



the place  
to live

Darebin City Council  
ABN 75 815 980 522

Dear Resident,

## Re: Darebin City Council – Planning Enforcement - Noise Log

I refer to your recent request relating to noise that may be affecting the amenity of the area. In many cases we request that you to speak to your neighbour directly before reporting the matter to Council. If you believe the noise is ongoing and is unreasonable, we request that you complete the enclosed noise log. This log is designed to assist our Officer's in determining whether Council can investigate further.

The noise log must be completed for a minimum 14-day period as this allows Council to identify any patterns regarding frequency and duration as well as determining whether the noise is occurring within prohibited times. The Officer will use this log to determine whether the noise is unreasonable. We seek your support in this investigation, where possible avoid generalisations such as "the noise occurs 24/7 and its loud" and avoid completing log if the noise is not occurring frequently. Please ensure accuracy and clear descriptions because the investigation will be based on the information provided, and generalised information may result in the Officer not witnessing the noise.

The data provided in particular the frequency, duration, intensity as well as the type of noise are all factors. Please be advised that where a person is yelling, screaming, slamming doors etc. the investigation cannot proceed because legislation does not allow enforcement, this becomes a matter for Victoria Police, refer to table below for more information on lead authorities for noise reports.

Please note that where a noise disturbance is not deemed to be unreasonable and is a permitted use, Council will not be able to take any further action. You will be advised that the matter is best settled privately. You could consider attending mediation with your neighbour, this is available through the [Dispute Settlement Centre of Victoria](#) on 1300 372 888.

Where noise logs have not been returned to Council after a period of 30 days from the date of lodgement of your request, Council will consider that the matter has resolved, and no further action will be taken.

Noise logs can be submitted via [mailbox@darebin.vic.gov.au](mailto:mailbox@darebin.vic.gov.au) and for further information, please contact Council on 8470-8888 or view the [Commercial & Industrial Noise Video](#).

Regards,

Planning Investigations Unit  
City of Darebin

**Postal Address**  
PO Box 91  
Preston VIC 3072  
T 03 8470 8888  
F 03 8470 8877  
[darebin.vic.gov.au](http://darebin.vic.gov.au)



**National Relay Service**  
[relayservice.gov.au](http://relayservice.gov.au)

If you are deaf, or have a hearing or speech impairment, contact us through the National Relay Service.



**Speak your language**  
T 03 8470 8470

العربية

繁體中文

Ελληνικά

हिंदी

Italiano

Македонски

नेपाली

ਪੰਜਾਬੀ

Soomalii

Español

اردو

Tiếng Việt



## PLANNING INVESTIGATION NOISE LOG

Pathway Request: \_\_\_\_\_

Please complete and sign the declaration at the bottom of the noise log. giving details of further incidents causing you noise nuisance over a minimum of 14 days and return it to the City of Darebin.

**Please note that the information you provide the Council in this log may be presented in court should the complaint not be resolved informally.**



Complainant's Name: \_\_\_\_\_

Complainant's Address: \_\_\_\_\_

Property causing noise: \_\_\_\_\_

Type of noise: *eg. loud music from a business* \_\_\_\_\_

Date	Time noise start	Time noise finish	<u>Intensity</u> Weak / Faint (1) to Very strong / Very Loud (10)	Where were you when the noise was affecting you?	<u>Health Effects</u> how the noise has affected you	Action Taken
01/02/2020	11.30pm	2.15am	6 could not hear my television over the noise	Bedroom	Impacted Sleep	Called 000 on 01/02/2020 at 2am.

Date	Time noise start	Time noise finish	<u>Intensity</u> Weak / Faint (1) to Very strong / Very Loud (10)	Where were you when the noise was affecting you?	<u>Health Effects</u> how the noise has affected you	Action Taken

<b>Date</b>	<b>Time noise start</b>	<b>Time noise finish</b>	<b><u>Intensity</u> Weak / Faint (1) to Very strong / Very Loud (10)</b>	<b>Where were you when the noise was affecting you?</b>	<b><u>Health Effects</u> how the noise has affected you</b>	<b>Action Taken</b>

### Privacy Statement

The collection and handling of personal information is in accordance with Council's Privacy Policy which is displayed on Council's website and available for inspection at, or collection from, Council's Customer Service Centres.

### Declaration

I hereby confirm that the information I am providing on the log sheets is true and correct and that:

1. I am willing to give evidence in relation to this matter in a Court of Law or Tribunal

I hereby acknowledge that the information contained above was written by me and is a true and correct account of observations taken of noise emanating from the above-mentioned property.

I understand that I may be required to present this document in a court of law should this matter ever proceed and further acknowledge that I make this statement knowing that it is an offence for a person to provide false or misleading information to a regulatory authority.

Signed: \_\_\_\_\_

Name: \_\_\_\_\_

Dated: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Please return the completed Planning  
Investigation Noise log to:  
City of Darebin  
274 Gower Street  
**PRESTON VIC 3072**

Email: [mailbox@darebin.vic.gov.au](mailto:mailbox@darebin.vic.gov.au)