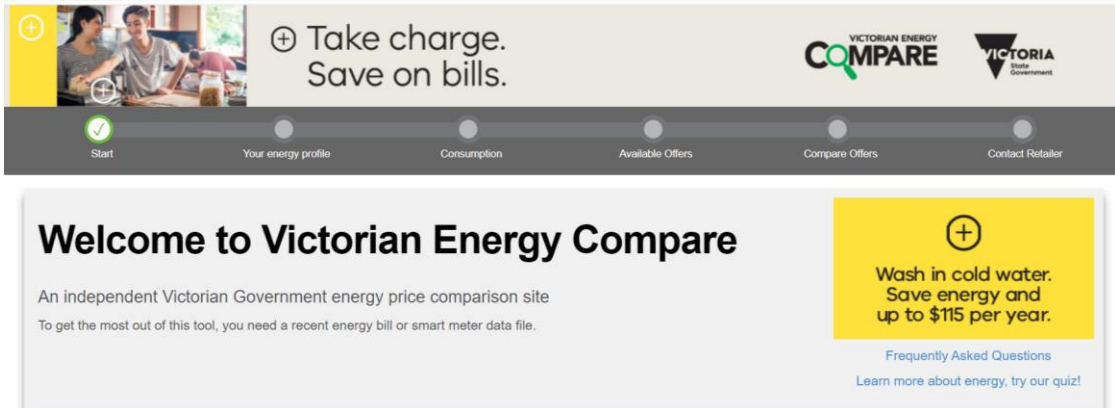
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 [www.exampleenergy.com.au](http://www.exampleenergy.com.au)

<https://compare.energy.vic.gov.au/>



The screenshot shows the top section of the Victorian Energy Compare website. At the top left, there is a yellow button with a plus sign and a photo of a family. To the right, the text reads "Take charge. Save on bills." followed by the "VICTORIAN ENERGY COMPARE" logo and the "VICTORIA State Government" logo. Below this is a progress bar with five steps: "Start" (checked), "Your energy profile", "Consumption", "Available Offers", and "Compare Offers". The main content area features a "Welcome to Victorian Energy Compare" heading, a sub-heading "An independent Victorian Government energy price comparison site", and a note that a recent energy bill or smart meter data file is needed. On the right, a yellow box contains the text "Wash in cold water. Save energy and up to \$115 per year." with a plus sign icon. Below this box are links for "Frequently Asked Questions" and "Learn more about energy, try our quiz!".

# Concessions

- Annual Electricity Concession.
- Winter Gas Concession.
- Medical Cooling Concession.
- Life Support Concession.
- Many other forms of concessions.



Centrelink Pensioner Concession Card



Veterans' Affairs Gold Card for all conditions



To find out more please visit:

<https://services.dhhs.vic.gov.au/energy>

# Utility Relief Grant Scheme (URGS)

Utility Grant Scheme (URGS) – mains

Application Form

- Electricity
- Gas
- Water

**Up to \$650**

Application due by

RETURN FORM TO

<https://urgsmailbox.com/urgsapplication> or

Post back to DHHS using envelope included

To find out more visit: <https://services.dhhs.vic.gov.au/utility-relief-grant-scheme>

# \$250 Power Saving Bonus - Energy Compare

A one-off payment of \$250 per household with at least one jobseeker, pensioner or youth allowance.

## How Do I apply?

- Visit the Victoria Energy Compare Website between 01/02/2021 and 31/01/2022 or you can contact 1800 545 366 for assistance.
- Have a Victorian household Electricity Bill
- <http://www.energycompare.vic.gov.au/>

# Energy Assistance Program

You can call the newly established Energy Assistance Program and receive one-on-one assistance over the phone from an energy adviser.

Phone

1800 830 029 or [energy@bsl.org.au](mailto:energy@bsl.org.au)

Or visit the website

<https://support.bsl.org.au/energy-assistance-and-brokerage/>



# Thank you

Energy Intake

1800 545 366 (toll free)

OR

[energy@vt.uniting.org](mailto:energy@vt.uniting.org)

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